

Panelist ID	How many times have you interacted with the Santa Clara Police Department in the past year?	What was your most recent interaction?	How would you rate the response time to your call for service, request, and/or inquiry?	During your interaction, how satisfied were you with the level of service you received?	In your opinion, how safe is your neighborhood?	What local issue do you think needs the most attention from SCPD?	What type of property crime?	How often do you see police officers in your neighborhood?	In your opinion, how trustworthy is the Santa Clara Police Department?
1	One to two	I met an SCPD officer or staff at an event			Very safe	Traffic enforcement		Not very often	Very trustworthy
2	Three to five	I met an SCPD officer or staff at an event			Very safe	Property crime	Vandalism	Not very often	Somewhat trustworthy
3	One to two	I met an SCPD officer or staff at an event			Very safe	Traffic enforcement		Not very often	Somewhat trustworthy
4	More than 5	I met an SCPD officer or staff at an event			Very safe	Parking		Very often	Somewhat trustworthy
5	One to two	I met an SCPD officer or staff at an event			Somewhat safe	Community safety		Not very often	Very trustworthy
6	Three to five	Meeting at the PD			Very safe	Property crime	Residential burglaries	Sometimes	Very trustworthy
7	Three to five	I met an SCPD officer or staff at an event			Somewhat safe	Property crime	Car break-ins	All the time because of the stadium	Very trustworthy
8	0				Very safe	Homelessness		Sometimes	Very trustworthy
9	One to two	I met an SCPD officer or staff at an event			Very safe	Property crime	Car break-ins	Very often	Very trustworthy
10	One to two	I met an SCPD officer or staff at an event			Very safe	Public disorder associated with drugs and/or alcohol		Not very often	Very trustworthy
11	More than 5	I met at SCPD offices for a community group			Very safe	Traffic Planning and Enforcement		Very often	Very trustworthy
12	More than 5	I met an SCPD officer or staff at an event			Very safe	Traffic enforcement		Not very often	Very trustworthy
13	One to two	I met an SCPD officer or staff at an event			Somewhat safe	Parking		Sometimes	Very trustworthy
14	One to two	husband stopped while driving			Somewhat safe	Public disorder associated with drugs and/or alcohol		Very often	Somewhat untrustworthy
15	One to two	I was stopped or arrested by a Santa Clara police officer			Very safe	Public disorder associated with drugs and/or alcohol		Never	Very untrustworthy

Panelist ID	SCPD does not currently own or operate a drone. Would you support SCPD acquiring and using drones in the future?	How old are you?	Which gender do you identify with?	Which of the following ethnic groups do you identify with the most?	What is your zip code?	What type of residence do you live in?	What is your preferred method of communication from SCPD?	How long have you been a resident of Santa Clara?	Thank you for completing those multiple choice questions! Part two of the survey is mostly free response, which means you can type as much or as little as you would like. If there are any questions you don't want to answer, just write "skip". First, which neighborhood do you currently live in?
1	Absolutely	66	Male	Caucasian	95051	Single family house	Nixle	10+ years	Cascade
2	Probably	46	Female	South Asian	95054	Townhome	Email or text	10+ years	Rivermark
3	Absolutely	71	Female	Hispanic/Latino	95054	Single family house	Nextdoor	10+ years	Montague Park area.
4	Probably	53	Male	Asian/Pacific Islander	95050	Single family house	www.scpd.org	10+ years	Los Padres/Warburton
5	I would need more information	62	Female	Caucasian	95051	Single family house	Social media	10+ years	Pruneridge and Kiely area
6	Absolutely	62	Female	Caucasian	95050	duplex	Nextdoor	10+ years	Westwood (near Los Padres and Saratoga)
7	Absolutely	50	Female	Asian/Pacific Islander	95054	Single family house	Social media, Nextdoor	10+ years	East side by the stadium
8	Probably	70	Female	Caucasian	95051	Single family house	Nextdoor	10+ years	Briarwood/Cabrillo
9	I would need more information	54	Female	Caucasian	95051	Single family house	www.scpd.org, social media, Nextdoor	10+ years	Bowers/El Camino
10	Absolutely	65	Male	Caucasian	95051	Single family house	www.scpd.org	10+ years	Area of Monroe and bowers,Dundde Dr.
11	Absolutely	45	Male	Caucasian	95053	Single family house	One on One Conversations	1-5 years	Santa Clara University
12	Absolutely	55	Male	Asian/Pacific Islander	95050	Single family house	Nextdoor	10+ years	Old Quad
13	I would need more information	62	Male	African-American	95054	Single family house	Inside Santa Clara (quarterly newspaper), www.scpd.org, Nixle	10+ years	Nice and quiet, except when their are events in lev's stadum
14	I would need more information	27	Female	Hispanic/Latino	95127	studio	I don't communicate with SCPD	10+ years	east side
15	Definitely not	28	Male	Hispanic/Latino	95173	studio	www.scpd.org	10+ years	14202 Lucian Ave

Panelist ID	What is your occupation?	How many people live in your household?	Are you involved in any community organizations in Santa Clara? Which organizations?	Anything else you'd like us to know about you?	Have you ever interacted with a police officer?	How many times do you estimate you have interacted with the police?
1	Retired Accountant	2	Boy Scouts of America	Member of Senior Advisory Commission	Yes	5
2	Tech Mgmt and Community Leadership	2	SCCC, SCLFF, Cultural Commissioner, Rotary, Joy of Sewa	Scpd shd get interfaith and multicultural training	Yes	Three to four
3	Retired Postal Manager	Myself. Just one.	I am a member of the Civil Service Commission, a member of the Santa Clara Host Lions Club and a volunteer at the Santa Clara Senior Center.	I have resided in Santa Clara for 43 years.	Yes	Seven to ten times in my residency in Santa Clara.
4	Tech Entrepreneur	4	Yes. Serving as board member on several non-profits.	Active member of community who cares about Santa Clara.	Yes	Multiple times
5	Leadership consultant	1	Rotary	I'd like to see more police patrolling the streets of Santa Clara.	Yes	30 times, all positive here.
6	Retired	1	Yes. Mission City Community Fund, Retired Public Employees Association, Santa Clara Woman's Club, Santa Clara Women's League,	City of Santa Clara retiree (28 years). Served on 2016 Charter Review Committee. Attend various City Council meetings, and Council committee meetings, as well as occasional commission meetings.	Yes	Twice
7	Marketing Mgr	2 yes	Lions Club	I sometimes work from home, I am VERY affected by events at the stadium.	Yes	Two to three
8	retired	1	Santa Clara Optimists	No	Yes	30 times through community organization
9	Education	2	REALTOR St Lawrence Parish	Lifetime Santa Clara resident Former girl scout co leader Former PTA/PTG officer at Millikin and St. Lawrence Schools.	Yes	25
10	business owner in santa clara 95050 zip Code	3	yes,Civil service Commissioner (Chair),Santa Clara Rotary	Life long residence,bussiness owner.Attended school clara and have seen many changes occur in ot city,some good and somethat merits no comment.	Yes	1
11	University Executive	1	Mission City Community Fund	I very much value our relationship with SCPD. It is very unique to have a world class organization such as SCPD only feet away from a University such as ours. Our relationship with SCPD is very strong due to the effort and commitment of the men and women of this organization.	Yes	40
12	retired	3, yes	Old Quad Residents Association, Citizens Advisory Committee	I have done the Citizen's Police Academy and Leadership Santa Clara	Yes	10
13	Information Specialist	5	Eritrean Community of Santa Clara	I work at Santa Clara University	Yes	one time
14	student	2	Harvest food bank	I don't drive so the only way I interact with traffic police is by rides I get from others	No	
15	Behavioral Therapist	2	N/A	N/A	Yes	2

Panelist ID	What is your opinion of the police based on?	Has your opinion about the Santa Clara police changed within the past 5 years? Think back to how you felt in 2012	What do you like most about living in the City of Santa Clara? What do you like least?	In your opinion, what is the biggest issue facing the City of Santa Clara right now?
1	Personal experience	No	Strong Community, Safety	Public Safety, Community Involvement
2	News, personal experience, what I hear from friends and family	A little improvement after knowing the chief and assistant chief	Like The community feeling Dislike traffic and lack of diversity in the leadership	Transportation and infrastructure
3	My opinion is based on several reasons: my interaction, the media and friends.	Yes. In the last few years there have been several high profile incidents involving Santa Clara Police Officers.	Santa Clara for many years was focused on the community and residents. I loved that. I dislike the fact that the city is focused on development and bringing more businesses in the city. I dislike all the high density complexes.	I think the biggest issue is financial. The benefit packages of the past are difficult to sustain.
4	News, personal experience, what I hear from friends and family	Yes, after completing Citizens Police Academy course, I really understood about operations and contribution of Police Officers in the community.	Great community to live and raise kids. Traffic is really a big issue.	Unprecedented development and traffic are big issues. These are impacting the quality of life of the ordinary residents every day.
5	News, personal experience	More community focused now. Proud of our force.	Centrally located. Traffic and potholes. Growing city without a plan. Poor city management. Silo thinking.	Poor city leadership. Divisive leadership, not collaborative.
6	Personal experience	Slightly. Concern about recent allegations of City public funds being spent on Levi Stadium patrolling. Waiting for further information and conclusion of grand jury audit.	Like most - A strong sense of community, even in the midst of growth powered by tech industry. Like least - Past 3 to 4 years of seeming catering to 49er/stadium interests and continuing zoning changes that reduce commercial/business zones to high-density residential.	That proposed developments in the City are not overbuilt and respect existing single-family neighborhoods and do not diminish revenue-producing commercial and industrial zones.
7	News, personal experience, what I hear from friends and family	Yes, house was burglarized and car was broken into. Even though the police were very nice, I feel like not very much was done to catch the bad guys	It used to be a fun small town, so quiet on the weekends, now all that has changed. Still love my utility bill though.	The stadium - crowd & traffic control, keeping the residents in that area happy
8	Personal experience	no	Peacefulness - I like the most Lack of a downtown - I like the least	Lack of a downtown area for walking, eating, shopping etc
9	Personal experience, what I hear from friends and family	No	Safety and hometown city I do not like all these high density housing and added traffic. I am concerned the city leaders do not put the citizens concerns above their own agendas. I have no interest to make Santa Clara more like San Jose. I am very concerned that the leaders will try to make Santa Clara a sanctuary city. I love Santa Clara and would like to maintain as much of the original hometown city feeling and tradition as possible. I think we should move towards a population cap like Morgan	All of the high density housing projects. The El Camino housing projects.
10	News, personal experience, what I hear from friends and family	many improvements	our city services,least the high density that is occurring.Large strain in our infrastructure	disfunction city council
11	Personal experience	I have been working in Santa Clara for only three years. I have been consistently very pleased with SCPD during this period. They maintain a very high level of service and commitment to safety and fair dealing with the community.	Santa Clara is an incredible community. I have very few thoughts on what troubles Santa Clara.	The largest issue facing Santa Clara is how to grow the population and housing in a manner that meshes well with existing housing. Santa Clara will need to grow to support all of the corporations and non-profits (University) jobs that have been created.
12	Personal experience	More favorable,	It's a safe well run city. I don't fear walking around at night. Too much time is spend on Levis Stadium issues.	Pension liability
13	News, what I hear from friends and family	I use to live in apartment 1997-2008 very bad neighborhood & crowded. After 2008 I live in a quite neighborhood.	It's quite , safe, Clean and Healthy environment.	Real estate and rent a home or apartment is expensive.
14	What I hear from friends and family	I believe they became more and more attracted to the east side area. Ex: on holidays when they have alcahol use check points the majority are done in the east side which makes no since because people who live on the east side are not the only ones who drink.	I like everything, but so many cops are around the area stopping people for no apparent reason makes people feel more unsafe than safe.	High Rents
15	Personal experience	I feel like they are very racist and have no idea what they are doing. They look at you before stopping you.	The city entertainment is what I like the most in this area. What I like the least about the City of Santa Clara is the law enforcements attitude towards civilians.	Law enforcement not following protocol and not responding quickly to real emergencies.

Panelist ID	Have you ever attended an event hosted by the Santa Clara PD? Why or why not?	When was the last time you had a conversation with someone about the police? Who was that conversation with? What did you discuss?	When do you last remember reading a news story about the Santa Clara police?	In your opinion, what is the most important thing that SCPD should do in your community?	Do you think Santa Clara police officers are doing that job? If not, what are they doing?
1	yes	Month ago with Mike Sellers at a social event. We discussed Community involvement.	Recently through Nixle.	Community interaction with the everyone. Providing a face in the city to identify the presence of Law Enforcement.	Yes, absolutely. They are present at all events and are approachable, friendly and knowledgeable.
2	Yes	Last night. They don't trust cops	Yesterday on email	Participate in more small group events and build better relationships with diverse groups.	Not sure
3	Yes. I go for accurate information.	The last conversation was with a friend about the three Santa Clara Police Officers that had been arrested.	I read weekly updates on Nextdoor.	Continue being a positive image and continue to be advisable presence.	I think the majority of the officers are doing their job. I do see a few officers not using signals when they change lanes or prepare to turn.
4	Yes, to get involved.	skip	Today	Fast response to any complaints or messages of residents to SCPD.	Trying their best but it has room to improve.
5	Yes.	A month ago. Police Chief. Improving the Dept.	Never	Be visible, stay engaged and protect us.	Yes!!
6	Yes. I like to support our PD.	Long time ago, can't really remember.	Within the last month or two.	Keeping residents safe from crime.	Yes.
7	No, we don't know anyone on the force, haven't been aware of when they happen.	Last election, friends, the police chief position - pros & cons of the candidates	Within the last month or so, regarding a bad cop I believe	Get more involved in neighborhood communities / clubs	Yes to a point. It would be nice to have neighborhood officers that were familiar with residents and activities in each area.
8	No - probably because I was not aware of the events that Santa Clara PD hosts	Do not remember	do not remember	be present	yes
9	Yes	During the election there was a lot of conversation about the Poilce Chief and who we were supporting. This was discussed with neighbors, family, & friends.	Yesterday kudos to SCPD for Santa Clara being one if the top 25 safest cities. I am very grateful for that.	Continue to keep our neighborhoods safe and listen to the concerns of the citizens. I am concerned about our chief supporting Santa Clara as a sanctuary city.	SCPD is doing an outstanding job.
10	yes	yesterday,at the street dance.We need to hire more police officer ,worry when Bart comes to santa Clara pon of more crime coming in from other cities.	recent weeks	keep patrolling the el camino real area,most of the crimtemporary housing in the motels in the el camino spills into the surrounding areas	yes,but they need more manpower
11	Yes, MCCF meetings are held at SCPD headquarters. I attend regularly.	I speak regularly with the head of Campus Safety about our efforts to mesh our responsibilities with SCPD. We spend a considerable amount of time determining how best to make this relationship stronger. We also spend a great deal of time being amazed at the folks we get to work with at SCPD.	I read all the articles about SCPD through the Mercury News.	Continue to be considered an honest broker between all parts of the community.	YES! I have been continually pleased with the men and women of SCPD. They work very hard to make Santa Clara a safer and more pleasent community in which to work and live.
12	Yes, community meeting for neighborhood watch captains. We need more of those.	My neighbor, code enforcement about beer pong tables	3 months ago	More community policing. Perhaps with police officers on bikes since that's less intimidating.	Somewhat. I think Levi's Stadium takes too many resources away from regular policing.
13	NO, I didn't get chance to attend.	2017 with Santa Clara Police Department, Chief Michael J Sellers. In Eritrean Community event discussion between SCPD and Eritrean Community. What the community should do and discuss, with their kids as well.	I didn't remember.	To Keep SC safe, reach out the communities.	In my opinion they are doing good job.
14	No, I have never. the reason why is because for some reason I grew up seeing police taking cars not from criminals but mainly hispanic people without a license, which traumatized me, which makes me feel unsafe to be around them. If I have to I interact with them but I don't enjoy it.	Family and mends, we discussed the same questions, why there is crazy people on the road and never get stopped, but others just for a small mistake immediately get stopped. In addition that when there is car accidents or some kind of crime going on people are scared to call the cops in this area because of their immigration status and many turn into victims of crime without being able to do anything about it.	From San Jose State University all the time	Go after the criminals, actual crime scenes.	Not doing that job. They tend to drive around and look at people. I have observed and other people who I know that before they stop you, they drive next to you look at the driver then stop them after looking at the person appearance.
15	N/A	Few months ago. Friends. We discussed on how bad the law enforcement is in this area.	N/A	Not having such attitudes that make them feel like they can do whatever they want.	No. They are doing things that make people feel uncomfortable especially when stopping them for weird and unknown reasons. And looking at the color of your skin before asking anything else.

Panelist ID	When was the last time you called the police? Why did you call?	A 2015 nationwide poll found that public trust in the police recently hit a 20 year low. Why do you think that,Â¿s the case?	Do your friends and neighbors trust the Santa Clara police? Do they feel the same way about SCPD as they do about police in general?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
1	Last February when someone parked their car across my driveway.	The bad apples are the ones that get the press and most people relate all police officers to what they read in the paper or see on TV.	I think the SCPD is held in high regards by most people I know. Every profession has its problem employees but Police have an assumed power over the community that scares people.	Yes
2	Not since someone egged my car a year ago	Lack of close relationships	Generally yes	Yes
3	I had a minor traffic accident.	There are so many forms of media to share information.The police have been involved in so many shootings.	I think my neighbor's and friends do trust the Santa Clara Police Department. I believe they have less trust in the police overall.	Yes
4	911 call for a medical emergency. Dec. 2016.	I do not agree with that.	Yes. SCPD is considered better managed than other police departments in nearby cities.	No
5	Never.	Some Police departments are not engaged ethically in some communities.	Yes. Yes.	Yes
6	Can't remember - it's been a very long time.	To me, it seems that police officers are being demonized for doing their jobs, even if they are going by the book. You hear "police brutality" from the news or lawyers representing the criminal, but somehow the fact that the crime itself (and its perpetrator) is swept under the rug. You rarely hear about the perpetrator's past criminal record, etc.	Yes.	No
7	Couple years ago when my car was broken into	News & social media play a big part of this. They allow news stories to reach a bigger audience, which can be both good and bad. Younger people are more aware because of social media coverage.	Yes and yes. I haven't heard anything bad said about the SCPD	Yes
8	I have not called the police	Too much on the news about police being too aggressive	Yes I think so	Yes
9	It has been awhile. The last time would have probably been for a neighborhood concern.	Media that promotes bias opinions about the actual events/ experiences an officer has experienced. This has caused too much pressure and bad opinions towards police.	I believe most of my friends and neighbors trust and respect SCPD. If they do not then they are mistaken.	Yes
10	abandon auto,3 months ago	The media focus on only on the negative,they do not follw up on the (Why , and the final outcome)	yes	
11	Last week to discuss an upcoming meeting with SCPD.	Politics is all local. A nationwide poll does not reflect the perception of the local police department. I would surmise that other places have issues much deeper than here in Santa Clara. Here, the Police are perceived as honest brokers which help them immensely as they navigate very complicated relationships. I give the leadership great credit for walking this tight rope so successfully.	Yes, The people I interact with consider the SCPD to be honest brokers.	No
12	Have never called except to schedule National Night Out events	Damaging videos of police overreach and brutality	Yes, the have a more favorable view than of police departments in other parts of the country. I'm pleased that SCPD adopted body cameras early	No
13	I am not sure 2014 or 2015.	Communication between police and the community.	Some they trust and some they don't.	No
14	I called them about 4 years ago to report a fight of two couples outside the sacred heart church. They were in the middle of the road and two were beating up a single person. everybody was just watching and recording, I immediately called the cops because I felt they were going to kill the guy, he was bleeding.	Again people are scared wither because of the immigration status. Others just because of the (minority) race they are, they feel intimidated.	Yes anything that has to do with police is scary to anyone who is a minority, specially hispanics and African American.	
15	N/A	It's because they treat people based off the color of their skin. And usually pushed an agenda that makes people feel uncomfortable.	No. They feel the same way.	Yes

Panelist ID	How many times have you interacted with the Santa Clara Police Department in the past year?	What was your most recent interaction?	How would you rate the response time to your call for service, request, and/or inquiry?	During your interaction, how satisfied were you with the level of service you received?	In your opinion, how safe is your neighborhood?	What local issue do you think needs the most attention from SCPD?	What type of property crime?	How often do you see police officers in your neighborhood?	In your opinion, how trustworthy is the Santa Clara Police Department?
16	More than 5	I met an SCPD officer or staff at an event			Very safe	Property crime	Residential burglaries	Not very often	Very trustworthy
17	5-Mar	I contacted SCPD via email, website, or social media	Very fast	Very satisfied	Very safe	No Comment, they do a great job as far as we're concerned		Sometimes	Very trustworthy
18	More than 5	I'm on the board of the SC PAL.			Very safe	Homelessness		Very often	Very trustworthy
19	More than 5	I met an SCPD officer or staff at an event			Very safe	Property crime	Residential burglaries	Not very often	Very trustworthy
20	More than 5	I met an SCPD officer or staff at an event			Very safe	Continued support for programs that build positive relationships between SCPD and the youth of Santa Clara		Sometimes	Very trustworthy
21	More than 5	I called SCPD for non-emergency help	Very fast	Very satisfied	Very safe	Property crime	Residential burglaries	Sometimes	Very trustworthy
22	5-Mar	I met an SCPD officer or staff at an event			Somewhat safe	Property crime	Residential burglaries	Not very often	Very trustworthy
23	2-Jan	I met an SCPD officer or staff at an event			Somewhat safe	Property crime	Car break-ins	Never	Very trustworthy
24	More than 5	I called SCPD during an emergency	Very fast	Very satisfied	Very safe	Traffic enforcement		Very often	Very trustworthy

Panelist ID	SCPD does not currently own or operate a drone. Would you support SCPD acquiring and using drones in the future?	How old are you?	Which gender do you identify with?	Which of the following ethnic groups do you identify with the most?	What is your zip code?	What type of residence do you live in?	What is your preferred method of communication from SCPD?	How long have you been a resident of Santa Clara?	Thank you for completing those multiple choice questions! Part two of the survey is mostly free response, which means you can type as much or as little as you would like. If there are any questions you don't want to answer, just write "skip". First, which neighborhood do you currently live in?
16	Probably not	51	Male	Middle Eastern	95051	Single family house	www.scpd.org, social media, Nextdoor	10+ years	Near Santa Clara High School, cross section of Benton and Live Oak Dr.
17	Absolutely	33	Female	Asian/Pacific Islander	95054	Apartment	email	I am not a resident of Santa Clara	San Jose/Cupertino
18	I would need more information	55	Female	Caucasian	95050	Single family house	www.scpd.org	10+ years	I live in the old quad.
19	Absolutely	61	Male	Caucasian	95051	Single family house	I don't communicate with SCPD	10+ years	Laurel Park East
20	Probably	49	Male	Caucasian	95007	Single family house	text, phone calls, in person	I am not a resident of Santa Clara	Santa Cruz Mountains
21	Probably	67	Male	Caucasian	95051	business	Nixle	I am not a resident of Santa Clara	Lawrence Rd. and El Camino
22	Absolutely	55	Female	Caucasian	95051	Single family house	Social media	10+ years	Bowers/Monroe near Bracher School
23	I would need more information	38	Female	Asian/Pacific Islander	95051	Single family house	I don't communicate with SCPD	10+ years	Near Central Park, across from Central Park Elementary.
24	Absolutely	69	Male	Hispanic/Latino	95053	Work at SCU	email	I am not a resident of Santa Clara	Work at SCU

Panelist ID	What is your occupation?	How many people live in your household?	Are you involved in any community organizations in Santa Clara? Which organizations?	Anything else you'd like us to know about you?	Have you ever interacted with a police officer?	How many times do you estimate you have interacted with the police?
16	Engineering Director	6	Long time volunteer. Currently the President of the Muslim Community Association located on 3003 & 3033 Scott BLVD, Santa Clara 95050	Passionate about civic engagement, public safety and neighborhood watch.	Yes	Very often through town hall meetings, invitations to our center on Scott Blvd, or during public events
17	Event Coordinator	4	River of Life Christian Church, we are responding to this survey in regards to River of Life Christian Church	We love SCPD!	Yes	a couple of times a year, on business level
18	General Manager of a hotel	5- yes	Santa Clara Police Activities League	I really believe in paying it forward and giving back to the community.	Yes	On a daily basis
19	Self Employed Business Person	2	Rotary Club of Santa Clara. Free and Accepted Masons, Elks	No	Yes	2-3 times a month - non crime. Just to say Thank You for serving our community
20	SCUSD Assistant Superintendent, School Support and District Development	2	SCUSD, Leadership Santa Clara	Have worked with the school district for 20+ years and have	Yes	100+
21	Superintendent	N/A	Rotary and American Heart Association	I rely on the police for protection of the students in my district.	Yes	Unknown
22	Tech	3	Volunteer with SC Rotary	no	Yes	Depends on what you mean by interact. I have SCPD acquaintances whom I interact with regularly. If I have to call SCPD its mostly the non emergency line to report strangers in our area, noise complaints, speeders in our neighborhood. Anytime we have called or interacted with them they are always professional.
23	College professor	4	Girl Scouts of Northern California (troop leader and member of service unit team); Muslim American Society, Bay Area chapter; volunteer at Washington Open Elementary; volunteer at Cupertino Coop Nursery School; volunteer with kids' sports teams (PAL GAL, Westside LL)	I have nothing to add at this point.	Yes	4 or 5?
24	Chief of Campus Safety Services	skip	skip	skip	Yes	Hundreds....I am Retired Law Enforcement

Panelist ID	What is your opinion of the police based on?	Has your opinion about the Santa Clara police changed within the past 5 years? Think back to how you felt in 2012	What do you like most about living in the City of Santa Clara? What do you like least?	In your opinion, what is the biggest issue facing the City of Santa Clara right now?
16	News, personal experience	It has always been positive. No change over the past 5 years.	Like: Central to everything and everywhere, small city feeling, safety, friendly city council, fire department and police department. Dislike:	biggest threat is public safety due to congestion and rapid growth in population, and traffic.
17	News, personal experience	I think that they are constantly improving, they have always been friendly and very responsive to all of our needs as a community and church	I don't live in Santa Clara, but our church is in Santa Clara, we like the city that it's become in terms of development, and it's a safe city.	N/A
18	Personal experience	Yes, I really appreciate them more now.	I like the people in Santa Clara and dislike there is no housing for the homeless.	Homelessness and rent control
19	Personal experience	No. They are doing a great job	Safety for my family. Great place to raise kids	Slow development of apartments
20	News, personal experience, what I hear from friends and family	Still highly positive	I do not live in Santa Clara	Affordable housing, traffic, land space to build future schools,
21	Personal experience	I continue to have high regard for the PD and their professionalism.	I work in Santa Clara. I love it because it is a close, caring community, including the PD.	Staffing infrastructure and physical infrastructure.
22	Personal experience, what I hear from friends and family	It's about the same. The city has grown with number of people and I hope the department can keep up on crime etc. We are still a "small town" and like the community policing. It should continue. We should know more officers. I like that the chief comes to many public events. He is very visible to residents. I like the "chat with the chief events" and we should continue to have more of them. Before the city adds anymore multi unit apartments the city should have to prove that police and fire will be able to handle all the additional emergencies they will need to take on due to more people	Small town, safer than San Jose, Better city services still, hope that does not change.	Over growth. We need to slow down and keep our city small, clean, with its low crime statistics. Our city council is clueless sometimes what they want to invite into our small town.
23	Personal experience, what I hear from friends and family	It has not changed.	I like living in a diverse community, and I like the services the city offers (library, rec center, parks	Affordable housing
24	Personal experience, what I hear from friends and family	no	I work in SC	Keeping a high level of Services

Panelist ID	Have you ever attended an event hosted by the Santa Clara PD? Why or why not?	When was the last time you had a conversation with someone about the police? Who was that conversation with? What did you discuss?	When do you last remember reading a news story about the Santa Clara police?	In your opinion, what is the most important thing that SCPD should do in your community?	Do you think Santa Clara police officers are doing that job? If not, what are they doing?
16	Yes, at the SC Public Library. Met with the Chief of Police to understand his views and to engage in Q&A.	about a month ago, thanking the police department for increasing patrol around the MCA during the month of Ramadan.	long ago	Smile! Create a positive image through civic engagements. Give warnings rather than quickly issuing ticket violations, where possible.	They are being tactical rather than strategic. Their safety and public safety is critical, however people should not feel intimidated when seeing or dealing with a cop.
17	No, didn't know of any events hosted by SCPD. Does this survey count? =)	Friends, because of what is happening nationally regarding police, people don't have the best comments to give, but I have always had great interaction with police, whether for business or personal, and have always held the utmost respect for who they are and what they	Don't remember.	Keep doing their job, they're pretty great at it and have always made us, as a church, feel safe and feel cared for.	Yes.
18	Yes, I took a CPA class.	The last time was with an employee at work. We discussed how fast the police arrived after being called.	They were doing something for the community	Protect and serve.	Yes
19	Yes	Last week. It was a positive conversation	2-3 weeks ago. I don't read the negative news too much since I don't trust what they are saying	Undercover work to keep violent gangs and drugs out of our City. Arresting ILLEGAL Immigrants and send them back to their countries.	I don't know to what extent we have undercover agents in our police force. California is WAY too liberal so we are considered a Sanctuary State. Not good. Council members have to get some balls!
20	yes	last week of July, Sgt Fraser, several topics - murder on Bing and the Birkenstock Bandit case	Police arrested Wellington Potter	For the Santa Clara community, the PD should continue to build positive relationships with school-age students. Continue their high level of professionalism in handling crime and interactions with the public	yes
21	Yes	I spoke to a coworker about the PD within the past month.	last week...	They should continue to connect with the community, as they do through the DARE program.	I think they do a fabulous job.
22	Not recently, due to work schedule/time of event.	in the last 30 days. With my husband and with my friends. How lucky we are to have good officers. How hard of a job it is. Wish they could catch the speeders in my neighborhood as traffic is getting to be awful. People using SC to cut through everyday to get to work etc.	This year when an officer was forced to shot a mentally ill man.	More traffic stops. Need to remove more of the homeless element at Central Park, and other areas. More community policing, either on foot or on bikes.	Yes for the most part they are doing what they can with the resources they have but it would be nice to have more resources to keep our town safer etc. Goals should be to be more like a Los Gatos, Los Altos town and less like San Jose.
23	Only PAL GAL; I do not know about other events held by SCPD	I had a conversation with a neighbor about her calling the non emergency police line to report illegal fireworks.	I saw a news story in March about a young man being shot and killed by a police officer after his parents called for help.	To be honest, I'm not sure what the police should do besides attending to safety incidents or crime. But I do see an increase in marijuana use among youth, and I'm sure the increasingly difficult economic times increases desperation and, therefore, crime. Perhaps getting to know people in poorer areas of the city, and seeing what	I don't know if SCPD is doing community policing. I think they perhaps do more traditional policing and responding to incidents/crimes.
24	Yes....Informational meeting	My Asst. Chief....our relationship with SCPD	this week in the Mercury	Patrol, Protect and Inform	Yes they are

Panelist ID	When was the last time you called the police? Why did you call?	A 2015 nationwide poll found that public trust in the police recently hit a 20 year low. Why do you think that,Â¿s the case?	Do your friends and neighbors trust the Santa Clara police? Do they feel the same way about SCPD as they do about police in general?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
16	Long time ago due to disturbing neighbors partying and playing loud music after mid night.	racism!	It depends. I have friends who trust them completely, while some friends are skeptical and doubt their intentions, therefore gaining public trust is key.	Yes
17	To report an accident.	Racial Divide and media. I don't think that this is necessarily true. Again, I'm pro law enforcement and respect the uniform and the role they place in society.	Generally the asian community trusts the police.	Yes
18	I called them for work because of a domestic dispute in one of our hotel rooms.	Overpopulation and not enough officers to police them.	Yes	Yes
19	5-6 months ago. A parked car was still running with no driver nearby so I called it in	Chicago, Baltimore and other large cities. Mostly liberal mayors that don't have the cajones to stand up to criminals. They are burying their heads in the sand not wanting to go against their base of voters.	Yes and yes	No
20	last week - Sgt Fraser, follow up on several topics. Called 911 as a witness to a solo motorcycle accident on El Camino	Racially charged incidents with the police.	yes	No
21	I called this past spring about a student issue. They were most helpful.	I think police departments in other cities fail to connect with the people living in their community.	I believe that coworkers feel closely connected to the PD. I am not sure how that translates to other departments.	No
22	I probably had to call the non-emergency number about a stranger parked in a car on our street for a long time.	Because people are always wanting to blame someone and sue someone for their own bad behavior. Yes sometimes the police make mistakes, but now the news media and social media makes it about race, or bad cops. It's not always the case.	Yes, I would say for the most part they do. We respect them and the job they need to do.	Yes
23	I have not called the police before.	I think this may have a lot to do with media attention on police shootings of unarmed 'suspects' (primarily of black men).	I think my neighbors are very trusting of the police. I think many of my friends, being involved or interest in social justice issues, are not so trusting about 'policing' practices, though don't feel any reason to be distrusting of SCPD in particular.	Yes
24	Called to discuss a crime last week.	Negative Press accentuating the negative.	I think they trust SCPD more...	Yes

Panelist ID	If you had to guess, at what age do you think you first learned about the police? What is the very first thing you learned about them?	Do you feel the same way about the police now? If not, what changed between then and now?	Now think about the first time you had an interaction with a police officer. What happened? Was this a positive, negative or neutral interaction? Did it change your opinion about the police at all?
1	I was just a toddler when my father's closest friend from the Marine Corp. in World War II convinced my parents to move up here from the San Joaquin Valley due to the incredible opportunities. His name was Jim Reid and he was a Sunnyvale Police Officer. We had a lot of family outings with his family. This was soon after I was born in 1951.	I still have a very high regard for Police Officers in that I have seen integrity, dedication and a family man faithful to his community.	Probably my first real interaction with a Police Officer was when I got speeding ticket when I was just 16 years old on Los Padres Blvd. I deserved the ticket but it hurt just as much. It did not change my opinion of the police but maybe enhanced my respect and provided a healthy fear.
2	7	Yes	1st expression was fear/Negative, but one of my closest friends, in high school, was the chief of police. So I had a positive feeling too. However on the road the the first feeling is fear/negative.
3	About 4, that policemen could always help you.	Yes	Policeman called me because I witnessed someone shoplifting.
5	4. They help people.	Yes. And they give tickets.	Speeding ticket. Friendly.
6	Probably in elementary school. Learned that the police were our friends, there to help and protect us.	I absolutely feel the same way.	I got a ticket for not completing stopping at a four-way intersection. I was on my way back to the veterinarian's office, where my dog was going to be put to sleep. I was already sobbing when I got pulled over. The patrolman asked if I knew what I'd done (I didn't), then told me I didn't come to a complete stop. I explained where I was going and that I was going to lose my dog after having him since he was 8 weeks old (he was 11 years old at the time). The patrolman grunted and told me that I would have felt worse if I'd caused an accident. Obviously, this was a negative experience. I told one of my friends at the PD about it, and she said this patrolman "would have given his own grandmother a ticket." This was obviously a really negative experience, but it didn't change my opinion of police in general - it just changed my opinion about this particular patrolman. I wouldn't have minded getting the ticket - what bothered me was his utter lack of compassion or sympathy. What a creep!
7	5 or 6, on television, they catch the bad guys! =)	I don't think my opinion has changed much over the years. I do have a deeper gratitude for the commitment it takes to be in law enforcement. As in any job, there will always be bad apples, but I believe the majority of officers understand and respect their duties and take their commitment to service their community seriously.	I believe my first 1-on-1 interaction with a police officer was for a speeding ticket. He was cordial, I don't have any lasting memories of the event, so I would say it was a neutral interaction
8	5 police help people	yes	I got a traffic ticket. I think I ran a red light in downtown San Jose. It was neutral and did not change my opinion
9	7 An officer gave my mother a ticket.	I was always raised to respect authority and the police officers. That is what I taught my children too. Turned out to be good advice as my son married a SCPD officer.	I have had negative and positive interactions throughout my lifetime. When I was younger they were less positive than my adult interactions. In general, they are all positive and aimed at helping me or others.
10	7 years old ,in elementary school when one of the students father was a police officer attended	yes	neutral, speeding ticket as a teenager

Panelist ID	If you had to guess, at what age do you think you first learned about the police? What is the very first thing you learned about them?	Do you feel the same way about the police now? If not, what changed between then and now?	Now think about the first time you had an interaction with a police officer. What happened? Was this a positive, negative or neutral interaction? Did it change your opinion about the police at all?
11	In Kindergarten. Learning about the protection of the community.	I feel very strongly that the vast majority of the police do an amazing, selfless job. I also feel, like with any industry, that there are some bad actors that the law enforcement institution must deal with.	I was correctly ticketed for speeding. The officer was professional but firm.
12	5, If I did something wrong the police would take me away	Definitely not. I've met a lot of police officers at our NNO events and I've participated in Santa Clara's Citizen's Police Academy	The police came to our school to talk about drugs
13	My father was a police officer so I have always known about the police.	Yes, I feel the same way about police	My first interaction with a police officer was pleasant, given that it was my father.
14	around 6, the first thing I learned was in school, police station is a safe place, police are for community protection. But then the first interaction I had with them was one day my father made a mistake on the road, and the cop started banging on the window like a psychopath. I remember the cop like a monster. Looking at my dad with so much hate. Later I saw incidents where they were making stops for check ups on alcohol. Basically to see if drivers were drunk. And I saw that sadly the target were mainly working families who didn't own a license. They were taken down of the car, didn't even let them take their belongings and brought a toy truck to take their car away. This people had to pay the ticket for not having a license like if it was a choice the reason they didn't have one. In addition the only thing they owned to go work for a living, was practically confiscated and taken away. To get the car out of the place they had to pay a big fine that was more expensive than their car. Children looking at all this, is so inhumane, this are the memories I have of the interactions with police.	As an adult now, I still can't see them like a protection to me. I see them as danger, like monsters. I start shaking as soon as I see one. Even if they are just there to help me, like couple months ago my car broke down in the freeway and one came to help me. He was a very nice gentleman, but even then I felt afraid. He said he would stay there with me until my toy truck came, but I just wanted him to leave.	Like I explained earlier all the interactions I had with the police when I was younger were not very pleasant. Now that I older I've had neutral to bad experiences. I always know that they go behind you then they come near your window on the side of the car on lights or just on the road and they stare really creepy at the driver who I with or if I am driving. Its just abnormal why they look at the driver first to stop them.
15	Age 5. They protect the city.	I feel they are the same doing patrols and protecting the city.	Negative. It was for a traffic ticket. Was compliant with officer however felt he was rude.
16	5 years old. Chasing bad guys, and locking them up behind bars	Not the same. Their role is much more complicated. Other than keeping the streets safe, their role is to save lives, ensure that communities are safe, and provide assistance to vulnerable citizens when they need it the most.	Despite the fact that my real first experience with a police officer resulted with a traffic citation, the officer was cordial and respectful. Subsequently he earned my respect.
18	5 years of age and that they were always around to protect me	Yes I know now its true	skip
19	5 They protect us from bad guys	Yes	Positive. I was caught riding my bicycle improperly and he gave me a warning
20	5 or 6 years old. That they are here to help others	yes.	I was about 12 and on a family vacation in Maine. Dad was pulled over, can't remember why. He didn't get a ticket, just remember that he was nice. Did not change my positive opinion.
21	5. They were there to help.	Yes, but with much more experience to back it up.	They brought my brother home.

Panelist ID	If you had to guess, at what age do you think you first learned about the police? What is the very first thing you learned about them?	Do you feel the same way about the police now? If not, what changed between then and now?	Now think about the first time you had an interaction with a police officer. What happened? Was this a positive, negative or neutral interaction? Did it change your opinion about the police at all?
22	Probably age 5 in Kindergarten. That they can help you in an emergency.	yes.	I cannot remember the actual first time but as a teenager we cruised El Camino Real and they had a tough job keeping all these teens in line. I was always taught to respect the police and I hold that true today. They have a tough job.
23	8 or 9; I learned to go to the police if I was in trouble.	I feel similarly, and feel I can approach the police in a trouble situation. However, I also feel somewhat nervous if I see police b/c I wonder if I will be profiled.	My first interaction was probably through DARE in 6th grade. It was a positive experience that reinforced my trust of the police.
24	5 years old. My dad was studying to take the SJPD test after being an M.P.	I became an SJPD Police Officer.	My friends and I were caught lifting toys at about age 8. the Uniformed Officer took us home to our parents and warned us to never steal again. It worked..fear and motivational talk.

Panelist ID	What about your first interaction with a Santa Clara police officer? Was that positive, negative or neutral? Did it change your opinion about the police?	We'll start with Alex Wubbels arrest by Salt Lake City PD for refusing to draw blood from an unconscious patient involved in an accident during a police chase. First, do you think Alex Wubbels has a legitimate complaint against the police? Please explain why you feel she does or does not. If you're not sure, please expand on your thoughts.	Since this incident, Salt Lake PD has begun an internal investigation and placed the arresting officer and his supervisor on leave. Both are under investigation by the FBI and could face criminal charges. The Salt Lake City Police Chief, Mike Brown, said in a televised interview he talked to Alex Wubbels, apologized, and that "we will do better, if mistakes were made we will correct them" Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?
1	That speeding ticket on the 600 block of Los Padres Blvd. would have been in 1967 from Officer Hensley. Remembering all of that after 50 years shows that it definitely had an impression on me. I am glad that I live in the City of Santa Clara due to the police, fire, housing, community and such a well run city. The Santa Clara Police Department is top notch in my book.	Alex Wubbels was following hospital policies and procedures. She should have received way more support from her management, HR and hospital security. From what I have seen she received no support and was left on her own. The Police Officer should have used more diplomatic means to explain himself and his need for the blood samples. He stepped way over the line in his action to get what he wanted.	There should be an investigation on the matter. The Salt Lake City Police Chief was correct in assuring the nurse that he would handle the matter. The matter needs to be transparent to everyone so that confidence in the local police is reestablished. This is not the time to let the wounds fester and devolve into something far worse.
2	No	I don't have enough information. Complaints Sid always be accepted and persons told that they have the right, but facts speak for themselves	Mostly ges
3	A policeman was speaking at my childrens school. Positive interaction.	Yes I think she has a complaint complaint because she was following hospital protocol. The patient was unconscious. I thought the detective was heavy handed.	Somewhat appropriate. I think any changes made should be made public.
5	Positive	She does. Doing her job, she should have been treated professionally.	Yes.
6	Yes, it was my first interaction. It was negative. It did not color my view of the entire police department. I knew this was only one officer.	Yes, she has a legitimate complaint. First, it seems she was doing the job she was supposed to do. If the request to draw blood was not accompanied by the proper paperwork or legal okay, the fault lies with the detective who came unprepared to comply with the legal process to get a blood sample. Second, he seemed to lose his temper and his rough treatment of her was unjustified.	It's a little lukewarm. Could have been more forceful "this incident will be thoroughly investigated, through the bodycam footage and interviewing all those involved. Any mistakes made by our personnel will be dealt with seriously, and department policies will be reviewed and revised to assure this will not happen again."
7	I have only had positive interactions with SCPD. Our house was robbed (after living here for 18 years!), our car was broken into, we have interacted at community events, all officers were very helpful, appropriately empathetic.	Alex absolutely has a legitimate complaint against the police. She was only following hospital procedure, she read them the rules that she needed to abide to, and she had her superior (I believe) on the phone with her so everyone was assessed of the situation. The police were completely out of line. I feel like there are some officers that think that just because they wear a uniform they are above the law, which is wrong, they should be enforcing the laws, not breaking them. Alex did nothing wrong and clearly was not a threat. There was no need for the arrest, for the handcuffs or for her to be taken by force like that. That was ridiculous.	Are they on paid leave? Hopefully not. As I mentioned before, they are not "above the law" and should be enforcing it, therefore, they too are subject to being held accountable to the laws. The response was not appropriate, "if mistakes were made", they obviously were mistakes made. The other officers that were there and didn't do anything should be held accountable also. Doesn't our government say "if you see something, say something", this should apply to our officers too, not just the general public.
8	positive no	yes she was doing her job and should not have been treated that way. they should have waited for the administrator to come to talk to them.	yes
9	I had a bad interaction at 16 and a young driver because the officer was rude to me because my dad was a former mayor.	This is unfortunate because the officer may have needed that sample for the accident, However, he totally went about it the wrong way and she was unable to give the sample. She should have called for her supervisor and hospital security. The officer was out of line in my opinion.	The chief response is not enough for this circumstance. He should have the officer fired too.
10	speeding ticket while in High School	Yes,she has.Nurse Wubbels was following the procedure that the hospital had establish,the propoer steps was to contact a hospital administrator a senior office on call and explain the situation.Keep your cool.	YES

Panelist ID	What about your first interaction with a Santa Clara police officer? Was that positive, negative or neutral? Did it change your opinion about the police?	We'll start with Alex Wubbels arrest by Salt Lake City PD for refusing to draw blood from an unconscious patient involved in an accident during a police chase. First, do you think Alex Wubbels has a legitimate complaint against the police? Please explain why you feel she does or does not. If you're not sure, please expand on your thoughts.	Since this incident, Salt Lake PD has begun an internal investigation and placed the arresting officer and his supervisor on leave. Both are under investigation by the FBI and could face criminal charges. The Salt Lake City Police Chief, Mike Brown, said in a televised interview he talked to Alex Wubbels, apologized, and that "we will do better, if mistakes were made we will correct them" Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?
11	I have not had any negative interactions with the SCPD. Each encounter has been a professional exchange.	First, let me reiterate that I draw conclusions very slowly from press accounts in far distant cities. Without having all the information, I do believe that the officer had many more tools than arresting the nurse. She was clearly attempting to do her job, protecting the patient. In this case, I believe that she has a grievance (I do not believe that she has a case because she was released).	I would have to know much more about the officers history. If this were a one time event that was predicated on him thinking that he was helping a fellow officer (The patient), I would accept this outcome. If on the other hand there was a repeated history of intimidation, I would be much more harsh, including termination. The Police represent an incredibly important link in our community. They should have our utmost respect and be held to a higher standard. Repeated indications that an officer does not adhere to this higher standard should result in a loss of position.
12	We signed up to be neighborhood watch captains and an officer came to a neighborhood meeting. Yes, it affected my opinion.	Yes, I believe she has a legitimate case. She was following hospital procedures and even consulted with other hospital staff. US Supreme court decision of 2016 supports Wubbels position.	I do believe this is an appropriate response since the police in the US needs to work very hard to build trust with certain portions of our population
13	My first interaction with Santa Clara police officer was neutral. I got a ticket for not a complete stop at a stop sign.	Alex Wubbels has a legitimate complaint against the police officer because her actions did not warrant her arrest. She was merely doing her job and following the hospital policy as a professional. Did the police do anything, aside from accusing Alex? Did the police attempt to get a warrant? Did the Chief reach out to the head of the hospital? Alex did not break the law; thus she did not deserve to be arrested.	That is not an appropriate response. By saying, "If mistakes were made we will correct them," the police are not acknowledging the fact that the arresting officer and his supervisor were in the wrong. It's clear that mistakes were made so why not admit that and use that as a way to explain the internal policy changes that have or will be made to prevent a situation like this in the future?
14	All my interactions with police have been around Santa Clara County. Some in Watsonville CA or in Gilroy. All the experiences I talked about earlier are the interactions I've had in Santa Clara County	Yes, I completely agree with her, because there are certain processes and rules to follow for everyone even police. He seemed like he thinks just because he is a police officer he can do whatever he wants and just demand things on his behalf. Reality is that there are rules, and ethics that need to be followed. She is not going to put her job at risk for a tantrum he has. I understand there is a dead person involved, but once again it's her job that she has to look after.	No not at all. Because he is clearly stating "if mistakes were made then we will correct them" it's obvious that mistakes were made, there is no reason whatsoever the officer had to react like that. So violent and physical with her. If he wasn't sure of the procedures he had to take then he should have called his superiors for advice. The other thing is that when cops do this kind of things, they just technically give them vacation, still getting paid but at home. What kind of punishment is that.
15	Negative. It did alter my perception of them. Goes back to how they treat people.	Yes. She has policies and rules she has to follow with her job and the police officer did not think about that. The way she was treated after saying no to the officer was unfair.	Yes. This was the appropriate response by police.
16	My first interaction (and the vast majority of my interactions) with the SCPD was positive. It re-assured me that I have picked the right city to live in.	Alex was following the hospital policy. She consulted with her superiors and had every right to follow the hospital policies and object to the police request, protecting the patient and his/her privacy.	Apologies and Acknowledgment of mistake are always a step in the right direction. Following through is what matters the most. In this case, the police officer went over board, was aggressive and unethical.
18	They came to my daughter's school to talk to the kids	Yes I do because she was only following procedure	I think that it could have been worded differently
19	Positive. Crazy neighbor that I had to call the PD on	It depends on what the laws are in that state. She's following protocol that she was receiving on the telephone from her supervisor.	Yes. We're all human.
20	Positive. Sgt Lazzarini's children when to Peterson Middle School where I was the Vice Principal. At the time was on our Code Red committee.	It depends on a full investigation being done.	Judgment should be reserved until the investigation is done. Training should be provided to all SLPD officers on the agreement that it has with the hospital(s).
21	Positive interaction through DARE program.	Yes, I believe they overstepped their authority.	Yes, it is appropriate.

Panelist ID	What about your first interaction with a Santa Clara police officer? Was that positive, negative or neutral? Did it change your opinion about the police?	We'll start with Alex Wubbels arrest by Salt Lake City PD for refusing to draw blood from an unconscious patient involved in an accident during a police chase. First, do you think Alex Wubbels has a legitimate complaint against the police? Please explain why you feel she does or does not. If you're not sure, please expand on your thoughts.	Since this incident, Salt Lake PD has begun an internal investigation and placed the arresting officer and his supervisor on leave. Both are under investigation by the FBI and could face criminal charges. The Salt Lake City Police Chief, Mike Brown, said in a televised interview he talked to Alex Wubbels, apologized, and that "we will do better, if mistakes were made we will correct them" Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?
22	99% of the time it's positive. Maybe getting a ticket your not happy at the time it happens but if you broke the law then you get a ticket.	Yes, I think it was handled horribly by the officer. I don't understand why another officer didn't step in to help and have him back off. She also has an oath to protect a patient's privacy and if there is a law in place the officer should know that law and also follow it.	Yes, I still believe an apology should go a very long way. He made a mistake and maybe he should retire or be on desk duty permanently. Maybe they should have a few courses with police and hospital staff so they are all on the same page when a criminal is brought into emergency.
23	My first interaction w/ a SCPD office was through a community event 'table'. It was a neutral experience, and did not alter my opinion.	I think she does. She is bound by the rules of her hospital, and she was following those rules. If the police officer wanted her to act outside of those rules, he should have talked to a superior and gotten the okay and then asked someone else, who would be willing, to perform the blood draw. OR, they could have gotten the warrant.	Yes, I think this is an appropriate response. I think the most important things is to use the opportunity to educate the other officers about what to do to prevent future mistakes.
24	I worked as a young officer with another young SCPD officer. We covered each other on shared jurisdictional calls.	Yes she has a very legitimate complaint. She was following Hospital Policy and was not openly defying a lawful order.	Appropriate, but a bit late in the process. If I were Chief, I would have had a face to face immediately after learning of the incident.

Panelist ID	<p>Now think about Michael Bennett's detainment by a Las Vegas Metropolitan PD officer while Bennett was running from a casino where there was an active shooter incident. Do you think Michael Bennett has a legitimate complaint against the police? Please explain why you feel he does or does not. If you're not sure, please expand on your thoughts.</p>	<p>Since this incident, Las Vegas Metro PD has begun an internal investigation and the names of the officers involved in the incident have not been released. The detaining officer did not activate his body camera during the incident. Las Vegas Undersheriff Kevin McMahon held a press conference where he said "I see no evidence race played a role in this incident" and "as you can imagine, it takes a significant amount of effort and time to review all the video and available evidence. If the investigation reveals that any policies or training was violated, those officers will be held accountable." Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?</p>
1	<p>With the first thoughts being there is an active shooting incident, the police should have been concentrating on calming the crowd, evacuating the innocent bystanders and then pursuing the active shooter. There should have been a segregation of duties among the police, outlined by the command staff for teams of police officers in each responsibility of evacuation, safety and criminal pursuit. This can only be accomplished if there is prior training of similar situations and well defined command staff. I think Michael Bennett has a legitimate complaint and every effort should be made to get to the bottom of everyone's actions before guilt is proclaimed.</p>	<p>This sounds to me like an appropriate response and I agree but I would add that a review of the body camera policy should also be reviewed. Why wasn't the camera turned on. The camera would show but not narrate what the individual officer was looking at and may help in determining his motivation.</p>
2	<p>I feel I need more info for this.</p>	<p>At this time we are unable to see if race played a role here or not. The camera footage will help us provide more information to determine this.</p> <p>If there has been wrong doing, the officers will be held accountable and we will also examine how we can prevent this from happening again either way.</p>
3	<p>Mr. Bennett fit the description of the shooter and he was running. I think the police were justified in stopping him. The police acted a little rough, but Mr. Bennett was struggling back.</p>	<p>Body cams are to be turned on for any interaction. Because on the times and past interactions with the police and African American men, the policeman should be reprimanded for not having his body cam on.</p>
5	<p>IT sounded like Bennett complied.</p>	<p>There needs to be an investigation.</p>
6	<p>Yes. Although I understand why the officers may have thought he was involved, it seems (from his account) that he was cooperating with them and not fighting. Some of their treatment of him (gun at his head, etc.) is overkill.</p>	<p>Another response that seems lukewarm. Would have like to see condemnation of the officer's bodycam not be turned on, and statement that if found guilty, officers will be dealt with severely.</p>
7	<p>Was he the only one detained or were there other people running away too and he was the only one arrested? Just because someone is "famous" does not allow them special treatment. If it was anyone else in the same situation, I feel like they would have been detained also. He needs to think of this situation from the perspective of the police officers, he is running away from a shooting, they have no idea who he is, of course they need to take the proper precautions, for their safety and the safety of everyone else. However, the police could have been a little more verbal with him and let him know why there were putting the cuffs on him and what the situation was.</p>	<p>Why were the bodies cameras turned off? Especially in that situation, there is a lot happening (active shooter), all cameras should have been on, that does seem a little fishy and the officers should be reprimanded for that. The response was semi-appropriate, but the police could have issues a quasi-apology to Michael Bennett - something like "we apologize for having to detain you, but we had to make quick decisions for everyone's safety, etc." Again, I hope that he wasn't the only one detained that was running from the scene.</p>
8	<p>yes they did not need to throw him on the ground he was afraid of a shooter</p>	<p>They should also offer an apology</p>
9	<p>It's hard to say without the video or camera. Active shooting is a life threatening incident so actions get heated. If he did nothing then the officer mishandled this. If the officer found he was unarmed</p>	<p>Yes that is appropriate since he will be looking into video to see if it was handled correctly.</p>
10	<p>No, he ran while there was a chase in place. He should have laid down or move to a side with his hands visible to the officers in chase.</p>	<p>Yes,</p>

Panelist ID	<p>Now think about Michael Bennett's detainment by a Las Vegas Metropolitan PD officer while Bennett was running from a casino where there was an active shooter incident. Do you think Michael Bennett has a legitimate complaint against the police? Please explain why you feel he does or does not. If you're not sure, please expand on your thoughts.</p>	<p>Since this incident, Las Vegas Metro PD has begun an internal investigation and the names of the officers involved in the incident have not been released. The detaining officer did not activate his body camera during the incident. Las Vegas Undersheriff Kevin McMahon held a press conference where he said "I see no evidence race played a role in this incident" and "as you can imagine, it takes a significant amount of effort and time to review all the video and available evidence. If the investigation reveals that any policies or training was violated, those officers will be held accountable." Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?</p>
11	<p>No, I have absolutely no problem at all with an officer detaining an individual running from a crime. The police have (and should have) incredible powers to detain individuals, sort through facts and make a determination on whether to transport them to the jail. These police, in my opinion and with very little</p>	<p>Yes</p>
12	<p>I don't believe Michael Bennett in any way was resisting arrest. The police have a legitimate case to arrest him since he was fleeing the scene of a crime. But they should have been more respectful.</p>	<p>This is an appropriate response but I believe the department should commit to doing more training on body cameras and racial profiling</p>
13	<p>In this type of situation, the cops do have the right to arrest individuals whom they feel are involved in the shootings; however, one has to wonder if the police arrested everyone who ran from the scene. If Michael Bennett was not the only person to run from the scene but was the only one arrested, then he does have a legitimate case against the police.</p>	<p>No, it is not an appropriate response by the Las Vegas under sheriff. He should not have said that he did not see any evidence race played a role in the incident. It's already very suspicious that the arresting officer did not turn on his body cam so he shouldn't make statements like that regarding the evidence. He should have said that they are investigating and those officers will be held responsible if they discover any wrong doing.</p>
14	<p>In this incident the cameras show how Michael Bennett's was running across the casino, it really seemed suspicious that he did that, so in this case police were on the right to chase him. What I find interesting is that in one of the of the Videos an officer when explaining the incident they keep on saying the cops were Hispanics, that doesn't matter in this case there is racism between minorities too so I don't understand why he brings the police officers were Hispanic every minute of the discussion. I'm not sure if he was violently arrested, which he shouldn't have. But definitely if he didn't do anything wrong then when they told him to stop he should have stopped. Honestly I can't argue much about this incident there is not much of evidence to watch.</p>	<p>I understand what they are trying to say, although the officer who arrested him should have turned the camera on that is why they are given to them. So the officer acted irresponsible there, so he should have a punishment for that. In addition why did he use the word "fucken" for everything, that shows he is very arrogant, and bully because he has the power in that moment. It's hard to say if it was racist or not, because we would have to see the behavior of the officer with a white victim to be able to differentiate. The part where he puts the gun on his head doesn't seem right either because he doesn't have any evidence that he is a shooter, why treat him like that. If he was using "fucken for everything, it's likely he easily said the "ill shoot you on head part." the cops need to know how to talk to people with respect, they are not a judge, specially when they don't know if the guy is a criminal or not.</p>
15	<p>No. Police are not sure what parties are involved so it's a little harder to say who the active shooter was. However if detained like he was after a few minutes it should be clear that he was or was not involved. Which should change the tone of the situation.</p>	<p>No. They should have had a body camera on him at all times. And should be questioned about that or least advised officers to have one just to see what actually transpired.</p>
16	<p>It was a chaotic scene, with thousands of lives at stake. The cops should also protect themselves from adversity. On the other hand, I am yet to witness a video footage of a white man being arrested and handcuffed the way black men are. It is unclear why Michael ran away in the first place, therefore I am not sure whether he has enough evidence to back his complaint, however every time a black man is arrested by the policemen, it brings to the surface the perception of police brutality against people of color.</p>	<p>By not activating his body cam during the incident, the detaining officer has opened the door for doubts and accusations, as if the police has something to hide. Undersheriff Kevin McMahon gave a good press release, however it is important to hold off on any judgement until investigation is completed</p>
18	<p>No because he did look suspicious</p>	<p>I think this is An appropriate response</p>
19	<p>skip</p>	<p>skip</p>
20	<p>Not until an investigation is done.</p>	<p>I would reserve judgement until after the investigation is done.</p>
21	<p>Yes. I think they misread his intent partially because he is Black.</p>	<p>I would have preferred a more neutral response, not one that presumed a conclusion prior to a full review of the evidence.</p>

Panelist ID	<p>Now think about Michael Bennett's detainment by a Las Vegas Metropolitan PD officer while Bennett was running from a casino where there was an active shooter incident. Do you think Michael Bennett has a legitimate complaint against the police? Please explain why you feel he does or does not. If you're not sure, please expand on your thoughts.</p>	<p>Since this incident, Las Vegas Metro PD has begun an internal investigation and the names of the officers involved in the incident have not been released. The detaining officer did not activate his body camera during the incident. Las Vegas Undersheriff Kevin McMahon held a press conference where he said "I see no evidence race played a role in this incident" and "as you can imagine, it takes a significant amount of effort and time to review all the video and available evidence. If the investigation reveals that any policies or training was violated, those officers will be held accountable." Do you believe this is an appropriate response by the police? If not, what would you like to see handled differently?</p>
22	<p>This was blown way out of proportion and I am so tired of the people behind the BLM movement. The officers were responding to shots fired. Everyone running is a subject if the office is in fear for his life. Was it embarrassing for Mr. Bennett, yes. Was it racial profiling, No. People need to get over it.</p>	<p>Yes and no. They should explain why his camera was not turned on. I think they will do their investigation and release their findings. I think if anything is found to be out of line the officer will be held accountable. Does he need to lose his job, No.</p>
23	<p>Yes. I think he does b/c he was threatened with a gun to his head. We has already handcuffed and detained; such a threat was unnecessary</p>	<p>Theoretically, this is an appropriate response. Unfortunately, practically, I don't have much faith in the 'internal investigation' process.</p>
24	<p>No.....He ran and would not heed. There was no way the officers knew who he was or what his involvement was. They controlled him and investigated his role.</p>	<p>Appropriate. I would separately want to know the Detaining Officer's History to determine if activation is or continues to be a problem.</p>

Panelist ID	If the Santa Clara Police Department were involved in a controversial incident that resulted in national media coverage, how would you want them to respond? Would you give the police the benefit of the doubt? Would your friends and neighbors give them the benefit of the doubt?	In the first survey, we asked you if you thought SCPD was trustworthy. If you felt they were not trustworthy, what are some actions they could take to improve your trust? If you felt they were trustworthy, what would you recommend they do to maintain or increase your trust?
1	I have always believed in hearing all of the facts before passing judgement. My opinion is that a lot of the protest marches are actually based on the history of the actions taken by the police in a particular matter. They are quick to judge and create hostile situations before they are justified. Wouldn't it be better to hear all of the witnesses before marching in the street? I don't give the police the benefit of the doubt because every profession has a few bad apples and sometimes it takes a while to identify them. They do come with a slight modicum of integrity due to their profession and training.	Community involvement and exposure are paramount in convincing the public that they are a group to be trusted and respected. Some actions by a lot of police departments are taking on a little too much militaristic characterization such as assault vehicles, armory and weapons. There needs to be a constant and positive presence in the community so that we get to know the Santa Clara Police Officers as friends and public servants instead of strong arm commandos.
2	Fairly and show compassion for the victims first, and then speak about the process that will be used to get to the facts/truth. Benefit of doubt: likely	Mostly Continue to participate in more community programs Continue to have multicultural and interfaith training Learn a few words in the common languages, such as hello, thank you, good bye. Great tool to break the ice
3	It would depend on the issue. I want to say I would give them the benefit of the doubt, but if all protocol was not followed, it would be hard to give them the benefit of the doubt.	This week I had To notify the police about a theft. The officer has increased my estimation of the police. My trust in SCPD had gone down in the last several years because of the misbehavior of several policemen that made the news for weeks. Made me question their training.
5	SCPD would be professional and transparent, but conduct thorough investigations.	Frequent community presence and communication. Commitment to developing leaders in the force.
6	I've already given our Police Department the benefit of the doubt on the recent incident involving a kicked-in door and a woman saying that they broke her ankle. I'm concerned about the information out there that says there was no warrant for entry into her home. I expect our PD officers to be held to the strictest and highest standards of law enforcement.	I do think they're trustworthy and the best thing they can do to maintain that trust is to be open, honest and transparent with the community.
7	I would want our SCPD to be honest about what happened and immediately own up to any wrong doing if it was obvious there was some. Even though every situation is different, since my personal interactions with them have been favorable, I would give them the benefit of the doubt and I believe my friends/neighbors would too.	I do believe the SCPD are trustworthy, I have no reason to think otherwise. To maintain that trust, I would like them to continue to be a positive influence within the community, I live right next to (the horrible) Levi Stadium, I would like them to continue to step up patrols during events to protect our neighborhoods, and our way of life, from being disrupted more than it already has. I know that if I started to believe that the SCPD didn't care what happened to myself and my neighbors over here, my opinion about them would change very quickly.
8	Respond with an investigation and give SCPD a benefit of the doubt - not sure about friends and neighbors	Trustworthy - keep following procedure
9	I absolutely give them the benefit of the doubt in most all circumstances. They put their lives on the line for our citizens everyday. The world has some bad people and they can be injured or killed. I respect and appreciate the men and women of SCPD. Most of my friends and neighbors respect them too and most likely would give them the benefit if the doubt. Although a few of my friends think that Police officers do racial profiling.	I think they are trustworthy because I have had many positive interactions with them and our city is one of the top safest cities.
10	I will wait for a complete investigation to be made public before passing judgment, the media does not get all of the facts before making it public.	open door policy , I'm chair of the civil service commission which sees the inside of crucial issues.

Panelist ID	If the Santa Clara Police Department were involved in a controversial incident that resulted in national media coverage, how would you want them to respond? Would you give the police the benefit of the doubt? Would your friends and neighbors give them the benefit of the doubt?	In the first survey, we asked you if you thought SCPD was trustworthy. If you felt they were not trustworthy, what are some actions they could take to improve your trust? If you felt they were trustworthy, what would you recommend they do to maintain or increase your trust?
11	I would absolutely give the Police the benefit of the doubt. Even with the local arson case, the fact that a homeowner prevented a police officer from discharging his job was very poor judgment displayed on the homeowners part.	The SCPD is highly interactive with the community. I commend them on this interaction and would highly encourage them to continue.
12	The courts ruled in the woman's behalf and the settlement was \$6.7 million of which \$3 million will come out of the City's general fund. I generally give the police the benefit of doubt but when the court issues such a large fine, there must have been some police misconduct.	Scott Herhold wrote a scathing article about the case with Danielle Burfine. I still think SCPD is trustworthy in general and I'm pleased that body worn cameras were on. There needs to be admissions of wrongdoing when they occur and a publicly announced plan for remediation, usually in the form of more training. Since the arson was 8 days earlier, there didn't seem to be the same level of urgency since any evidence of the smell of smoke would be gone.
13	It depends on the incident.	You have to speak the truth.
14	Depending we cannot generalize that all cops are bad, but since we do see this kind of behavior happening to much, I think people would be more scared than they are in our community, specially minorities.	They are not trust worthy, because people in my community feel that they are always only targeting our areas, like if we were all criminals because we live in the east side. couple months ago my husband got stopped for no apparent reason, the cop followed us for several miles then he stopped us in the freeway. the entire time he had his high lights on, shining in our eyes, then when we finally turned on the siren then we stopped immedietly, he immedietly came to my window, and said "hola, do you abla (Speak) English, tu tener licencia, tienes alcohol (you have alcohol)? basically asking do you have a license to be driving?" My husband is Indian, doesn't t and does not look Hispanic at all, As soon as we started speaking to him in English and my husband gave him his license to him, he read the name and immedietly changed his tone of voice, and started acting very friendly and nice to us. He let us go, we did not get a ticket at all which was nice, but he left us thinking about what he said at the beggening.
15	By admitting they made a mistake and take corrective actions immediately with officers involved.	By showing respect in certain situations to individuals. Most of the time I feel officers believe certain parties to be guilty of something they have not done.
16	I would expect the SCPD to immediately provide the public with a factual statement, then to update the public frequently until the investigation is completed. I would give the SCPD the benefit of the doubt so that they explain exactly what had happened. I would also expect them to take immediate action against any officer who has acted unjustly and abused his power. I would also expect my friends and neighbors to react the same way.	This conclusion is inaccurate. I would always start by giving the SCPD the benefit of the doubt. I believe that the majority is trustworthy. As I said earlier I have had great experience with them serving the public on many different occasions.
18	It would depend on the situation	I would say keep up the good work every officer I have ever seen from SCPD has always been professional no matter what the situation was
19	Tell the truth first. Most times I would give the police the benefit of the doubt.	Trustworthy in my opinion. Just keep doing what you have been doing. Do deep background checks on potential officers so we don't get some whacko cop on the force.
20	I would reserve judgement until a thorough investigation is done. If the police officer(s) were found to have acted incorrectly they should be disciplined appropriately.	Be present in the community, continue working with Santa Clara youth through the DARE program and crossing guard programs. I wonder if there is a program that SCPD could develop that involves middle school and high school students.
21	I would want the Department to be neutral at first, and then review evidence thoroughly and as transparently as appropriate. I presume best intentions with our police.	I would ask them to continue to participate in and with the community, as they have done. Being in relationship with them builds trust.

Panelist ID	If the Santa Clara Police Department were involved in a controversial incident that resulted in national media coverage, how would you want them to respond? Would you give the police the benefit of the doubt? Would your friends and neighbors give them the benefit of the doubt?	In the first survey, we asked you if you thought SCPD was trustworthy. If you felt they were not trustworthy, what are some actions they could take to improve your trust? If you felt they were trustworthy, what would you recommend they do to maintain or increase your trust?
22	I hope it never happens but I am sure the Chief and his officers would handle it by the book. Most of my friends and neighbors would agree with me and give them the benefit of the doubt and let them do their follow up investigation. We are adults and don't automatically feel the police are our to get us.	I like the coffee with a cop series. Keep doing those. I think more visits to local schools to help educate the kids on their jobs and what they do in the community. (maybe bring the police dogs along for a demonstration). More police on foot, bikes, etc. to have more of a presence and ability to talk to the public.
23	I would not give them the benefit of the doubt. It's not b/c I think badly of police intentions or their character. But our society is steeped in a culture of the demonization of people of color that it is bound to affect the judgement of police as well. Unless there is evidence that the PD recognizes this and does something actively about it (and then tells us about this so that we know), I see now reason why the SCPD would have less bias than anyone else.	I feel they are trustworthy, but still prone to influence of the same biases most other people in society have. I think they should be present in more community events in order to LISTEN to community members, not to talk AT community members
24	Based on their reputation...they should be open and transparent and we would give them the benefit of doubt.	Continue their path of honesty and direct answers.

Panelist ID	Now think about people in your community, particularly those who may think negatively about the police. What could SCPD do to improve their relationship with your community? Do you think they,Ãre doing enough right now?	We're currently conducting a citywide survey in Santa Clara asking people the same multiple choice questions you answered in the first panel. We're curious how you think people in Santa Clara will respond to those questions. In general, do you think Santa Clarans will be positive, negative, or somewhere in between when it comes to SCPD?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
1	The Chats with the Police Chief and other Police Officers around at several different venues is huge. Last week end we had our Santa Clara Art and Wine Festival with a significant police presence. Every Police Officer I passed had a kind word and a hello for me and my family. I did not need them but I was reassured that they were right there if I did.	I may be the wrong one to ask as I have always had a positive and pleasant relationship with the Santa Clara Police Department. I think my community will respond, for the most part, as positively as I do.	Yes
2	Same as the previous	In between	Yes
3	I think the city is doing a great job with Chat with the Chief and have Coffee with a Cop.	For the most part, I think people will be positive.	Yes
5	The only person I know who doesn't like the SCPD is the Mayor and her followers.	Positive	Yes
6	I think the first thing to do is go into the schools (all levels and grades) at some time during the year to emphasize to students that the police are there to help and protect the community. And give them an opportunity to ask questions - some of which might be difficult to answer. I also think the community outreach programs (coffee with a cop, etc.) are good tools to start and maintain a good relationship with everyday citizens.	I'm hoping it will be positive, but realistically it may be somewhere in between.	Yes
7	On NextDoor, I have seen postings from neighbors regarding police not responding to calls during events and, every now and then, there are complaints about the officers that are posted to deter event-goers from parking on our streets. To build that trust, we all would like the officers to show a little more authority/status when policing the traffic in the areas. E.g.: The officer that is parked at Calle De Primavera and Lafayette never gets out of his car, he just sits there and questions people through his window. I have personally tried to leave our neighborhood and wasn't able to turn left on Lafayette because there were jaywalkers going to the stadium and blocking the streets, even though my light for me to turn was green. The officer just sat in his car and never got out to show his presence, his support or manage the situation. It is incidents like this that start to turn people's feelings negatively.	I think it will depend on the location of the resident. Those residents that live closer to the stadium may not have an as favorable response than those that don't. Overall, I believe it will be somewhere between neutral and positive.	Yes
8	Be visible in the community in uniform and smile I think they are doing ok now	positive	Yes
9	Make sure that the officers are sensitive to race and earn the citizens trust by showing them they are here to protect and serve so they feel safe by them not worried they are after them. Also they have pulled my husband over on his bicycle for no reason several times. I think that is crazy.	They should be positive because of our cities safety record and successes. But of course there Will be the negatives one in everything.	Yes
10	Yes,I believe they reach out to the citizens,our chief and office are involve in many community programs	positive	

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11	I feel that the police are thought of as honest brokers by those that I work with. Other than doubling down on engagement, I am not certain what else can be done to gain trust of the detractors.	I would imagine that both the new residents and the old residents will have a positive review on the SCPD. There may be substantial grumbling about traffic but that is a societal concern that additional law enforcement is unlikely to fix on its own.	No
12	It's all about community policing and training. When I did my CPA ride along, I was really pleased that my officer knew the troubled kids by name and had a rapport with them. CPA and chats with the Chief and coffee with an officer are great programs as is DARE.	The recent conflict between the Mayor and the Chief and this incident with Danielle Burfine have somewhat tarnished the image of SCPD. It can only be repaired with better community policing and openness about issues.	No
13	Visiting the communities occasional, Not when things happens only.	Yes, I am positive because it's a good idea, It helps connecting the community and police.	No
14	They should stop targeting east side like all the criminals are here. They should be more focused on real incidents of crime, like around high schools or middle schools where constant fights and bullying are held after school. They should stop looking at the driver first before they stop them, and stop them when they really do something, and not just because they felt like it. There is always people racing and doing crazy things and they never get stopped, but the old crappy looking cars with a hispanic man is the one always at the side of the rd with a cop.	Depending on their race, if they are a minority specially Hispanic or Black, im sure they will express fear and negative experiences against cops. If they are white or Asian probably they will report more positive information.	Yes
15	To be more friendly and actively involved in community events. Not sure they are doing enough.	In more or less the same manner I have spoken. I think it will be somewhere in between of good/bad when it comes to SCPD.	Yes
16	There are many cases where the SCPD has either saved a life, or put a criminal behind bars. It is important to share these stories with the public to help improve the public trust. Also it is critical to hire qualified officers from all ethnic backgrounds. The bay area is one of the most diverse communities in the US, yet I don't see that reflected properly in the police department.	I would say Santa Clarans would be anywhere between neutral and positive.	Yes
18	I think that having the police on social media is a great start but I like when they have neighbor block party with the police	I think they will be positive	
19	These negative people are either hiding something, have been instilled with negative thoughts about the police or they're just Adam Henry's.	Most (over 50%) will be positive	No
20	There are children in the community that continue to be worried about their family members being deported. Some are scared that the police are going to take their parents away. I'm not sure how SCPD can help ease their minds or hearts.	I think the response will be mostly positive with some having negative feedback.	No
21	Getting involved in positive ways with families that are at risk, to understand the issues they face daily, would help build trust.	I would think and hope they would be positive. I believe our police have earned that positive position in the community.	No

Panelist ID	Now think about people in your community, particularly those who may think negatively about the police. What could SCPD do to improve their relationship with your community? Do you think they,Ãre doing enough right now?	We're currently conducting a citywide survey in Santa Clara asking people the same multiple choice questions you answered in the first panel. We're curious how you think people in Santa Clara will respond to those questions. In general, do you think Santa Clarans will be positive, negative, or somewhere in between when it comes to SCPD?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
22	Depends on who they are. If you see the types of criminals they have been arresting lately, I really don't care what they think of SCPD. The police are here to protect us from thugs like them. We have seen crime rise, break ins etc. I love that SCPD will be here if we need them, quickly and for just about any issue. I am not sure we need to reach out. I would invite them all to move.	I think they will be mostly positive. There is always a group of whiners and you will hear from them but it will be a small portion of respondents.	Yes
23	Meet with them, listen to them. I don't know about any efforts on the part of SCPD to do this.	I think people will be positive.	Yes
24	Again continue to engage before problems emerge and deal quickly with any issues.	I think both poles will respond. Those that hate or mistrust will be very vocal and those that completely trust will lean that way. The middle grounders are the ones who may yield the most pressing issues.	Yes

Panelist ID	In September, we conducted a citywide survey consisting of the multiple choice questions you answered in the first community panel. We want your opinion about a few of the results from this survey. The first result is about trust. After weighting the results based on age, ethnicity, and gender, 61.3% of respondents said SCPD was very trustworthy, 31.1% said SCPD was somewhat trustworthy, 5.6% said SCPD was somewhat untrustworthy, and 2.0% said SCPD was very untrustworthy. What do you think about this result? Does this surprise you? Why or why not?	Second, of respondents who had an interaction with SCPD, 70.0% said they were very satisfied, 17.3% said they were somewhat satisfied, 7.5% said they were somewhat dissatisfied, and 5.2% said they were very dissatisfied. What do you think about this result? Does this surprise you? Why or why not?	"The system is set up pretty good right now, however I think the officers need to spend a little more one on one time with the residents in their beat, even if it's just to stop and say hello, that's an important factor in the trust and transparency process, not to mention they could get some valuable [intelligence]" On a scale of 1 to 5, how much do you agree with this quote?
1	No, these results are what I expected. The Trustworthy category comes out to better than 92%. SCPD should be scoring at this very high level.	We don't have a lot of serious crimes and people tend to want the police to resolve their issues their way. This is not how the system works. The system is designed for the right thing to be done and some people have a hard time with this. I have had nothing but positive interactions with the SCPD, even when I was in the wrong.	4. Agree somewhat
2	Not really surprised because there had been a lot of negative propaganda through the elections and also news. Also the ration of Immigrants and minorities is high, plus most people don't have interactions with the police. But Of course it also depends on who the participants are and how they were selected.	Seems feasible,	5. Agree strongly
3	I think this result is low for very trustworthy. I think it low because of the three high profile incidents last year about the three SCPD officers that were arrested.	I think this is actually a good score. 87.3 % of the people were very satisfied or somewhat satisfied. No matter how polite a policeman is, if the conversation is negative, people will not be very satisfied.	4. Agree somewhat
5	no	yes	3. Neither agree nor disagree
6	No. I read this as 92% of our population feel that the PD is trustworthy to a greater or lesser degree.	Good result. Same reply as previous question - large majority of Santa Clara population satisfied to some degree.	4. Agree somewhat
7	I personally believe our SCPD is trustworthy, so I'm not surprised at the results. All encounters I have had with them have been positive experiences, however, that may not be the case for all, which could explain the % of people that voted/think otherwise	Competency is key here, I am impressed at how our SCPD reaches out to the community to stay involved with neighborhoods, I believe that translates into being able to handle issues that come up and respond accordingly depending on the incident and it's location. So I'm not surprised that the majority of people are very satisfied with their interactions.	5. Agree strongly
8	I am sort of surprised about the untrustworthy responses 5.6% seems high for somewhat untrustworthy.	Does not really surprise me - outcomes probably were not what the people expected	5. Agree strongly
9	These results do not surprise me. I think that is probably accurate tally but given our low crime and safe city results it should be a bit higher towards trustworthy.	Again I am not surprised at these results that seems about what I would expect. Most people probably think of their interactions as negative unless they needed an officers help.	4. Agree somewhat
10	We need to work on 31% that stated somewhat trustworthy,the other 7.6%probably you will never make them happy	No,it does not suprise me, must of the interaction is due to traffic citation.	5. Agree strongly
11	I would anticipate the "very trustworthy" figure to be higher.	Again, I am surprised that the figures are not higher for the very satisfied category.	2. Disagree somewhat

Panelist ID	<p>In September, we conducted a citywide survey consisting of the multiple choice questions you answered in the first community panel. We want your opinion about a few of the results from this survey. The first result is about trust. After weighting the results based on age, ethnicity, and gender, 61.3% of respondents said SCPD was very trustworthy, 31.1% said SCPD was somewhat trustworthy, 5.6% said SCPD was somewhat untrustworthy, and 2.0% said SCPD was very untrustworthy. What do you think about this result? Does this surprise you? Why or why not?</p>	<p>Second, of respondents who had an interaction with SCPD, 70.0% said they were very satisfied, 17.3% said they were somewhat satisfied, 7.5% said they were somewhat dissatisfied, and 5.2% said they were very dissatisfied. What do you think about this result? Does this surprise you? Why or why not?</p>	<p>"The system is set up pretty good right now, however I think the officers need to spend a little more one on one time with the residents in their beat, even if it's just to stop and say hello, that's an important factor in the trust and transparency process, not to mention they could get some valuable [intelligence]" On a scale of 1 to 5, how much do you agree with this quote?</p>
12	Those numbers seem about right. SCPD has had some bad press within the past year with lawsuits.	Seems about right. The more non-citation interactions that officers have with the public the better the numbers will get.	5. Agree strongly
14	Yes it does because what I hear on a daily basis is not that the police is trustworthy. It surprises me that 61 percent stated this opinion.	Again it does, because all the community that is around me have had bad experiences, and majority of what I hear from others is that they are scared of the police because of a traumatic experience they had gone through with them.	1. Disagree strongly
15	Kinda surprise. Just because of how SCPD is run.	Yeah. Numbers seem skewed to one side that does not reflect what shows SCPD as a whole.	3. Neither agree nor disagree
16	The results do not surprise me. I am please to learn that the vast majority have their trust in the SCPD. Having said that, there is more work needed in order to maintain or increase this level of trust.	It is very important to understand why 12.7% of respondents had less than satisfied interactions with the SCPD. Was there a common trend? While I think the overall results are positive and very encouraging, still 1 in 10 respondents had a negative experience interacting with a Cop.	5. Agree strongly
18	No I'm not surprised Disappointed wish everyone knew how trust worthy police are	Fair not surprised everyone feels a certain way	4. Agree somewhat
19	Not surprise to me. Human nature at work	No surprise there too	4. Agree somewhat
20	92.4% of the participants responded positively about SCPD! I think this speaks to efforts that SCPD does to build relationships with the community.	These results, with more than 85% of the participants responding positively, is not surprising as SCPD has reputation for treating fairly.	5. Agree strongly
21	I think this is an excellent result, and one with which I agree.	I agree. no surprise...	4. Agree somewhat
22	I would think that the trust % would have been higher	No this sounds about right.	4. Agree somewhat
23	This result does not surprise me. We have a lot of long-term residents who feel close to the city and its 'civil servants.'	This also doesn't surprise me. Santa Clara doesn't seem to have a ton of crime, and so most interactions are probably at networking, social or PR events - which will be positive!	5. Agree strongly

Panelist ID	<p>In September, we conducted a citywide survey consisting of the multiple choice questions you answered in the first community panel. We want your opinion about a few of the results from this survey. The first result is about trust. After weighting the results based on age, ethnicity, and gender, 61.3% of respondents said SCPD was very trustworthy, 31.1% said SCPD was somewhat trustworthy, 5.6% said SCPD was somewhat untrustworthy, and 2.0% said SCPD was very untrustworthy. What do you think about this result? Does this surprise you? Why or why not?</p>	<p>Second, of respondents who had an interaction with SCPD, 70.0% said they were very satisfied, 17.3% said they were somewhat satisfied, 7.5% said they were somewhat dissatisfied, and 5.2% said they were very dissatisfied. What do you think about this result? Does this surprise you? Why or why not?</p>	<p>"The system is set up pretty good right now, however I think the officers need to spend a little more one on one time with the residents in their beat, even if it's just to stop and say hello, that's an important factor in the trust and transparency process, not to mention they could get some valuable [intelligence]" On a scale of 1 to 5, how much do you agree with this quote?</p>
24	<p>No surprise here. Roughly 7.5% doesn't trust Law Enforcement. In this media climate I think SCPD did pretty good.</p>	<p>No surprise again. For much of the same reasons stated before.</p>	<p>5. Agree strongly</p>

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"Have more community events with the SCPD. Establish additional community programs for children, particularly after-school events and programs that are low or no-cost. Increase frequency of 'coffee with a cop.' Have family events on the weekends (maybe once a month?) Have officers visit schools more often."	Please expand on your thoughts, why do you agree or disagree?	"This rough and rude 'city cop' attitude at the SCPD must be trained out of the entire police force; otherwise, this police force will continue to be one that rides roughshod over the polite and gentle people they serve."
1	With a population of approximately 114,000 and a police force of approximately 150, the ratio alone tells you this would be a monumental task. I do agree that there should be more public interface so in that light, the Chat with the Chief could be expanded to expose more of the rank and file force.	5. Agree strongly	Getting to know our local police force on a more personal basis can only be a positive thing. I cannot think of any down side. If I know the officer that is patrolling my neighborhood I would tend to trust that police officer more and they would tend to trust me more.	1. Disagree strongly
2	It,Ãs practical and logicsl	5. Agree strongly	It builds trust, helps build respect for the law, and also teaches safety.	3. Neither agree nor disagree
3	As much as I would like to see that happen, I don't think officers have the time or enough officers to mingle with the public.Santa Clara population has grown.	4. Agree somewhat	I agree that more SCPD community events would be beneficial. I think the SCPD does conduct regular Coffee with a Cop or Coffee with the Chief. Visits to schools are great, but again I question the availability of officers to visit schools more regularly.	1. Disagree strongly
5	Seems to work well and the police seem transparent.	4. Agree somewhat	The more accessible and approachable, especially for children, the better.	2. Disagree somewhat
6	Any sort of time spent with citizenry (without a problem or emergency) must make them more comfortable interacting with officers when there is a problem or emergency.	5. Agree strongly	Please see answer to previous question. Have seen news item recently about East Palo Alto, which used to be such a terrible place to live. Police department there increased their presence in the community, held informational and social meetings, and basically let the community get to know them personally. I believe this has led to a lower incidence of crime in the community and residents being much more open to contacting the police when there is a problem.	3. Neither agree nor disagree
7	I agree that having designated officers knowledgeable/familiar with neighborhoods, its residents and their concerns is very important.	4. Agree somewhat	I feel that if the events that are already established were publicized more there would be more people attending. I wouldn't spend the time and effort into adding new events when there isn't a solid marketing/publicity plan in place for them. Additionally, lots of people work mon-fri, moving some of these events to non-work hours could be another avenue to explore.	1. Disagree strongly
8	More time spent with residents will build better relationships	3. Neither agree nor disagree	Important for children to get a good relationship with police	3. Neither agree nor disagree
9	It would be helpful in building more of a trustworthy relationship if the citizens got to know the officers a little better like they did years ago. The citizens would feel more relaxed in reporting and watching out in their neighborhoods if the had a higher degree if trust in the PD.	4. Agree somewhat	All the above mentioned programs would help to strengthen neighborhood and police bonds.	1. Disagree strongly
10	They will be able to see that the majority of officers are average citizens and family men or women trying to do a job to maintain our city safe.	5. Agree strongly	Children should feel that a policeman is there to help in any case,for the adults they can bring up issues that concern them or praise the department.	5. Agree strongly
11	I have officers stopping on a regular basis to have these conversations. I believe that SCPD is already engaged in this form of community policing.	4. Agree somewhat	While SCPD does an excellent job, additional positive outreach is always a positive outcome.	1. Disagree strongly

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"Have more community events with the SCPD. Establish additional community programs for children, particularly after-school events and programs that are low or no-cost. Increase frequency of 'coffee with a cop.' Have family events on the weekends (maybe once a month?) Have officers visit schools more often."	Please expand on your thoughts, why do you agree or disagree?	"This rough and rude 'city cop' attitude at the SCPD must be trained out of the entire police force; otherwise, this police force will continue to be one that rides roughshod over the polite and gentle people they serve."
12	Community policing is extremely important.	5. Agree strongly	Dare is a great program that shows kids that they can have good interactions with officers.	3. Neither agree nor disagree
14	We don't need them to stop and say hi, we need them to do there job right when it comes to stopping someone for a certain reason.	5. Agree strongly	I agree with this because it sounds a lot more logical to have events were we as the community can interact with them in a professional educative way. The other quote on the officer to stop, to say hi to a random person sounds like it would be very tense specially if that is a person who has had a bad experience with one, then instead of some good experience it will feel like harassment. This idea of event would be much more convenient for both sides.	5. Agree strongly
15	I think the person has the right idea. Just cops in general should get to know their community better and just be nicer.	4. Agree somewhat	Yes. It needs officers to be more visible in the community.	5. Agree strongly
16	While their time is very limited, personal interactions create a platform for open communication and for exchanging ideas, which in turn is a stepping stone towards building trust	5. Agree strongly	It is critical for our next generation to connect with the cops at a young age. I have attended coffee with a cop and I found it it be extremely valuable as well.	2. Disagree somewhat
18	Depends theybdo so much already it would be nice and make me feel safe	5. Agree strongly	Schools for sure our youth need to have role models	3. Neither agree nor disagree
19	Showing the public that the police care about the citizens may go a long way	3. Neither agree nor disagree	Takes them off the patrol for the Bad Guys	1. Disagree strongly
20	I agree with the statement. Public service is relational in nature and is rooted in trust.	5. Agree strongly	Trust doesn't show up at the table. It is developed over time with people knowing each other and staying approachable. These events create opportunities for the public and the SCPD to interact positively.	1. Disagree strongly
21	I think they already do this. I would encourage them to keep it up.	4. Agree somewhat	They already do this a lot. Keep it up.	1. Disagree strongly
22	People in general are always trying to find fault with the police. By doing more beat patrols this may change many people's perceptions. I recently spoke to 2 code enforcement officers that were stopped to tag a car. They were both very nice.	4. Agree somewhat	Again, more exposure to kids, families, events. Shows them more human than just cops.	1. Disagree strongly
23	I believe that the police should be actively engaged in the communities they serve, and get to know residents on a personal level to build trust and understanding both ways.	4. Agree somewhat	These are good, but seem often to be very superficial meetings. Real conversations are what is needed.	3. Neither agree nor disagree

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"Have more community events with the SCPD. Establish additional community programs for children, particularly after-school events and programs that are low or no-cost. Increase frequency of 'coffee with a cop.' Have family events on the weekends (maybe once a month?) Have officers visit schools more often."	Please expand on your thoughts, why do you agree or disagree?	"This rough and rude 'city cop' attitude at the SCPD must be trained out of the entire police force; otherwise, this police force will continue to be one that rides roughshod over the polite and gentle people they serve."
24	It is "Old Style" Community Policing.....and it works!	5. Agree strongly	These have shown to produce trust and goodwill.	1. Disagree strongly

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"I don't think there is really anything that needs to be done - it seems as if all is well from my point of view - if it isn't broke, don't fix it!"	Please expand on your thoughts, why do you agree or disagree?
1	I have never seen this "rough and rude" attitude from any SCPD. I have always felt very comfortable talking to our SCPD.	4. Agree somewhat	The reason for the professionalism and community involvement from the bottom all the way to the top at SCPD is because of the constant and evolving dynamics of the SCPD. If we want things to not be fixed we can fall into a rut of bad habits and lackluster policing.
2	I haven't experienced that to speak to it. However if it is there it shd be done to remove the ariignrcrcsghlesds to misuse of power and negative stereotypes	2. Disagree somewhat	That's a passive and reactive attitude. Should always ahead of the curve to prevent mishaps and increase safety and security both for the residents and for the police.
3	My experience with the SCPD has not left me feeling that the officers are rough and rude.	2. Disagree somewhat	I don't like the idea if it isn't broke leave it alone. I think we can always improve in some ways. Technology has improved and made officer information gathering so much quicker and easier. I do think the SCPD seems to be functioning at a high standard. New ideas and strategies should be tried out for improvements.
5	City cop attitude? Is it there? Sure lead it out!	2. Disagree somewhat	Leading and communicating are processes that ALWAYS Need to be improved. The SCPD is growing and needs to prepare for the future.
6	I have not experienced this attitude. In fact, years ago I received a speeding ticket and the motorcycle officer was not only polite and pleasant, he also suggested traffic school online to keep my driving record clean! I wrote a letter to the sitting police chief at the time to compliment the officer.	4. Agree somewhat	Please see previous answers.
7	Obviously this person has had a bad interaction/experience with the SCPD. Is there a way to gather feedback after specific incidences occur?	2. Disagree somewhat	There is always room for improvement, no one is perfect. Community outreach and interaction should never be put on the backburner.
8	Do not understand the rude city cop attitude - never encountered that	4. Agree somewhat	We can always improve
9	Not sure where why people feel the rude city cop attitude is the feeling of SCPD. This is not my opinion of SCPD at all.	4. Agree somewhat	SCPD is an outstanding police department. The building of a stronger community bond would still be an improvement.
10	I believe the problems that we have are from lateral transfer that sometimes bring bad habits from other department, I strongly encourage to minimize the practice.	2. Disagree somewhat	there's always room to do better
11	I have literally never experienced this attitude in our SCPD in my tenure in the City.	3. Neither agree nor disagree	While SCPD is an incredible organization, there is always room for improvement. I would frame this transition as going from "good to great" rather than the authors note about not being broken and not fixing it. The latter leaves little for the officers to strive for.

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"I don't think there is really anything that needs to be done - it seems as if all is well from my point of view - if it isn't broke, don't fix it!"	Please expand on your thoughts, why do you agree or disagree?
12	Some times officers have to dominate over unruly citizens but in general there is a polite way to deal with most people.	2. Disagree somewhat	There is always room for improvement. Officers need more training to avoid situations like the one that resulting in a \$6.7 million settlement.
14	Yes, I agree because, again they need to stop people and treat them all the same. I experienced bullying in school, and the officer who was talking to the bully was very cool with her, and with me he acted very strict and serious even though I was the victim.	1. Disagree strongly	i disagree because there is always space to make things better. Nothing is perfect. Even if the system was not broken there is always ways to be more supportive of the community they serve!
15	I agree with what this person says. It is becoming a nightmare with how they act.	1. Disagree strongly	Something needs to be done. The system is broken and needs fixing.
16	I am not in favor of generalization. All but one of my many interactions with the SCPD cops were positive. Perhaps that cop had a bad day or was high on caffeine.	2. Disagree somewhat	I am a big believer in Continuous Improvement. What works today today may not work tomorrow, therefore frequent review of training plans and strategies will prevent stagnation and/or deterioration.
18	Each situation is different	2. Disagree somewhat	Something always needs a little help
19	Never met an Adam Henry cop in Santa Clara	1. Disagree strongly	Improvements can always be made
20	This quote doesn't seem represented of public opinion presently based on earlier info shared. Though if this an actual statement about the SCPD, I would encourage SCPD to continue to strive for the highest level of interaction with all individuals.	1. Disagree strongly	Always strive to improve. A growth mindset for continual improvement is never complacent.
21	That has not been my or my coworkers' experience.	4. Agree somewhat	I agree. I would just keep up the same efforts.
22	I have never seen any SCPD as rough and ready. Sounds like big city cops not our small town police dept.	4. Agree somewhat	Always room for improvement. Even if its just traffic related.
23	I'm not familiar w/ this attitude.	2. Disagree somewhat	Things can always be improved, and we should never feel complacent.

Panelist ID	Please expand on your thoughts, why do you agree or disagree?	"I don't think there is really anything that needs to be done - it seems as if all is well from my point of view - if it isn't broke, don't fix it!"	Please expand on your thoughts, why do you agree or disagree?
24	I would like some solid examples that support this diatribe.	4. Agree somewhat	I think internal review can bring about positive change or enhancement.

Panelist ID	<p>Multiple quotes: "Traffic enforcement could use a little attention. There is a lot of traffic on my street, Harrison, and they speed approximately 70% of the time." - "A sore spot is the weekend traffic enforcement, there isn't any, enforcement needs to be done on the weekends as well." - "We need more traffic enforcement on Monroe, on Nobili, on Machado, Calabazas. They are very unsafe and hopefully nobody will be killed by a careless driver, but better traffic enforcement will help."</p>	<p>Please expand on your thoughts, why do you agree or disagree?</p>
1	4. Agree somewhat	<p>Traffic enforcement is probably the most time consuming part of the patrol officers day. With that in mind it would improve relationships and enhance the safety of the community if the SCPD had a larger presence on surface streets. I live near Stevens Creek Auto Row and I would love police to crack down on the test drives up and down my street.>?\ki\\</p>
2	3. Neither agree nor disagree	<p>Don,Ãt know these areas</p>
3	5. Agree strongly	<p>I do agree with that. De la Cruz and Lafayette Streets have become alternate routes for many people. People speed along those streets. Would like to see more police in those areas.</p>
5	2. Disagree somewhat	<p>N/A I don't know this area.</p>
6	4. Agree somewhat	<p>It's not the speeding that concerns me, although I haven't experienced much of that. It's cars that are driving around with no license plates or with marijuana smoke pouring out of the car as they drive.</p>
7	4. Agree somewhat	<p>Traffic enforcement does seem to be lacking in the past few years. I live off Lafayette and there isn't a day that goes by that I don't see people going 60mph+ down that street</p>
8	4. Agree somewhat	<p>I never see traffic enforcement in my neighborhood</p>
9	4. Agree somewhat	<p>Some additional enforcement in areas that are crucial to be monitored should be given the consideration needed.</p>
10	5. Agree strongly	<p>with the new aps people are looking for short cuts thru residential area , short cuts leads to drivers in a hurry that will speed.</p>
11	2. Disagree somewhat	<p>Density of the Santa Clara Valley contributes to 90% of all the traffic related complaints. There is very little that an individual police department can do to tame this particular issue.</p>

Panelist ID	<p>Multiple quotes: "Traffic enforcement could use a little attention. There is a lot of traffic on my street, Harrison, and they speed approximately 70% of the time." - "A sore spot is the weekend traffic enforcement, there isn't any, enforcement needs to be done on the weekends as well." - "We need more traffic enforcement on Monroe, on Nobili, on Machado, Calabazas. They are very unsafe and hopefully nobody will be killed by a careless driver, but better traffic enforcement will help."</p>	<p>Please expand on your thoughts, why do you agree or disagree?</p>
12	4. Agree somewhat	People are always in a hurry and speeding. More fines will put the public on notice.
14	1. Disagree strongly	The crazy drivers always pass by nobody stops them. but when someone has something less dangerous like one light bulb broken, or something small your the first one to get stopped. There is crimes happening all the time and those things don't get supervised. For example when highschool students get off from school there should be patrols all around there, there is always fights and stabbing going on. " bullying" there is no one there.
15	4. Agree somewhat	Yes. There needs to be more traffic enforcement not just there, but in places just like that one.
16	3. Neither agree nor disagree	These are situational cases that need to be looked into on a case by case basis.
18	5. Agree strongly	A lot of people live in city now a lot of people don't pay attention any help would be appreciated
19	3. Neither agree nor disagree	We have many more motorists cutting through our City now. Cops can't be everywhere
20	5. Agree strongly	With rapid growth and the population in Santa Clara, the infrastructure of the city, such as the roads, will be utilized more and more. Maintaining safety will be vital for the community.
21	2. Disagree somewhat	PD is very visible already. People are encouraged to obey the traffic laws.
22	5. Agree strongly	I myself have reported Monroe and the speeders heading to Bowers or San Tomas. Its like a freeway. Kids are walking to schools nearby and the bike path is right there and people are crossing in traffic and cars run the light all the time. I know that motorcycle officers seem to start after 9am when most traffic is gone. We need 745am officers writing tickets, setting up speed traps etc.
23	4. Agree somewhat	There may be other things that can be done about this (speed bumps, cameras, etc.) that won't take valuable human resources.

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24	4. Agree somewhat	Unfortunately Traffic Enforcement is one of the first areas cut as openings occur.

Panelist ID	<p>This spring, we will be conducting small focus groups representing specific segments of the Santa Clara community. We want your feedback on which communities we should learn from during these focus groups. During these focus groups, which communities in Santa Clara do you think SCPD should try to learn from? You can think of this in terms of demographics, geographic location, community organizations or anything else you think would be helpful for SCPD.</p>	<p>Finally, would you like to receive a \$20 Amazon gift card for completing this survey?</p>
1	<p>As far as demographics is concerned, the SCPD should look into areas where different ethnicities tend to congregate. We seem to be moving away from a diverse community to identifying neighborhoods by national origin. Unfortunately, we are defining Korean, Viet Nameese, Hispanic, Chinese and White neighborhoods. I think we would be a much stronger community if we could mix the groups instead of segregating them. This is a major delima and one that would take years to remedy. One fix would be to have a diverse staff on the SCPD and minority groups having representatives that could contribute to the improvements of the SCPD.</p>	Yes
2	<p>Immigrants because they are coming from numerous locations with visibility and experience with law enforcements of their region. So we get a diverse input of the good and bad to consider. Old quad has a diff perspective as well due to their proximity. The surrounding residents of the stadium.</p>	Yes
3	<p>I think individuals from all groups mentioned should be included in the focus group. I would suggest you break the city into geographical groups, and then invite people in those groups by ethnicity and community involvement. Try to get a wide variety of opinions.</p>	Yes
5	<p>A random sampling of all parts of the community to have a holistic view and be statistically significant.</p>	Yes
6	<p>Residents living along El Camino Real and north of Bayshore in the stadium area come to mind for geographic locations. Churches, volunteer organizations and schools would also be a good idea.</p>	Donate \$20 Amazon card to non-profit organization.
7	<p>I would definitely invite people from any neighborhood around the Stadium. And, people from neighborhoods around El Camino as well as the "downtown" area (where the Farmers Market is). Try to talk to people that have lived in Santa Clara for multiple years, preferably homeowners, they have a vested interest.</p>	Yes
8	<p>High school students and their parents</p>	Yes
9	<p>A big area for focus is all the new housing developments and traffic that will be added due to the added housing. The Planning commission needs to realize the added burden to SCPD with all of this building. In addition, the added businesses also increases the need for SCPD to be respected in these decisions. I also feel atrongly that our police department needs to be respected by the 49ers Team and management. If they are not the 49ers should be required to hire their own security. The 49er organization owes SCPD an apology in my opinion.</p>	Yes
10	<p>Seniors along with students first time drivers, focus group together that should be very interesting.</p>	Santa Clara PAL
11	<p>Students at Mission College and Santa Clara University can provide a unique view on these topics.</p>	No

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12	There should be more meetings for neighborhood watch captains.	No
14	East Side	Starbucks
15	The Almaden, and Branham areas of Santa Clara community.	Yes
16	Please try to diversify invitations as much as possible. Santa Clara has become a very diverse community and deserves representation across all faiths and ethnic lines: Latinos, Japanese, Portuguese, Indo/Paks, Arabs, as well as Christians, Hindus, Sikhs, Muslims, Atheists, and don't forget the veterans!	Yes
18	All of he above	Yes
19	Gangs, high school kids, and young adults to get their feedback	No
20	A vertical slice of residents of all ages (including the homeless), business owners and people visiting Santa Clara would be important to capture as many voices as possible.	No
21	Students. Teachers. Underserved, immigrant communities. Homeless. Community leaders.	No
22	Elementary Schools. High Schools. Residents. Business owners.	Yes
23	The Muslim community. There's a high concentration of Muslims in Santa Clara relative to other Bay Area cities, and hosts the largest mosque in California.	Yes

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24	Established Neighborhoods	Yes

Panelist ID	We want your opinion on the first focus group, which will focus on young African American, Hispanic, Asian, Pacific Islander, and/or Native American residents. What topics do you think we should address in this focus group? Select all that apply.	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts	The NFL protests started by Colin Kaepernick	Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed	Other	What is your opinion about choosing to conduct a focus group for young African American, Hispanic, Asian, Pacific Islander, and Native American residents? Do you feel this is a good source of information for SCPD? Why or why not?
1	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed		I think it is an excellent source of information. We need to address these issues and be proactive now.
3	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts		Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed		Yes because I think these are the groups of our population that feels their voices are not heard. This group has been in the media for excessive police force, racial profiling and other issues.
5	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed		It depends. The focus group facilitators need to ask, "What's important to you? What do we need to learn? How can we help?" How are the participants selected? Will you have a percentage of people who have had positive and negative engagements with the SCPD? Will the number of participants be random and enough to be statistically valid?
7	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed		Yes and no. I'm not sure why only people under the age of 30 are being asked to participate, residents of all ages have valuable insights and experiences to share.
7	<i>If the respondent chose an option, it is highlighted in columns C through J</i>	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts		Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed		It has the potential to be a good source of information for the PD, if there is calm communication on both sides.
8	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts				How their opinion of the police was formed		not really - should have all groups represented need to have a few white young people too
9	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD				Preferred communication methods with SCPD	How their opinion of the police was formed		It is a good idea to conduct a focus group with the youth because it will give SCPD an insight to their thoughts and feelings about interactions with the police. My only negative is that I think all races of youth should be included in order for all to understand and embrace the challenges and fears each race has.
10	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD			It's a good practice to engaged this group to get a feeling what are the issues they may hve
11	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts		Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed		I think this is a great idea. Not to cast dispersions on any law enforcement entity but it always helps to listen. Hopefully this offer is met with a respectful audience that can have a nuanced dialogue on how everyone can make Santa Clara a better city. Kudos to the SCPD for undertaking this effort.
12	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts						

Panelist ID	We want your opinion on the first focus group, which will focus on young African American, Hispanic, Asian, Pacific Islander, and/or Native American residents. What topics do you think we should address in this focus group? Select all that apply.	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts	The NFL protests started by Colin Kaepernick	Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed	Other	What is your opinion about choosing to conduct a focus group for young African American, Hispanic, Asian, Pacific Islander, and Native American residents? Do you feel this is a good source of information for SCPD? Why or why not?
14	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed	If Police is working with ICE. Its a very important issue for people to have trust in the police	It is because the experiences they have had in their life here as a minority will play a role in much of the situations they have gone through in general. So yes it is very important to target these groups for questions regarding the Police.
15	<i>If the respondent chose an option, it is highlighted in columns C through J</i>	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed		Yes. It will help to better understand the community that SCPD serves.
16	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD			It is critical to open communication channels between the Police and minority youths and young professionals. This will help restore faith in the police and will enable the police to listen directly to their concerns and challenges.
18	<i>If the respondent chose an option, it is highlighted in columns C through J</i>	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts	The NFL protests started by Colin Kaepernick	Other protests and activist movements about policing	Preferred communication methods with SCPD	How their opinion of the police was formed		No I think you should include all races
19	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD				Preferred communication methods with SCPD			Hear their complaints, but do what's right for the community at large
20	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD							yes, this would be a good source of information because it provides a space for voice from these groups to express their interactions with SCPD
21	<i>If the respondent chose an option, it is highlighted in columns C through J</i>	National policing issues	Personal interactions with SCPD	SCPD's existing community engagement efforts			Preferred communication methods with SCPD	How their opinion of the police was formed		It is a good source of information because often these populations feel unheard by authorities.
22	<i>If the respondent chose an option, it is highlighted in columns C through J</i>							How their opinion of the police was formed		I don't see the need for it. But that is only my opinion. I guess I hate that we cater to a certain demographic as if we did something wrong to them so we need to then apologize for it.
23	<i>If the respondent chose an option, it is highlighted in columns C through J</i>			SCPD's existing community engagement efforts	The NFL protests started by Colin Kaepernick	Other protests and activist movements about policing		How their opinion of the police was formed		Yes, I feel this is a good source of information. This is the demographic that, seems to me, is the most suspicious of the police. Greater communication b/t this group and the police would be very beneficial.
24	<i>If the respondent chose an option, it is highlighted in columns C through J</i>		Personal interactions with SCPD	SCPD's existing community engagement efforts				How their opinion of the police was formed		Good idea. This is an extremely important group to understand and hear.

Panelist ID	Now we want to hear about the second focus group, which will focus on small business owners. What topics do you think we should address in this focus group? Select all that apply.	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD	National policing issues	Preferred communication methods with SCPD	Other	What is your opinion about choosing to conduct a focus group for small business owners? Do you feel this is a good source of information for SCPD? Why or why not?	On March 19th, we will hold a public feedback session to discuss policing issues as a community. What would you like to see discussed at this session? Select all that apply.	The results of My90's work with SCPD
1	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners		Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		This is the economic engine of our community. We need to have this information in order to move forward.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
3	<i>If the respondent chose an option, it is highlighted in columns M through T</i>		How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		Absolutely. I think the more distinct business groups, and diverse groups of our population, will help the SCPD to fully understand the complaints and concerns of the whole population.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
5	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners						Preferred communication methods with SCPD	Education that the SCPD needs to provide to owners	Ask them what needs they have. Then address those.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
7	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners		Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		Yes, I believe smb's are very important to Santa Clara, we do not need to be a city filled with corporate business. It's important we keep smb owners happy and profitable (if possible)	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
7	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD				Again, this can be a good source of info for the PD, provided that there is calm communication and not just complaining.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
8	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities		Availability of SCPD for their business and community					Good source - small business owners are core	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
9	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community			Preferred communication methods with SCPD		It is good to have the focus group for small business owners to help SCPD understand what the business is and what their needs are for safety in their area.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
10	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners		Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		I agree with having close contact with the business community, special local small store that stay open during the night they can act as a second set of eyes	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
11	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners			Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		Great discussion. They form the backbone of the communities financial life and do not have the resources to maintain their own security teams.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
12	<i>If the respondent chose an option, it is highlighted in columns M through T</i>			Trust levels towards SCPD in their communities		Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		I think small business owners are concerned about homelessness	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	

Panelist ID	Now we want to hear about the second focus group, which will focus on small business owners. What topics do you think we should address in this focus group? Select all that apply.	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD	National policing issues	Preferred communication methods with SCPD	Other	What is your opinion about choosing to conduct a focus group for small business owners? Do you feel this is a good source of information for SCPD? Why or why not?	On March 19th, we will hold a public feedback session as a community. What would you like to see discussed at this session? Select all that apply.	The results of My90's work with SCPD
14	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners		Trust levels towards SCPD in their communities	Availability of SCPD for their business and community					On this question im not sure, however I agree that business owners need Security for there businesses. So yea why not have there opinion taken in consideration.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	
15	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities						Yes. It should help with information between both sides.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
16	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners			Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		Absolutely yes. This is a great source of info for the SCPD, and for small business owners. Small business are typically vulnerable hence it is critical to engage with them to build bridges to help them strive and to understand their concerns and challenges	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
18	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD	National policing issues	Preferred communication methods with SCPD		Yes I am a small business owner I would love to have a focus group	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	
19	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners				Existing community engagement efforts by SCPD				I can see store owners that deal directly with the public needing SCPD's assistance	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
20	<i>If the respondent chose an option, it is highlighted in columns M through T</i>			Trust levels towards SCPD in their communities						While this may be a good source of information for SCPD at some point, other focus groups to me would be of higher priority	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
21	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community			Preferred communication methods with SCPD		Police support a safe environment for the business community, and it is a good idea to reach out to that community to inform about how they achieve that environment.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
22	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners				Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		I hope you have a good turn out for this meeting, I am not sure you will.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
23	<i>If the respondent chose an option, it is highlighted in columns M through T</i>		How small businesses engage people in their communities		Availability of SCPD for their business and community	Existing community engagement efforts by SCPD				I am not a small business owner myself, and am not familiar w/ the issues they face. However, given the increased housing development in the area, I'm sure small business are affected and so should be consulted.	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD
24	<i>If the respondent chose an option, it is highlighted in columns M through T</i>	Safety needs of small business owners	How small businesses engage people in their communities	Trust levels towards SCPD in their communities	Availability of SCPD for their business and community	Existing community engagement efforts by SCPD		Preferred communication methods with SCPD		Another important group who is invested in SC and has important	<i>If the respondent chose an option, it is highlighted in columns W through AD</i>	The results of My90's work with SCPD

Panelist ID	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing	National policing issues	Other	Aside from the focus groups and public feedback session, what is the most important action you recommend Santa Clara PD take to continue getting meaningful feedback from the community?	Do you have any other questions or comments?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
1	Types of crime SCPD should focus on		Recent news about SCPD		How Santa Clara is changing and how that affects policing			SCPD public involvement such as Coffee with the Chief, Tip a Cop and police presence at public events.	Is there a need for a Police Auditor or oversight committee when the public is concerned about police actions?	Yes
3	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing			People need to know that followup is being done on their concerns. When someone has a complaint or concern, there has to be a followup to the individual. I like Coffee with a Cop, and the police department reaching out to talk to the community.	I think the SCPD is making itself more approachable and reaching out to the community. This helps the public to be more comfortable to call and talk to the police.	Yes
5	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD		How Santa Clara is changing and how that affects policing		Succession planning at the SCPD; leadership development; continual learning, any challenges in recruiting?	Seems you're doing it. Perhaps engaging with the SC corporations (large and small). The big issues don't have to deal with the SCPD (traffic, housing, development, etc.) The Mayor and Council need to drastically improve their communication, decision making, leadership etc. They act like "small town thinkers" with personnel.	No	Yes
7			Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing			Both focus groups and public feedback sessions are great to get feedback. Additionally using apps like NextDoor gets you in front of city residents that are engaged, tech savvy and could be a good resource for polling	Try to plan community outreach activities during non-working hours so that people that work mon-fri can participate also. E.g.: Coffee with a cop is typically on a weekday and not all can attend.	Yes
7	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD		How Santa Clara is changing and how that affects policing			Continue and expand community outreach, a la recent news reports of East Palo Alto.	I've appreciated being able to contribute to these surveys. I hope my opinions and statements have been of some help.	Yes
8			Recent news about SCPD		How Santa Clara is changing and how that affects policing			learn by walking around and just talking to people in every day settings	no	No
9	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing	National policing issues		Continue with coffee with a Cop program. Consider an annual event at SCPD where officers interact with families and the community on a fun or no stress event to instill community not fear of our wonderful SCPD.	Thank you to SCPD for trying to reach out to the community, most especially the youth and for looking for ways to make a positive change.	Yes
10	Types of crime SCPD should focus on		Recent news about SCPD		How Santa Clara is changing and how that affects policing			Our chief is doing all of the right things, coffee chats, community outreach etc.	no	
11	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD	Inequality in Santa Clara and how that affects policing				I think each of these efforts are impressive. I would recommend a possible student engagement night as well at Santa Clara that goes beyond the great work SCPD undertake with NURC. Possibly having SCPD come speak to Student Government (ASG) might be a great outreach activity. SCPD does an incredible job already with our students.	Thank You	No
12	Types of crime SCPD should focus on				How Santa Clara is changing and how that affects policing			I think the Chief of Police should do a blog like the City Manager does to keep the community informed	No	No

Panelist ID	Types of crime SCPD should focus on	Protests and activism	Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing	National policing issues	Other	Aside from the focus groups and public feedback session, what is the most important action you recommend Santa Clara PD take to continue getting meaningful feedback from the community?	Do you have any other questions or comments?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
14	Types of crime SCPD should focus on		Recent news about SCPD	Inequality in Santa Clara and how that affects policing			how immigration and the police in Santa Clara County will work together or not. and how?	Surveys like this, but maybe offering them in paper for people who don't know how to use a computer which usually are the lower class minorities. Offering the survey in Social Media. However the many of the feed back will still be bias because many of the people who have had some kind of negative encounters with the police will not be willing to do a survey because many are afraid for everything that is going on.	no, Im very happy that I got to participate in this survey, because for years I didn't know who to talk to about my concerns and questions. So it is great that this community workshops are being offered.	Starbucks
15	Types of crime SCPD should focus on		Recent news about SCPD					Going out the public at events and better communicate with the community.	Not at this time.	Victoria Secret
16	Types of crime SCPD should focus on			Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing			Consistency and continuity are essential. I am big fan of public feedback sessions. Community programs such as "coffee with a cop" and "chat with the chief" create an environment for building bridges and trust.	Best of luck!	Yes
18	Types of crime SCPD should focus on		Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing	National policing issues		Just inter acting with the community	no	Yes
19					How Santa Clara is changing and how that affects policing			Create a "vehicle" to make their complaints about the police	All good	No
20								SCPD interacting and gathering anecdotal comments from the public at large gatherings such as the Art/Wine Festival, Firehouse Run	no	No
21	Types of crime SCPD should focus on		Recent news about SCPD	Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing	National policing issues		Continue community outreach efforts in the community in formal and informal settings, just as the PD has done.	Thanks to the PD for its great work.	No
22	Types of crime SCPD should focus on		Recent news about SCPD					Continue the Coffee with a Cop and maybe add more.	not at this time.	Yes
23	Types of crime SCPD should focus on	Protests and activism		Inequality in Santa Clara and how that affects policing	How Santa Clara is changing and how that affects policing			Knocking on doors and talking to people!	I appreciate SCPD doing something proactive to improve its relationship w/ the community and build trust.	Yes
24	Types of crime SCPD should focus on	Protests and activism						Open dialogue and forums.	No	Yes

Panelist ID	First, we want to talk about your experience in the City of Santa Clara. Do you personally feel safe in your neighborhood?	Other	What causes you not to feel safe in your neighborhood?	We know that homelessness is an issue in the region. Who should ultimately be responsible for addressing the issue of homelessness in the City of Santa Clara?	Other	Do you think there are adequate resources for people experiencing homelessness in the City of Santa Clara?	Other	In your opinion, what resources are missing?
1	Yes, I always feel safe in my neighborhood			The community		No		Shelter, Counseling, education, Food Assistance
3	Yes, I always feel safe in my neighborhood				I think it is the responsibility of all the above.	I don't know		
5	I feel safe in my neighborhood during the day, but not at night		Transients nearby	Local government officials other than the police		No		I don't know
6	Yes, I always feel safe in my neighborhood			State government officials		Yes		
7		Yes, but not on event days	When there are events at Levi Stadium, I feel like there isn't enough security to handle the amount of people that attend. I have personally seen stadium goers overtake my neighborhood and our local parks before events. Leaving a mess and taking up street parking in our neighborhoods	Local government officials other than the police		I don't know		
8	Yes, I always feel safe in my neighborhood			The community		No		Safe Family shelters
9	Yes, I always feel safe in my neighborhood			Local government officials other than the police		I don't know		
10	Yes, I always feel safe in my neighborhood				Police and local government	No		special unit to patrol vagrants sleeping and urinating in public
11	Yes, I always feel safe in my neighborhood			Local government officials other than the police		I don't know		
12	Yes, I always feel safe in my neighborhood			Local government officials other than the police		No		Supportive Housing, Showers, Lockers, Counseling
14	I feel safe in my neighborhood during the day, but not at night		Many men moved close by and dress very baggy. They hang out outside are night sometimes		Everyone		not enough	
15	Yes, I always feel safe in my neighborhood			The community		I don't know		
16	Yes, I always feel safe in my neighborhood			State government officials		No		Temporary shelters, rehab centers, and job assistance services
18	Yes, I always feel safe in my neighborhood			Local government officials other than the police		Yes		
19	Yes, I always feel safe in my neighborhood			Non-profit organizations		No		Housing, job training and counseling
20	Yes, I always feel safe in my neighborhood			Local government officials other than the police		No		Additional low cost housing, and in the field mental health supports
21	Yes, I always feel safe in my neighborhood			Local government officials other than the police		No		There is insufficient affordable housing. There are not enough community-based organizations that can meet homeless populations where they congregate.

Panelist ID	First, we want to talk about your experience in the City of Santa Clara. Do you personally feel safe in your neighborhood?	Other	What causes you not to feel safe in your neighborhood?	We know that homelessness is an issue in the region. Who should ultimately be responsible for addressing the issue of homelessness in the City of Santa Clara?	Other	Do you think there are adequate resources for people experiencing homelessness in the City of Santa Clara?	Other	In your opinion, what resources are missing?
22	I feel safe in my neighborhood during the day, but not at night		There have been a lot of break ins recently in our area, even in daytime hours. I am always on alert because I work from home. People come here from out of the area to do bad things.	The police		Yes		
23	I feel safe in my neighborhood during the day, but not at night		Our car has been vandalized, and I hear many stories of cars getting broken in to, burglaries, stolen packages.	Local government officials other than the police		I don't know		
24	Yes, I always feel safe in my neighborhood			Local government officials other than the police		No		Emergency housing and affordable housingpibeltran@scu.edu

Panelist ID	Do you think that the Santa Clara Police Department has sufficient resources and training to safely handle interactions with people experiencing homelessness?	Other	In your opinion, what resources and/or training are missing?	If it were possible for all SCPD Police Officers to live in the City of Santa Clara, do you think they should choose to live here?	Please expand on your answer. Why do you think SCPD Police Officers should or should not live in the City of Santa Clara?
1	I don't know			No	
3	No		I think there should be financial resources that assist the city of Santa Clara. Outside financial resources.	Yes	When an officer lives in the community, there is an emotional attachment. More non work involvement.
5	I don't know			I don't care	
6	Yes			I don't care	
7	I don't know			No	I think people should live anywhere they want to live. It should not be required to live in the city where you work
8	Yes			I don't care	
9		I feel they are trained but the need for them to deal with issyes and interactions with the homeless may be too great for the resources that are available.		Yes	I do think if SCPD could afford to buy a home in our city they would. I think they know how well our city is run and how safe it is. I feel its so important that they live here but its unfortunate that many do not. In an emergency many would have to commute in.
10		majority are have mental illness,police should not have to act as case workers		Yes	Your home becomes the #1 priority,when you are part of the city
11	Yes			No	It would be wonderful if a larger percentage of SCPD were able to live in Santa Clara. A community should have a backbone of officers that can live in their home community. With that said, there should never be a policy of forcing officers to live in a City. It lowers morale, hurts retention and makes for resentful public servants. Some life conditions prevent officers from living in one particular town. Incentives by developers to favor police, teachers, and fire would help to incentivize these behaviors without forcing.
12	I don't know			No	Often officers don't want to be walking around in plain clothes where there might be a lot of people whom they have arrested or confronted. On the other hand, Santa Clara should help with housing in Santa Clara if officers choose to live here. It's their choice.
14	I don't know			Yes	The officers should live here because it would give them a better idea of how to work here and be more sensitive to the communities needs
15	I don't know			Yes	Because they would be able to understand the community better.
16	Yes			Yes	Living in the same city they serve in provides a sense of belonging and ownership.
18	No		They need more help or a team assigned to just the homeless issues	No	They should be able to live anyplace they like
19	Yes			No	Cost of living in Santa Clara is too high
20	I don't know			No	Where you live is a personally choice. Having affordable housing may help SCPD officers make that choice more readily.
21	No		More community resource officers who can direct homeless people to services are needed.	No	They should have freedom of choice as to where they want to live.

Panelist ID	Do you think that the Santa Clara Police Department has sufficient resources and training to safely handle interactions with people experiencing homelessness?	Other	In your opinion, what resources and/or training are missing?	If it were possible for all SCPD Police Officers to live in the City of Santa Clara, do you think they should choose to live here?	Please expand on your answer. Why do you think SCPD Police Officers should or should not live in the City of Santa Clara?
22	I don't know			Yes	If they live here they have skin in the game. They understand the neighborhoods better and get what people are going through. It's important because sometimes policing can make you have lack of empathy, its just the nature of the job. I get that housing is nuts now and this is not always possible.
23	I don't know			Yes	(1) It helps the officers know the community. (2) It makes the commute shorter, and less stress from commuting it always better for a person in a high-stress job!
24	Yes			No	I believe it should be a choice and some individuals like the anonymity of living away from where they Police. pjbelttran@scu.edu

Panelist ID	In your own words, what qualities would you like SCPD Police Officers to exhibit in their interactions with the public?	Based on your experience, do SCPD Police Officers currently exhibit these qualities when interacting with you/fellow members of the public?	What do you feel are the strengths of SCPD Police Officers?	Where do SCPD Police Officers fall short of your expectations?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
1	Compassion, Caring, Positive Attitude	Yes	Professionalism, Caring, Compassion, willingness to help, positive attitude	Community involvement, socialization	Yes
3	Patience, understanding and the ability to just listen.	Yes	In my experience, they have been caring and exhibit follow through when they say the will.	In the past, there was negative press on several police officers and it created a black cloud over the entire force. The image is now becoming positive.	Yes
5	More and more visibility	No	Integrity	None	Yes
6	Courage, courtesy, concern for safety of residents.	Yes	Knowledgeable about the city and its laws, care for those they are protecting, caution in dealing with dangerous situations	They haven't yet.	No
7	Officers are there to do a job which is protect the public. There will always be some "bad apples" that take advantage of the power that they have, but the majority of officers, I feel, act accordingly for each situation they are faced with. When interacting with the public, all officers should be courteous, kind, good listeners, yet firm and realistic if asked for direction/advice.	No	They are very visible within the community. They are making an effort to connect with the public via outreaches.	I mentioned this before, the outreaches that I have seen planned are not scheduled when someone who has a job can attend. In my opinion, this limits their exposure to a majority of the city, which is most likely the demographic that they need to connect with the most.	Yes
8	Compassion	Yes	compassion when needed. honesty, adherence to the law	I don't think they fall short	Yes
9	Confidence, compassion, caring for those when help is needed.	Yes	They are hard working and dedicated men and women who protect and keep our city safe. They put their lives on the line so SC citizens can feel safe. They are our cities true heroes for the most part.	I currently do not have a single complaint or negative comment i can say. I especially appreciate that they are even training schools to be protected at this crazy time in our lives.	Yes
10	self control and open mind	Yes	strong leadership	enforcing code violations relating to vagrants	donate it to santa clara pal
11	I would recommend that they continue to exhibit the qualities that they exhibit each and every day. Courage, empathy, smarts, bravery, and especially sound judgement.	Yes	They are a well seasoned, highly professional organization that is extremely collected when dealing with a highly diverse population.	I have not had an experience where they fell short.	No
12	Friendliness unless dealing with difficult people	Yes	Professionalism, training, resources	Should spend less time in their cars	No
14	they should know how to treat individuals equally. without giving prioritarios to one race over another. or also to immigrant working class individuals should be treated with respect even if they don't speak fluent language correctly.	No	none they always go after working people instead of the real criminals wondering around. for example they should pay alot of attention to highschoools when students get out because of the bullying and violent attacks that happen	Everywere. I see so many police officers in holidays in East side but never in blossom hill area or evergreen other communities also drink and drive or break laws	Starbucks
15	Respect and mutual understanding with the public.	No	N/A	Not being more understanding.	Yes
16	A sense of safety&security, patience and fairness regardless of gender, age, ethnicity or race.	Yes	Professionalism. Responsiveness. Solution oriented.	I honestly can't think of any.	Yes
18	In my opinion they are Perfect already they are always curious and VERY patient	Yes	The way they are trained	They dont fall short they always go above and beyond the call of duty in my experiences	Yes
19	strength, compassion, empathy, knowledgable of available resources to get help	Yes	professional, not hot heads	They are good	No
20	Their role is to serve and protect. Interactions with the public should be done in a way that is appropriate given the circumstances.	Yes	responsive, supportive, professional	Overall very positive - this includes dispatch, patrol, SROs, upper ranking officers as well as the Chief	No
21	Kindness, compassion, fairness, tenacity, calmness, integrity, and good character, as appropriate	Yes	Calmness in tense situations, good knowledge of the law, ability to defuse difficult situations, commitment to service	There aren't enough of them	No

Panelist ID	In your own words, what qualities would you like SCPD Police Officers to exhibit in their interactions with the public?	Based on your experience, do SCPD Police Officers currently exhibit these qualities when interacting with you/fellow members of the public?	What do you feel are the strengths of SCPD Police Officers?	Where do SCPD Police Officers fall short of your expectations?	Finally, would you like to receive a \$20 Amazon gift card for completing this survey?
22	First off, professionalism. But I also want them to be human, friendly to citizens, but tough on criminals. I would like them to have a presence in the city as a partner to our neighborhood. Maybe they don't live here but if a certain number of officers are assigned as a representative for a neighborhood this would improve perceptions. People could go directly to that team of officers when issues arrive in their area etc. Not emergencies but other smaller incidents.	Yes	Because we are still a somewhat small town we can get to know officers or see them on a regular basis. I think most of them are professional, and care about our city. I think they take protecting our city very seriously.	I don't want them to become so overwhelmed by small crimes or break ins they don't care anymore. Like San Jose. We need to strive to be better than the larger cities surrounding us. Community policing is needed.	Yes
23	Friendly, accessible, listening, open-minded, compassionate	Yes	In the community; engaged	It seems to be a closed, close-group of people. They seem to support candidates, politically, who will serve their interests rather than the community as a whole.	Yes
24	Give the respect that they are due. Treat folks as you would want your family and friends treated. pjbeltan@scu.edu	Yes	Professionalism and a supportive Command Staff. pjbeltan@scu.edu	On occasion I have felt some officers look for a way around handling an event. Taking the easy way out. pjbeltan@scu.edu	Yes

Panelist ID	Compared to how you felt about SCPD when you began participating last Summer, how would you say you feel about SCPD now?	<p>Recently, Stephon Clark was shot and killed by Sacramento police in his grandmother's backyard. The police were responding to reports of a man burglarizing cars in the neighborhood. A private autopsy concluded that Stephon was shot 8 times total, including 6 times in the back. The Sacramento police said that they had not viewed the autopsy and declined to comment, saying it was "inappropriate" because the investigation was on-going.</p> <p>In high profile cases such as the above example, what is the best way for a Police Department to provide feedback to the community? In what timeframe? Please share your thoughts.</p>	<p>There have been numerous protests in Sacramento following the shooting. To date, the protests have largely remained peaceful with two arrests. Regardless of how you feel about the shooting, what is your opinion on how the Sacramento PD has handled the public response to the shooting?</p>
1	I feel more or less the same about SCPD	The police need to be more transparent and open about what happened and why they chose the path they chose. There were 20 shots, he was hit 8 times and 6 of those shots were in the back. They need to tell people why they did what they did and how they are going to address it. What will the consequences be?	They have not been open and transparent. The brass needs to be out front and discuss the ramifications with the public. Not just the protesters but with everyone. We all need to feel safe, not just one particular community.
3	I feel more positive about SCPD	I think the Police need to be transparent from the beginning. Body cameras should always be worn and running when the police confront an individual.	I think there was confusion from the start. First comment was the individual was shot facing them. When it was determined that was untrue, nothing the police could say would seem credible. It is also unbelievable that an individual was shot 8 times. That shows aggression on the police..
5	I feel more or less the same about SCPD	Investigate first. Get the facts. Present the facts.	Protesters can be peaceful. If not, arrests are made.
6	I feel more or less the same about SCPD	The police department should communicate as soon as possible with the community, expressing concern and assuring citizens that the case will be thoroughly investigated and that results will be shared as soon as possible. With that being said, it should also be emphasized (as much as possible) that there was a valid reason for pursuing Stephon Clark. Much of the TV/radio/print coverage talks about his being shot by police but not a lot about how he was robbing cars which gave police a reason to pursue him. His shooting is tragic and may be an injustice; what about the injustice of his burglarizing vehicles?	I feel that their PD handled things well, keeping things under control, while not adding fuel to the fire.
7	I feel more positive about SCPD	That is a really good question. Emotions obviously run very high in cases like this. I believe a response within 24 hours should be made. All officers involved should be put on leave of absence till the evidence of what went down is reviewed and a clear picture of what happened is available. This process should be communicated to the public so that they know that "something" is being done. Not saying anything just fuels thoughts and makes things worse. Be clear and transparent with all proceedings.	I didn't hear of any altercations regarding the protests, which is a credit to the Sac PD. Allowing the public to express themselves peacefully is certainly not against the law, and they should be allowed to do so without fear of retaliation from law enforcement. If laws are broken (by idiot protesters) they should expect to pay the consequences for their actions. So, unless there have been confrontations between protesters and the Sac PD that I haven't heard of, I believe they are handling the public reactions well.
8	I feel more or less the same about SCPD	Any information needs to be as accurate as possible. I wonder why a private autopsy is performed before the police autopsy. I agree that police need to wait until they have all the facts. The police should strive for quicker results. They should also have news conferences often. They should not comment on the private autopsy until they have the official police results.	Since the protests have been peaceful the Sacramento PD seems to handling the public response appropriately
9	I feel more positive about SCPD	Scpd should tell the community what they believe happened and why to the best of their ability without putting the case in jeopardy. They need to let the community know right away, as much information as possible to help defuse the situation.	I think Sac PD has given their view of the shooting in an effective manor. It seems the officers felt their lives were at risk because of them being unsure if they or a fellow officer was hit. The situation is very intense.
10	I feel more or less the same about SCPD	Wait till all the facts are in before releasing voice or pictures	They should make the community aware of what the officers state of mind is during a prusit of a suspect when said person fails to follow orders ,instead they run .
11	I feel more positive about SCPD	As much as possible and as soon as possible.	Very well
12	I feel more or less the same about SCPD	The police should contact leaders in the community and be honest with them and ask for their help in asking for calm.	I think the shooting was wrong. Because there has been little violence it seems that the police handled the public response correctly.
14	I feel more or less the same about SCPD	They should immedietly investigate this kind of incidents. Police should investigate as fast as possible to give the community a well described explanation about what happened. In addition police officers who were involved should not be able to get paid, during the days of the investigation.	I believe they are just avoiding, and not confronting what happened. They should speak to people and as I mentioned the cops involved should not be able to get paid while the investigation goes through so the community sees that the police officers are getting actually punushed until further investigation. specially when its a scene like this were its so obvios it was a murder
15	I feel more or less the same about SCPD	By sending emails to the community letting them know.	Neutral. Well effective.

Panelist ID	Compared to how you felt about SCPD when you began participating last Summer, how would you say you feel about SCPD now?	<p>Recently, Stephon Clark was shot and killed by Sacramento police in his grandmother's backyard. The police were responding to reports of a man burglarizing cars in the neighborhood. A private autopsy concluded that Stephon was shot 8 times total, including 6 times in the back. The Sacramento police said that they had not viewed the autopsy and declined to comment, saying it was "inappropriate" because the investigation was on-going.</p> <p>In high profile cases such as the above example, what is the best way for a Police Department to provide feedback to the community? In what timeframe? Please share your thoughts.</p>	<p>There have been numerous protests in Sacramento following the shooting. To date, the protests have largely remained peaceful with two arrests. Regardless of how you feel about the shooting, what is your opinion on how the Sacramento PD has handled the public response to the shooting?</p>
16	I feel more positive about SCPD	In the case of police shootings and killings of innocent and unarmed citizens, the police department must reach out to the community immediately, first by issuing an apology, and then by cooperating during the investigation. The police department needs to work very hard on revisiting its training procedures to ensure that police brutality is eradicated from the system, where innocent lives are spared from police bullets.	Much better than those on the East Coast.
18	I feel more positive about SCPD	After they have all the facts . Today there is to much information on TV and Social Media that is incorrect	Its very hard for the PD because they have to protect and serve and I think that is exactly what they did
19	I feel more positive about SCPD	Was Stephon committing a crime? Was he told to stop and put his hands up? On the other hand I was not on the site so I will not cast judgment on this incident. I just have questions...	Protests are good for the media to have something to report on. Not sure if anything productive comes from them??
20	I feel more or less the same about SCPD	The police bulletins through the PIO office are affected. Providing those details should be done as soon as the details have been confirmed and what is released should not compromise the ongoing investigation.	Appropriate
21	I feel more or less the same about SCPD	Responses should be measured and offered only when they are confirmed. In the meantime, the public should be assured that the matter is being reviewed by a third party and that a report will issue as soon as reasonably possible.	I think they are doing the best they can with a very difficult situation. If guilty of acting prematurely or without good judgment, those involved must face appropriate consequences.
22	I feel more positive about SCPD	It's difficult to know when and how much to say to the public who in most cases have either already made up their mind or hear so much fake news no matter what you say it will be met with negative reactions. I leave it up to the department and their experts and when and what to say during an investigation with a lot of unknowns in the beginning.	I think they have handled it well. We were not on the nightly news for weeks like in past protests in other cities.
23	I feel more positive about SCPD	The Police Department should provide feedback within a week of the incident through a public news conference.	I don't know how the Sac PD has handled the public response, but it comes with the 'territory'. If they are going to shoot innocent people in the back in their private homes, they need to be prepared for all levels of backlash. A quick response with actual restitution measures can greatly help with unrest.
24	I feel more positive about SCPD	I believe they have to be measured and based on facts and footage. They have to assure the community that they are committed to the truth.	The Chief must respond immediately after the incident and continue to update.

Panelist ID	If a similar incident happened in Santa Clara, how do you think the community would react? Would it be similar to the protests in Sacramento? Why or why not?	<p>SCPD offers Chat with the Chief every 6-8 weeks. This is an opportunity for community members to ask questions, share feedback and offer suggestions directly to Chief Sellers.</p> <p>Have you ever attended Chat with the Chief? If not, why? Under what circumstances would you attend Chat with the Chief? What could SCPD do to encourage you to attend Chat with the Chief?</p>	As a citizen of Santa Clara, what can the police do to better support you and your community? Does your community need better support from the police?
1	We have a very diverse community in Santa Clara. I don't know that the reactions would be the same but the perception and concerns would be the same. I hope our ethnic minorities would express their displeasure in an as intense manor.	I have not attended one of the Chat with the Chief talks yet but I have every intention of doing so in the near future. The SCPD certainly makes it a convenient opportunity with the number and the locations of the talks. I, personally have not been affected by an adverse relationship with the police. Definitely, if I was I would be right there to openly discuss the issue. I would like to attend just to show my support but concern for the SCPD.	As a Senior Citizen, caucasian and a life long member of this community I only hope that we can support the minority community as well as I have been treated.
3	I think the outbursts would be city wide against the police department. I think Santa Clara is more accepting of diversity, or I hope they are. We have been fortunate in our city that although crime does exist, we don't seem to have the level of crime of other cities. I like to think our police department has a better grip on talking to people and defusing a dangerous situation.	I have never attended Chat with the Chief, but I have spoken to Chief Sellers at different occasions. I should make an attempt to attend on of the Chat with the Chief meetings. I think Chief Sellers is doing a good job.	I have called the police twice in the last year. The response I got was quick and the officers were helpful and respectful. I think the parts of Santa Clara that have more difficulties should be given more attention. My neighborhood seems to be safe and quiet. Continue with Chats with the Chief and Coffee with a Cop.
5	It depends on multiple factors.	I,Ãve attended. The public can ask any questions. The police are transparent. It,Ãs good to meet them.	Police are supportive.
6	I don't think the community would react in the same way (unless outside protesters came in). If there were protests by Santa Clarans, I like to think we could protest peacefully.	No. The only reason I have not yet attended a Chat with the Chief is that I have a great deal of work preparing for a move at the moment.	Yes, I'm a resident. The only time I'm concerned about "better" support from the police is when there are events at Levi's Stadium, which seems to draw too much manpower from our police department. I thought the stadium had hired their own security staff.
7	I don't think Santa Clara would have the same reaction as Sacramento. We are a much smaller city and (don't take this the wrong way Sacramento) I believe we have a higher caliber of people. I'd like to think that our police force wouldn't shoot someone in the back 8 times, but if something like that does happen, I believe the Santa Clara public would be upset about it, but I'm not sure if there would be public protests organized. However, depending on how sever the situation was, and the race of the victim, I wouldn't be surprised if people outside of Santa Clara came and organized events.	I don't particularly like Chief Sellers (I voted for his opponent in the last election), I've attended several stadium meetings where he has been present and he has never been very friendly or approachable to me and, (I could be wrong), I don't feel like a "chat with the chief" would be a productive use of my time.	I've mentioned in these surveys a few times that more support is needed during stadium events to control pedestrians, traffic and parking violators. I do like the events that involve the police dept like "tip a cop", I feel like it gets our force out there interacting with the public, and that makes them more human.
8	Most likely the response would be similar. Our officers are well trained.	No	This is a hard question to answer but I think that police support our community very well
9	I think any questionable shooting raises community reactions, however there are some rough areas in Sac which raises the stakes for these kinds of reactions. I think if SCPD lets the community know what the situation entailed the protests would not be as large, however, if its questionable i think Black Lives Matter would increase reactions.	I should attend a Chat with the Chief sometime. I respect and know the Chief so lve never felt I needed to attend. If there is one in the evening in the near future, I will make an effort to attend as I would like to ask his view on Sanctuary cities.	My current concern is the many break ins i read or hear about especially through friends affected and NextDoor. Maybe we need to form neighborhood watches. I have full respect and feel supported by SCPD. Thank you SCPD for keeping our city safe.
10	We had a similar incident,the community reacted camly and waited for the results to come in.	I see the chief from time to time as a Rotarian.	I feel the department is doing a fine job at this time.
11	Santa Clara has a better record of inclusiveness in the SCPD and in the community than Sacramento. The hard work put in now by SCPD with our diverse communities helps when an incident like this occurs.	I have not; I did not know about this opportunity. I will take up the opportunity moving forward.	SCPD does a great job already.
12	I think the community response would be less because SCPD is held in high esteem by the public	Yes, I have attended. SCPD could suggest some timely topics that the public might want to discuss including some controversial topics. The Chief could lead with a short presentation about the state of the department.	There should be much more support for Neighborhood Watch captains.
14	Yes I am sure it would be. The reason why is because its something that matters to all of us that we need to have that trust with the police and not fear which is what they cause when they act like this.	I should, go to one of this chats. The reason I have not gone is because either I am too busy, but at the same I think it is because I freak out when being around them. I think I got traumatized when I was little of things I experienced with the police. so for some reason I avoid interacting with them at all cost.	Not really, however I strongly believe that high school's and middle schools do. when students get off class is when all the stabbings and fights go on. In addition the sell of drugs and all that. So they really need to pay attention to those things with our minors.
15	Yes. I feel it would be the same here.	No. Never felt the need to.	I feel like the police could be better engaged in the community by doing some volunteer work with different races of people to better understand who they are serving.

Panelist ID	If a similar incident happened in Santa Clara, how do you think the community would react? Would it be similar to the protests in Sacramento? Why or why not?	SCPD offers Chat with the Chief every 6-8 weeks. This is an opportunity for community members to ask questions, share feedback and offer suggestions directly to Chief Sellers. Have you ever attended Chat with the Chief? If not, why? Under what circumstances would you attend Chat with the Chief? What could SCPD do to encourage you to attend Chat with the Chief?	As a citizen of Santa Clara, what can the police do to better support you and your community? Does your community need better support from the police?
16	I pray that Santa Clara remains free from such incidents. Communities are all connected on Social Media therefore I doubt that the Santa Clara community will react any differently. What I find more concerning and damaging is the loss of trust in our police department. Why: because many communities are fed up with Police brutality against minorities, particularly blacks.	Yes I have, and will continue as time permits.	The SCPD under the leadership of Chief Sellers has been very supportive of my community. They are very responsive and courteous when we receive threats. We appreciate everything they have done this far.
18	I think no matter where it would be difficult But Santa Clara I'm my opinion would handle it to the best of their ability	I have had a few conversations with the Chief and he has always answered my concerns	The biggest thing I can see right now is the homeless situation . The PD needs help they cant do it all
19	Probably would happen. We have 70% liberal bias in this County so they would protest and most of the time nothing would come of it.	I'm pro-Police so I'm not interested in listening to Citizens and their (sometimes) stupid opinions and questions	I will give them support when I can
20	I think a public response would occur. Activist groups and concerned citizens are affected in communicating with their community networks when reacting to situations.	No, I have not attended Chat with the Chief. I'll need to know the upcoming dates for the next gathering.	The police department should continue their commitment to the community and public agencies.
21	I believe the response would be similar. This is a peace loving community that looks for alternatives to violent responses.	Yes	They should continue getting out in the community and being seen as members of the community.
22	We are a small city, not the size of Sacramento. I would expect no protests or if any much smaller.	I have not attended do to work but have wanted to. I think they are valuable. If they can have in the evenings sometimes that might work for people with day jobs.	I only have one issue, when I do call the non emergency number they operators can be very curt or rude. I know their jobs are difficult but if I take the time to call and report something I see I should not feel guilty about it.
23	I don't think it would be the same because we have a different population - one that seems to be more affluent generally, and very few African-Americans. However, I certainly would be upset and would participate in protests, and I think many other Santa Clarans would (just not to the same extent as in Sacto.)	I have not; I don't know what I would ask/say.	I don't think my community has particular needs, but perhaps a good show of good will would be police attendance/participation in diverse community events (events held by various minority - ethnic and religious - groups in Santa Clara.)
24	I do believe outside influences will be drawn to a Clark-like incident no matter where it is. There would be protests.	I believe the "chat" should occur whenever a narrative arises that may benefit from face to face meetings. I would likely attend if I felt I could offer some perspective and suggestions.	The support we receive is fine and the willingness to engage is apparent.

Panelist ID	Now, what do you think you and your community can do to support the police? In your opinion, do the police need your support?	Finally, if you could say anything to Santa Clara Police Chief Michael Sellers, what would you like to say?	Would you like to receive a \$20 Amazon gift card for completing this survey?
1	We need to make our voices heard to ensure that everyone is represented equally and not show any prejudice or favor to any group.	We need to have more faith in the management of the SCPD to be able to have confidence that the entire SCPD is treated with respect and honesty. We need a more cohesive organization.	Yes
3	I think the police always needs the support of the community. It concerns me that policemen in Santa Clara make a good wage and still can't afford to live here. I would like to see some financial accommodations made for police officers and teachers.	Commend him on the improvement of the Police Department image in the past two years.	Yes
5	Get to know them. Be aware. If we see something, say something.	Are you developing your police force to replace the retiring officers?	Yes
6	I continue to believe that our officers are professionally trained to handle any situation. If there is something as drastic as a shooting, I would tend to believe there was a belief on the part of the officer(s) that force was necessary. I have argued that point with people before this.	There has been a great deal of publicity over the past few years about your relationship with the 49ers. You were elected by the residents of this city, not by the 49ers. Please do the right thing and protect our interests, our city funds, and our citizenry - not the 49er owners.	No
7	Yes, I believe it is a two way street. The police need to know that they are appreciated and respected. As a community we should make an effort to attend events the police are involved in.	It's time for you to retire Chief Sellers. Listen to your own officers that don't have a vote of confidence for you. I personally have been at several meetings where you have been in attendance and you have never been a warm public person. You and your lack of leadership are costing this city \$\$, it's time, step down.	Yes
8	Be respectful of police. Police always need our support	Thank you for doing a great job	Yes
9	They do need our support. It starts at home by teaching respect and appreciation for those who put their lives on the line each day to help our community.	Thank you Chief..keep up the good job. Make sure our officers feel the community and their Chief respects and appreciates what they do. I appreciate our Chief.	Yes
10	Block watch and meetings,invite police to the meetings.	Chief Sellers keep doing what your doing the department is in good hands.	Santa Clara Police sponsor special olympics
11	Offer encouragement and remain an ally in ensuring a safe environment for our community.	Great job; keep up the good work.	No
12	Invite officers to attend block parties.	You're doing a great job, Mike.	No
14	ofcourse, when we see something going on, such as a crime or violence that is going on we need to report it. Because police don't have eyes every were so by us supporting by reporting things we see is the best way for them to help us.	Please find a way to add more public camaras in the streets that way drivers drive more safely. In addition please pay more attention to schools and bulling in schools. I was constantly harrassed by another student, and when I was brave enough to go report it to the office police at school, the police officer was very nice and extremely cheerful to my bully. Cops need better training in that area too. Ive heard this from many people not only my case	starbucks
15	By having meet up with them in select areas to understand them better.	Train the officers to treat people with more empathy and understanding. Sometimes all these officers do are rude and to top it off write a ticket when sometimes people could be given a warning.	Yes

Panelist ID	Now, what do you think you and your community can do to support the police? In your opinion, do the police need your support?	Finally, if you could say anything to Santa Clara Police Chief Michael Sellers, what would you like to say?	Would you like to receive a \$20 Amazon gift card for completing this survey?
16	We support the police by reporting any suspicious activities (which we do). Neighborhood watch is very crucial to ensure safety, and to keep predators away and out of the city.	Chief Sellers, you have been a great supporter of our community, and the entire Muslim Community in the South Bay appreciates your genuine efforts and the efforts of your department to keep our Center and our city safe.	Yes
18	I think the police always need my support and I will give them my support every day	Keep up the good work Sir	No
19	People should respect the job they are doing and following instructions.	You're doing a great job Chief, keep up the good work	No
20	The public needs to continue to share honest feedback, positive and negative, to the police department and the police need to continue to listen to the system. That is how things grow and get better.	Thank you for your support and the department's support of the school district and the 15500 students that attend school in the community each day. The police are responsive and collaborative when assisting students, parents, and staff. Thank you.	No
21	Yes, they need to be affirmed for the good work they do, and I try to do that whenever possible.	I would commend him for the great work he is doing and for getting and keeping a largely great staff.	No
22	Talk more to officers when you see them, thank them for their service to our city. Don't assume right away. They have difficult jobs and we need so show them the respect they deserve.	Thanks Chief for all you do and have given to our city. I know your days are long and the last election was awful. I personally appreciate all you and your officers do to keep us safe in Santa Clara. I personally know and appreciate your officers Tyson Shearer and Nicole Vierra and know they are both very committed to their jobs.	Yes
23	I don't know what my community can do to support the police, besides cooperation and vigilance.	I was disappointed by the SC Police Stance that they would not like to provide security to Levi's stadium so long as Colin Kaepernick was engaging in his non-violent protest against police violence. Their stance seemed to reinforce the perception that police don't care about the issue he was trying to raise awareness about.	Yes
24	I believe that the negative narrative is what the media thrives on. Positive stories and the little things our officers do aren't news. That is slanted and sad.	Promote and recognize those personnel who "get it" and are truly in the profession to help people.	Yes