



Special Order of Business: Commemoration of the 20<sup>th</sup> Anniversary of the Terrorist Attacks on  
September 11, 2001  
Tuesday, September 7, 2021

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Script:

- Twenty years ago, on September 11, 2001, nineteen terrorists hijacked four United States commercial airplanes and coordinated an attack that started at 8:46 a.m. as hijackers crashed American Airlines flight 11 into the North Tower of the World Trade Center. Seventeen minutes later at 9:03 a.m., hijackers on United Airlines Flight 175 crashed into the South Tower of the World Trade Center. Both towers ultimately collapsed.
- At 9:37 a.m., hijackers also crashed American Airlines Flight 77 into the Pentagon and at 10:03 a.m., United Airlines Flight 93 crashed after crew members and passengers launched a counterattack,
- Which is believed to have caused the hijacker pilot to crash the plane into a field near Shanksville, Pennsylvania.
- Tonight, we commemorate the loss of the 2,977 people who died from these terrorist attacks, which included 343 firefighters and 72 law enforcement officers. We remember the survivors as well as those who've lost loved ones, and we remember the countless others who remain impacted by September 11th-related illnesses today.
- Members of the City of Santa Clara community, including members of the City's Fire and Police departments, deployed to New York City to assist in response and recovery efforts.

- Seven active and retired City of Santa Clara firefighters are taking part in the *Bay to Brooklyn* bike ride to honor the lives lost on September 11<sup>th</sup>. They left the Santa Clara Fire Department Training Center on August 1st and will reach New York City on September 9th in time for commemoration events.
- The events of September 11th remain a poignant reminder of the critical role firefighters, law enforcement officers, and emergency medical technicians and paramedics play in our communities every day and in our individual lives when tragedy occurs.
- At this time, I would like to ask the community to join me in a moment of silence in memory of the lives lost on that tragic day 20 years ago.

*(Moment of silence)*

- Thank you very much. Now I am eager to see a video about the *Bay to Brooklyn* bike ride. I was at our Fire Training Center to see them off.

*(Video is played by communications team)*

- At this time, I'd like to invite Chief Emergency Services Officer Lisa Schoenthal to comment on Zoom.

*(Lisa Schoenthal thanks the Mayor and Council for the commemoration and Director of Emergency Services Deanna Santana for her support and invites the public to the outdoor 20<sup>th</sup> Anniversary Remembrance Ceremony on September 11 at 6:59 a.m. this Saturday at the City Hall flagpole. The time is chosen to correspond with when the South Tower of the World Trade Center*

*collapsed. Lisa also thanks Fire Chief Ruben Torres for initiating the annual remembrance ceremony during his first year in the City and explains that the proclamation will be given to Chief Torres and the Fire Department.)*