

3/23/2021

item 2.C




**Stadium Authority/
Council Meeting**

**Item 2.C: Verbal Report from
City Manager regarding
COVID-19 Pandemic**

March 23, 2021

1



**City of
Santa Clara**
The Center of What's Possible

Orange Tier—Indoor Activities

- 50% capacity or 200 people
 - Restaurants & Places of Worship
- 25% capacity
 - Gyms/fitness centers & Cardrooms (Bingo)
- Indoor gatherings discouraged but allowed up to 3 households
- Remote work required per County order

2

POST MEETING MATERIAL

1



Current Operations

- **Central Park Library (CPL)**
 - In Person Lobby Service for Holds, “Grab and Go” Pick Up & Phone Reference Services
 - Mon., Tues., Thurs., Fri., Sat.: 10 am - 2 pm; Weds.: 3 pm - 7 pm
 - By Appointment Pick-up & Go Service
 - Car service for individuals who prefer not to enter building: Mon., Tues., Thurs.: 10 am - 2 pm
- **Bookmobile**
 - 11 am - 2 pm: Mission Branch on Tues.; Northside Branch on Thurs.
- **Book Drop**
 - 24 hours/7 days a week at Central Park Library; 4-day quarantine of materials

3



Current Operations (cont.)

- **Virtual Programming**
 - Monday through Saturday
- **COVID Testing**
 - Twice a month on Wednesdays
- **CPOD**
 - Every Wednesday at Salvation Army and at Senior Center daily

4



April 5, 2021

- Continue existing service levels at CPL except By Appt Pick Up & Go
- Redirect staff to re-open branch libraries
- Branches will open for pick up of hold materials and of “grab and go” bags of books for adults and children. Appointments not required
 - Mission Branch: Mon. (10 am - 2 pm) Tues. (3 pm - 7 pm) Weds. (10 am - 2 pm)
 - Northside Branch: Thurs (3 pm - 7 pm), Fri. (10 am - 2 pm), Sat. (10 am - 2 pm)
 - Book drop available 24/7 @ all three branches; quarantine adjusted to 24 hours
- Bookmobile re-directed to serve community sites
- Library cards issued at all three sites

5



April 19, 2021

- Computer use and printing services at all three Library locations
 - Available during lobby service open hours only (hours vary by site)
 - Number of computer stations will vary by site (minimum of three*)
 - 30-minute reservations
 - Pay for print machines will be available at each site

*Computers and one-on-one technical assistance will be limited by physical distancing requirements

6



What will these changes mean for patrons?

- Restores access to core library services
 - Increases in-person services from 32 hours to 56 hours per week
 - Expands service to neighborhoods while maintaining critical COVID-19 support
 - Adds Evening and/or Saturday hours
 - Re-directs Bookmobile to community sites
 - Faster circulation of materials by reducing quarantine
 - Easier access to library cards for new patrons
 - Restores access to public computers and printers

7



Moving Forward

- The Library is committed to the health and safety of staff and customers
 - All staff to receive first dose of vaccine by April 5th opening
 - Installation of solar panels at Northside will limit additional expansion of services until the summer
 - Staff will continue to assess and adjust schedules based on public health orders and available resources
- Outreach related to these changes will begin this week

8



**For more information:
SCLibrary.org**



**For more information:
SantaClaraCA.gov/ParksandRec**



**City of
Santa Clara**
The Center of What's Possible

Emergency Rental Assistance Program

SantaClaraCA.gov/RentRelief

11



**City of
Santa Clara**
The Center of What's Possible

COVID-19 Vaccine Information

County's website

SCCFreeVax.org or 211



12



**City of
Santa Clara**
The Center of What's Possible

Free COVID-19 Testing

County's website
sccfreetest.org

13



**City of
Santa Clara**
The Center of What's Possible

14