

RESOLUTION NO. 20-8808

**A RESOLUTION OF THE CITY OF SANTA CLARA, CALIFORNIA
AMENDING THE "CITY OF SANTA CLARA 2019-20 MUNICIPAL
FEE SCHEDULE" REGARDING NEW AND INCREASED ALARM
SYSTEM AND FALSE ALARM FEES**

BE IT RESOLVED BY THE CITY OF SANTA CLARA AS FOLLOWS:

WHEREAS, under the provisions of the City of Santa Clara Charter, Municipal Code, Constitution of the State of California, and California Government Code, fees and charges assessed by the City of Santa Clara may be amended or modified upon the adoption of a Resolution by the City Council;

WHEREAS, the City Council of the City of Santa Clara considered the addition of new fees relating to alarm systems and response to false alarms, and considered amending existing fees in conjunction with agenda item numbered 20-88 dated January 28, 2020;

WHEREAS, relevant reports supporting the increased fees, as well as notice of public hearing were properly and timely provided and published, and a public hearing has been held accordingly;

WHEREAS, the City Council finds that the new and amended fees are reasonable in that they do not exceed the estimated reasonable costs of providing the public services proposed to be rendered, that adoption of such fees is a valid exercise of powers under applicable law, and that it is in the best interest of the City to adopt same;

WHEREAS, the City Council of the City of Santa Clara makes the following findings:

1. Municipal Code Chapter 8.40, False Alarm regulation, exists to ensure accurate, up-to-date information for Fire or Police personnel responding to the alarmed location. It also enables emergency personnel responding to contact responsible parties and/or alarm repair company representatives should the alarm need to be reset, has a recurring problem, or the site needs to be secured. Having this information readily available allows city personnel to return to providing services to the community in a timely manner.

2. The Police Department has been seeking a resource to streamline the administrative tasks associated with the permitting process and introduce procedures that are more customer service friendly. Superior, LLC has developed a commercial, off-the-shelf, Cloud-based software, called CryWolf, as a solution to alarm and collection management.

3. To achieve revenue targets and operational goals, the Municipal Fee Schedule will need to be amended as follows:

Type	Current FY 19/20 Fee	Amended Fee
Alarm Permit (unchanged)	\$37	\$37
Non-registration Fee (new)	\$0	\$50
Annual Renewal Fee (new)	\$0	\$15
Late Fee (new)	\$0	\$25
Reinstatement Fee (new)	\$0	\$15
First False Alarm (unchanged)	\$0	\$0
Second False Alarm (new)	\$0	\$50
Third false alarm (unchanged)	\$111	\$111
Fourth false alarm (unchanged)	\$136	\$136
Fifth and subsequent false alarm(s) (unchanged)	\$161	\$161
Dispatch for a Hold-up Alarm – false alarm (unchanged)	\$121 (plus False Alarm Fee)	\$121 (plus False Alarm Fee)

WHEREAS, the impact to the General Fund for these legislative changes is anticipated to be as set forth in agenda item 20-88.

NOW THEREFORE, BE IT FURTHER RESOLVED BY THE CITY OF SANTA CLARA AS FOLLOWS:

1. That the 2019-20 Municipal Fee Schedule last adopted July 16, 2019, is hereby amended to add new alarm fees and amend existing alarm fees, as set forth above.

//

//

//

//

2. Effective date. This resolution shall become effective immediately.


I HEREBY CERTIFY THE FOREGOING TO BE A TRUE COPY OF A RESOLUTION PASSED AND ADOPTED BY THE CITY OF SANTA CLARA, CALIFORNIA, AT A REGULAR MEETING THEREOF HELD ON THE 28TH DAY OF JANUARY, 2020, BY THE FOLLOWING VOTE:

AYES: COUNCILORS: Chahal, Davis, Hardy, O'Neill, and Watanabe, and Mayor Gillmor

NOES: COUNCILORS: None

ABSENT: COUNCILORS: Mahan

ABSTAINED: COUNCILORS: None

ATTEST: 
NORA PIMENTEL, MMC
ASSISTANT CITY CLERK
CITY OF SANTA CLARA

Attachments incorporated by reference: None