March 17, 2020

Item #1

City Council Meeting

Item #1

Action on a Resolution Ratifying the Proclamation of Existence of a Local Emergency by the Director of Emergency Services

March 17, 2020

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City Hall Signage

City of Santa Clara
The Center of What's Possible

CLOSED UNTIL FURTHER NOTICE

City Hall will be Closed effective March 17, 2020,
in compliance with the Order of the Health Office of the County of Santa Clara
issued on March 16, 2020 due to the COVID-19 virus (novel coronavirus)

Only Essential Services will be open.
For available listed services, please contact the relevant Department below.

Department	Phone	Email/Website
General City Hall Information	(408) 615-2200	
Finance Cashier Counter Service	(408) 615-2300 for Utility (408) 615-2310 for Business License or Transient Occupancy Tax	The City also offers a variety of ways to make payment without visiting City Hall. Please visit the Finance Department webpage for a list of these options: https://www.santaclaraca.gov/our-city/departments-a-f/finance/my-utilities-account/bill-payment-options
Community Development Customer Service	(408) 615-2420	For Access to the City's Permit Center, including permit services, building services, planning services, and housing and community services. Please visit the Community Development Department webpage for a list of these numbers: https://www.santaclaraca.gov/our-city/departments-a-f/community-development
City Hall Lobby and City Clerk Customer Service	(408) 615-2200 for City Hall Lobby (408) 615-2220 for City Clerk (408) 615-2220 for Public Records Act Requests	For Public Records Act Requests, please email clerk@santaclaraca.gov or submit online: https://www.santaclaraca.gov/our-city/departments-a-f/city-clerk-s-office/request-public-records
Fire Services	For Emergency: 9-1-1 For Non-Emergency: (408) 615-5580	
Parks & Recreation Customer Service		Download MySantaClara App on your phone and select Parks
Police Services	For Emergency: 9-1-1 For Non-Emergency: (408) 615-5580	
Silicon Valley Power	(408) 615-6600	info@svpower.com
Water & Sewer Customer Service	(408) 615-2000	water@santaclaraca.gov

You can also download the **MySantaClara App** on your phone to submit a request.

We appreciate your understanding and cooperation

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POST MEETING MATERIAL

Essential Services

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City of Santa Clara facilities are currently closed effective March 17, 2020, in compliance with the Order of the Health Officer of the County of Santa Clara issued on March 16, 2020 due to COVID-19.

ESSENTIAL CITY SERVICES

Essential Services	Department	Contact Information
General City Information	City Clerk's Office	408-615-2220 or SantaClaraCA.gov
Emergency Services 24 hours a day /7 days per week	Police, Fire, Public Works, Silicon Valley Power, and Water & Sewer Utilities	In an emergency, call or text 9-1-1 Non-emergency: 408-615-5550 Water/sewer/power emergencies Report potholes, down trees, storm drain issues, traffic signal issues 24-hour line at 408-615-5640
Billing - Utilities	Finance	408-615-2300 or SantaClaraCA.gov/billpay
Business License/Transient Occupancy Tax	Finance	408-615-2310
Building: Permitting, Inspections	Community Development	408-615-2440
City Administration / Stadium Authority	City Manager's Office	408-615-2210
Housing: Affordable housing program support, services of low-income and homeless community	Community Development	408-615-2490
Library services: online access to eBooks, streaming media, library account	Library	Sclibrary.org
Parks: Report issues at City parks, cemeteries, graffiti, playgrounds, creeks	Parks & Recreation	MySantaClara app or SantaClaraCA.gov/mysantaclara, select parks
Planning: Code Enforcement life/safety concerns, new housing construction	Community Development	408-615-2450
Public Records Act Requests	City Clerk's Office	Email: clerk@santaclaraca.gov or Online: SantaClaraCA.gov/publicrecords
Senior Services: Senior Nutrition Program, Care management services for older adults 50+ welfare checks by phone.	Parks & Recreation (Santa Clara Senior Center)	408-615-3170

For local updates on COVID-19, visit SantaClaraCA.gov/coronavirusupdates

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Business Resources

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COVID-19 Business Resources

Font Size Share & Bookmark Feedback Print

The County of Santa Clara is experiencing an increasing number of confirmed novel coronavirus cases, or COVID-19. The City is in close communications with County officials including the County Public Health Department and other community partners about this rapidly evolving situation.

Below are a number of resources for employers and employees related to the COVID-19 outbreak.

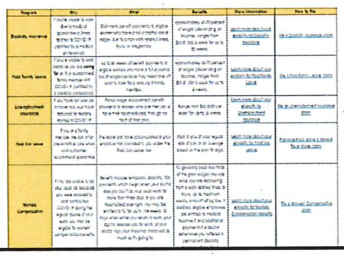
Business Resources

The latest information on business assistance can be found on these helpful links:

- Governor's Office of Business and Economic Development
- State of California's Employment Development Department
- U.S. Small Business Administration
  - Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19)
  - SBA's Economic Injury Disaster Loans

Resources for Employers and Workers

View more information on the programs available for employers and workers on the State of California's Labor and Workforce Development Center website. The chart below is also available on the website detailing benefits for workers impacted by COVID-19.



NEWS

Local Updates on Coronavirus Outbreak
1/24/2020 8:30:00 PM

COVID-19 Update (March 16, 2020, 4:45 p.m.)
3/16/2020 4:45:00 PM

Community Letter about Library Closures
3/13/2020 4:25:00 PM

MORE NEWS

TWITTER FEED

City of Santa Clara @SantaClaraCity Mar 17
Santa Clara Unified School District offers their students free meals while school is closed

City of Santa Clara @SantaClaraCity Mar 17
City Facility Closures Effective March 17, 2020, the City is only providing essential public services to comply w/ ...

VIEW ON TWITTER

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Business Resources

Program	Why	What	Benefits	More Information	How to File
Disability Insurance	If you're unable to work due to medical quarantine or illness related to COVID-19 (certified by a medical professional)	Short-term benefit payments to eligible workers who have a full or partial loss of wages due to a non-work-related illness, injury, or pregnancy.	Approximately 60-70 percent of wages (depending on income); ranges from $50-$1,300 a week for up to 52 weeks.	Learn more about your eligibility for Disability Insurance	File a Disability Insurance claim
Paid Family Leave	If you're unable to work because you are caring for an ill or quarantined family member with COVID-19 (certified by a medical professional)	Up to six weeks of benefit payments to eligible workers who have a full or partial loss of wages because they need time off work to care for a seriously ill family member.	Approximately 60-70 percent of wages (depending on income); ranges from $50-$1,300 a week for up to 6 weeks.	Learn more about your eligibility for Paid Family Leave	File a Paid Family Leave claim
Unemployment Insurance	If you have lost your job or have had your hours reduced for reasons related to COVID-19	Partial wage replacement benefit payments to workers who lose their job or have their hours reduced, through no fault of their own.	Range from $40-$450 per week for up to 26 weeks.	Learn more about your eligibility for Unemployment Insurance	File an Unemployment Insurance claim
Paid Sick Leave	If you or a family member are sick or for preventative care when civil authorities recommend quarantine	The leave you have accumulated or your employer has provided to you under the Paid Sick Leave law.	Paid to you at your regular rate of pay or an average based on the past 90 days.	Learn more about your eligibility for Paid Sick Leave	If earned sick leave is denied, file a Wage claim
Workers' Compensation	If you are unable to do your usual job because you were exposed to and contracted COVID-19 during the regular course of your work, you may be eligible for workers' compensation benefits.	Benefits include temporary disability (TD) payments, which begin when your doctor says you can't do your usual work for more than three days or you are hospitalized overnight. You may be entitled to TD for up to 104 weeks. TD stops when either you return to work, your doctor releases you for work, or your doctor says your illness has improved as much as it's going to.	TD generally pays two-thirds of the gross wages you lose while you are recovering from a work-related illness or injury, up to maximum weekly amount set by law. In addition, eligible employees are entitled to medical treatment and additional payments if a doctor determines you suffered a permanent disability because of the illness.	Learn more about your eligibility for Workers' Compensation benefits	File a Workers' Compensation claim

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Source: CA Labor and Workforce Development Agency - https://www.labor.ca.gov/coronavirus2019/#chart

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