




City Council

**Item #1C: Verbal Report
from City Manager
regarding COVID-19
Pandemic**

June 9, 2020

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What's Open?



Santa Clara County
PUBLIC HEALTH

Subject to social distancing protocols and COVID-19 related safety requirements to protect workers, customers and the community.

Business and Government Agencies	
<p style="text-align: center; background-color: #0056b3; color: white; margin: -10px -10px 10px -10px;">Already Open</p> <ul style="list-style-type: none"> All healthcare services All essential governmental activities All essential infrastructure, including internet/communications Grocery stores, pharmacies, and similar essential businesses Agencies providing food/shelter/social services Newspapers, television, and radio Gas stations, auto-supply, and auto-repair Bicycle repair and supply shops Banks and related financial institutions Hardware stores Plumbers, electricians, exterminators, and other home repair services Mailing and shipping services 	<p style="text-align: center; background-color: #0056b3; color: white; margin: -10px -10px 10px -10px;">Open June 5, 2020</p> <ul style="list-style-type: none"> Minimum Basic Operations for all businesses, including offices Landscaping and gardening services Most manufacturing Medically necessary pet grooming All retail stores, but for curbside pickup only Real estate agents, escrow agents, notaries, and title companies Plant nurseries and garden centers Laundromats, dry cleaners, and laundry services Restaurants, but only for delivery or carry out Airlines, taxis, rental cars, and rideshare services Home-based care for seniors/children/pets Residential facilities and homeless shelters All businesses that deliver goods to homes

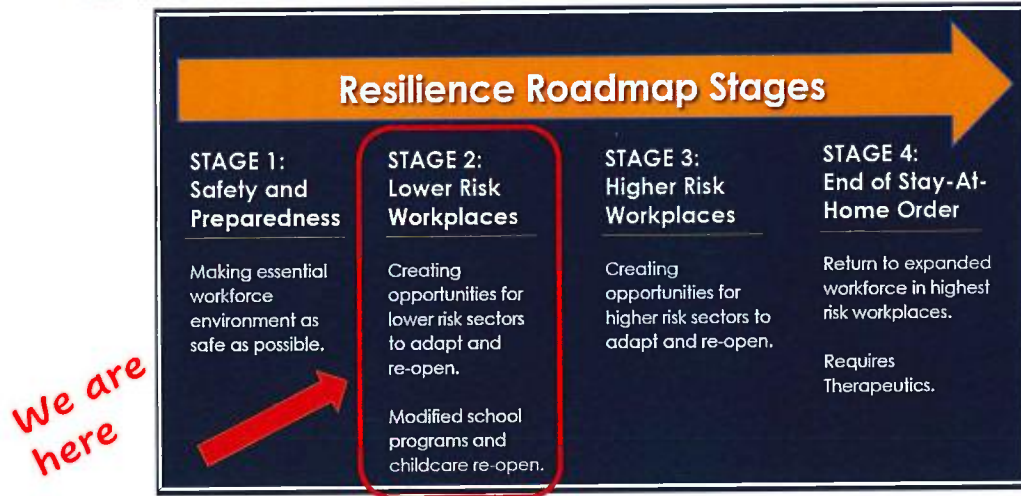
Education, Childcare, and Children's Activities	
<p style="text-align: center; background-color: #76923c; color: white; margin: -10px -10px 10px -10px;">Already Open</p> <ul style="list-style-type: none"> Educational institutions including public and private K-12 schools, colleges, and universities, but only for facilitating distance learning or performing essential functions Childcare establishments for children of workers of allowable businesses in stable groups of 12 Summer camps and other educational or recreational programs for children of workers of allowable businesses in stable groups of 12 Change of groups allowed every <u>four</u> weeks 	<p style="text-align: center; background-color: #76923c; color: white; margin: -10px -10px 10px -10px;">Open June 5, 2020</p> <ul style="list-style-type: none"> All childcare, summer camps, summer school, and all other educational or recreational programs for all children in stable groups up to 12 children Change of group allowed every <u>three</u> weeks

Religious/Cultural Activities; and Outdoor Recreation	
<p style="text-align: center; background-color: #e67e22; color: white; margin: -10px -10px 10px -10px;">Already Open</p> <ul style="list-style-type: none"> Outdoor recreational activities with members of one's own household Parks and outdoor recreation areas Outdoor museums, outdoor historical sites, and publicly accessible gardens Car parades 	<p style="text-align: center; background-color: #e67e22; color: white; margin: -10px -10px 10px -10px;">Open June 5, 2020</p> <ul style="list-style-type: none"> Small outdoor ceremonies and religious gatherings in groups no larger than 25 All outdoor recreational activities that do not involve physical contact, with social distancing and with up to one other household, including hiking, tennis, Frisbee and golf Outdoor swimming pools Camping Drive-in theaters and other automobile-based gatherings

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Governor Newsom's Roadmap



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County of Santa Clara 5 Indicators

Phased and Focused Reopening

1. ANY RELAXATION OF SHELTER IN PLACE IS RISKY
2. RELAXATION THAT IS MORE RAPID AND MORE WIDESPREAD CAUSES MORE RISK
3. MUST MEASURE PROGRESS OBJECTIVELY
4. MEETING INDICATOR GOALS DOES NOT MEAN ENDING ALL SIP
5. INDICATORS LAG SIGNIFICANTLY

- **Indicator 1:** The Total Number of Cases in the Community is Flat or Decreasing, and the Number of Hospitalized Patients with COVID-19 is Flat or Decreasing
- **Indicator 2:** We Have Sufficient Hospital Capacity to Meet the Needs of our Residents
- **Indicator 3:** Sufficient COVID-19 Viral Detection Tests Are Being Conducted Each Day
- **Indicator 4:** We Have Sufficient Case Investigation, Contact Tracing, and Isolation/Quarantine Capacity
- **Indicator 5:** We Have At Least A 30-Day Supply of Personal Protective Equipment (PPE) Available for All Healthcare Providers

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Indicator 3—Sufficient COVID-19 Viral Detection Tests Are Being Conducted Each Day

- County Goal: 3,800 tests daily
- Recently met State goal of 2,850 tests daily
- County plans to increase testing and improve messaging to the community— especially to frontline workers

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Indicator 4—Sufficient Case Investigation, Contact Tracing, and Isolation/Quarantine Capacity

- County Goal: 930-member team by July 27
- Currently at 179 active team members (21% progress)
 - County departments have identified 301 employees for reassignment to this effort
 - County has requested 500 tracers from the State

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- City of Santa Clara municipal agency has not been “Closed”
 - Majority of employees conduct mission essential functions, including redirected work such as food distribution and EOC.
 - Workforce is between 95-100% working (either in field, remotely or in the office)
- City Council and City Manager have **No Authority** to relax County Public Health Orders

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Department	Workforce Working	Department	Workforce Working
City Attorney's Office	100% working (Hybrid remote/office)	Human Resources	100% staff working (Hybrid office and remotely)
City Clerk	95% working (Hybrid remote/office)	IT	100% working hybrid (90% remotely; 10% onsite)
City Manager's/ Mayor and Council Offices	100% working Hybrid (office and remotely)	Library	75% working remotely
Community Development	95% staff working Field employees working Other staff working CPOD or working remotely	Parks and Recreation	75% working onsite (CPODs activated daily for senior program and Thursdays for Youth Meal Service Program) 25% working remotely
Silicon Valley Power	95% staff working Field employees working All office employees working remotely	Police Department	100% of operations staff working Administrative staff working remotely
Finance	90% of employees working Hybrid (2/3 of time working remotely; 1/3 in office)	Public Works	95% office staff working; Employees not working are on EFMLA 75% field staff working
Fire	100% of operations 95% of fire prevention Admin staff (Hybrid office and remotely)	Water and Sewer	98% staff working hybrid (80% in office; 20% remotely) Employees not working are on EFMLA or other approved time off

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Worksite Protocols

- Continued and maximized remote working
- Social Distancing Protocols; COVID Ready signage; and Face Coverings
- Staggered shifts to ensure social distancing and fewer people in common office areas
- Increased Cleaning and Disinfecting Protocols
- Mandatory Employee Training on Workplace protocols
- Self-screening and wellness checks prior to entering the workplace
- Use of Plexiglass to serve as sneeze guards (CDC, State and local guidelines)

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Worksite Protocols

- Implementation of contactless facilities; payment for counters
- Other modifications to increase social distancing in common spaces
- Appointment only phased counter re-opening strategy
- Potential activation of drive-thru window for cash utility payments
- City fleet pre-assigned to employees and safety protocols provided for each daily usage; pool vehicle program suspended
- Temporary closure of City Hall cafeteria
- Air filters changed throughout City buildings

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Advanced Planning: Opening for Public

- Staff reviewing plans to expand City services in compliance with County and State Orders as well as County, State and Federal guidance
 - Curbside Library Pickup
 - Skate Park
 - Outdoor Swimming Pools
 - Dog Parks
 - Non-contact Recreational and Athletic Activities

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Advanced Planning: Staffing Considerations

- Staff supporting COVID-19 essential services such as:
 - CPOD
 - Small Business Assistance Grant Program
 - COVID-19 planning
 - Re-opening review and worksite preparations
- Current budget realities necessitated separation of 450 as-needed staff

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Small Business Assistance Grant Update



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- City Council approved a total of \$1.1 million to be available for grants to local small businesses and nonprofits.
- Received over 700 grant applications. Staff has reviewed and processed 231 applications.
- To date, City has awarded 139 grants totaling \$1,010,000 in assistance
- The Mayor and the Chamber partnered to raise even more funding for the grant program. Last week, an additional \$30,000 in private funds were raised.
- In addition, the Silicon Valley Central Chamber of Commerce's GoFundMe campaign has raised \$2,575.

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What's Next?

- County's rates are currently low, but there are concerning signs elsewhere in our region.
- The Health Officer states she will wait at least 3 weeks to assess the impact of the June 5 Order.

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Commit to Action Initiative

- On June 4, 2020, Mayor Lisa M. Gillmor signed on to former President Obama's "Commit to Action" initiative (Initiative)
- The Initiative calls for commitment to action on evaluating and reforming common-sense limits on police use of force policies, and calls on Mayors to commit to four actions
- We will be back June 23rd with a formal Resolution in support of this Initiative

1. **Review** police use of force policies
2. **Engage** communities by including a diverse range of input, experiences, and stories in the City's review of the use of force policies
3. **Report** the findings of the City's review to the community and seek feedback
4. **Reform** the City's police use of force policies

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Police Department Activities

- Police Chief Pat Nikolai is hosting a Virtual Townhall on June 11 at 7 p.m.
- June 23 Council meeting
 - Resolution in Support of the Commit to Action Initiative
 - Informational Report on the Police Department's Community Engagement Efforts

- #8CANTWAIT Campaign

- Police Department is creating a webpage in response to this campaign which will include how the Department compares to the 8 principles



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