From:

Public Comment Melissa Meslo

Subject: Date: FW: The City Librarian position Tuesday, February 2, 2021 12:35:57 PM

PMM

From: Lee Broughman <leonne3@gmail.com> Sent: Tuesday, February 2, 2021 10:37 AM

To: Public Comment < Public Comment@santaclaraca.gov>

Subject: The City Librarian position

It's time to thank the assistant City Manager Cynthia Borjorquez for stepping up as acting City Librarian and move quickly to find a qualified applicants to continue timely opening of library services.

Although a seasoned administrator would understand management and budgets, but without experience and a Library Science degree how would they understand the magic of books, importance of early reading and literacy. Prèvious City Librarians saw the need and implemented at our multi branches much needed internet connections and assistance job search tools

It is particularly important at this time to have a dedicated, seasoned individual who can make timely decision regarding the Libraries opening and their importance to community. Also, we need a person who has demonstrated their ability to understand the need for

community libraries and the unique need of all its users.

Thank you, Lee Broughman Santa Clara Resident

Julie Minot

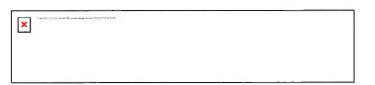
From: Alex Shoor <alex@CatalyzeSV.org>

Sent: Wednesday, January 27, 2021 12:42 AM

To: Mayor and Council; Deanna Santana; Andrew Crabtree; Reena Brilliot

Cc: Nadine Nader; Ruth Shikada; Manager; Clerk

Subject: Next Week's Priority Setting Sessions: Catalyze SV's Input



January 27, 2021

Dear Mayor Gillmor & Councilmembers,

The Santa Clara City Council voted twice in 2020 -- at its priority setting sessions in January 2020 & again at its <u>Council meeting on October 13, 2020</u> -- to prioritize community engagement. In the priority setting session, the Council specifically prioritized a partnership with our organization Catalyze SV, which is committed to inclusive, collaborative community engagement. In October, the Council directed staff "to explore a community engagement policy and engage community groups like Catalyze SV and other groups to discuss new policies on outreach and community benefits and return with various models for a community benefits program for Council consideration."

Though City staff continues working earnestly on public engagement, unfortunately, the unexpected pandemic delayed Santa Clara from being able to execute on this priority in 2020.

And with a new year and a number of new Councilmembers, the Priority Setting Session next week brings an opportunity to reaffirm or reexamine existing priorities like public engagement.

We'd like to ask this Council to again prioritize community engagement in 2021. Public engagement can be a key means for a government and its leaders to build trust and buy-in for public decisions. When community engagement is inclusive, accessible & collaborative, it can make government more productive.

Catalyze SV stands ready to assist the City to advance community engagement in Santa Clara. We'd like Santa Clara to pioneer the best combination of community engagement policies, processes, practices, & supportive personnel in the region, if not the country.

We know you have many pressing priorities in 2021; we appreciate you considering this topic as well.

If you have any questions leading into the sessions next week about Catalyze SV and/or community engagement, I'd love to connect with you!

Thank you again for your consideration and for your service to our community,

Alex Shoor
Executive Director, Catalyze SV
alex@CatalyzeSV.org | www.CatalyzeSV.org

Santa Clara - Market Cap in Billions \$

\$148	\$320	116.22%
\$255	\$225	-11.76%
\$66	\$106	60.61%
\$50	\$104	108.00%
\$50	\$90	80.00%
\$41	\$54	31.71%
\$25	\$37	48.00%
\$16	\$35	118.75%
\$22	\$34	54.55%
\$17	\$23	35.29%
\$15	\$17	13.33%
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02-01-21 RTC #21-162

MAJOR INITIATIVES, Continued

Ability of Infrastructure to Support Development and Traffic

The traffic and transportation projects are mainly funded by the SB1 gasoline tax, Measure B funding, along with traditional General Fund, Gas Tax and Vehicle Registration Fee Funding. The City has proactively conducted long-range planning for traffic and transportation needs for several years and is actively involved in countywide planning efforts. In FY 2019/20, \$85.2 million was budgeted for the traffic and transportation funded projects, including several projects of pavement rehabilitation and traffic signal improvements, rehabilitation of the Fair Oaks Bridge, the City share of Mathilda/237/101 Interchange improvements, the study of Caltrain Grade Separation at Mary and Sunnyvale avenue, preliminary design for the Bernardo Ave Undercrossing, and an EIR for the Mary Avenue Overcrossing. The construction of these projects continues as planned. However, the severity of the impact from the Pandemic, lower consumption of gasoline, reduced sales tax receipts could reduce the revenue available in the next fiscal year.

Open Space Acquisition Planning: Future of Golf Courses

The City has continued to provide a subsidy to operate the Golf Courses in FY 2019/20 and budgeted to provide subsidy for the next three fiscal years, mainly to address the revenue shortfall caused by the Pandemic. A study issue to evaluate the future of golf courses scheduled to be completed in FY 2020/21.

Downtown Sunnyvale

While the City Council first adopted the Downtown Specific Plan (DSP) in 2003; recently, the City Council approved the amended DSP that was prepared with the purpose to incorporate updates resulting from the changed retail market due to rise of internet shopping and a priority of creating a pedestrian-friendly environment and allowing additional employment and housing opportunities nearby the mass transit area. As development in Sunnyvale downtown remains robust, construction of housing and offices is in progress while a grocery store and a movie theatre opened in October 2020. As the Pandemic continues and the economic recovery faces uncertainty, the City anticipates the benefit of additional sales tax revenue from the downtown development starting in FY 2020/21 at a moderate level.

Improved Processes and Services Through the Use of Technology

This priority includes the implementation of several major initiatives, including the implementation of the new Enterprise Resource Planning (ERP) system, a new Community Development permitting system and public safety dispatch system implementations. The ERP implementation is in final phase and is expected to go live during FY 2020/21. Vendor selection for the development permitting system is complete. The system implementation is anticipated to finish in the next fiscal year.

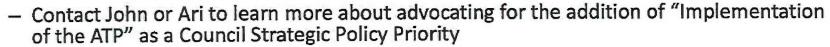
Accelerate the Climate Action Plan

The City aims to significantly reduce community green gas emissions. As one of the initial moves planned for implementation in the next two fiscal years, the City is to switch its electric energy source provider that features 50% renewable sources at a lower cost. The City intends to use these kinds of efforts to achieve 2030 emission reduction targets.

PowerPoint Slide Show - [210120 Biketivist Forum II]

Council Strategic Workshop

- Morning Session: Department Reviews
- Afternoon Session: Focus Issues
 - Redistricting
 - Active Transportation Plan (ATP) Implementation
 - Cultural Inclusion Study Issue
- Ending Session: Council Strategic Policy Priorities (SPP)
 - Current SPPs:
 - 1. Civic Center Campus and Main Library
 - 2. Ability of Infrastructure to Support Development and Traffic
 - 3. Open Space Acquisition Planning: Future of Golf Courses
 - 4. Downtown Sunnyvale
 - 5. Improved Processes and Services through the use of Technology
 - 6. Accelerate the Climate Action Plan (CAP)









Melissa Meslo

From:

Mayor and Council

Sent:

Friday, January 29, 2021 1:04 PM

To:

Mayor and Council

Cc:

Simrat Dhadli; Nora Pimentel; Kendra Davis; Deanna Santana; Genevieve Yip; Kathleen

McGraw; Nadine Nader; Robyn Sahid

Subject:

FW: Ulistac Natural Area

Greetings Mayor and Council,

Our office received the following message regarding the Ulistac Natural Area, which the sender explicitly requests that you consider within the context of 2021 Priority Setting. As such, this correspondence is considered post meeting material and will form part of the permanent record for the 2021 Priority Setting Sessions.

Best regards,

Julie Minot, SPHR | Executive Assistant, Mayor and City Council Mayor & Council Offices | City of Santa Clara 1500 Warburton Avenue, Santa Clara, CA 95050 Tel: 408-615-2252 | http://www.santaclaraca.gov/

----Original Message----

From: cesm <clysta@igc.org>

Sent: Friday, January 29, 2021 11:57 AM

To: Mayor and Council <MAYORANDCOUNCIL@SantaClaraCA.gov>

Cc: James Teixeira < jteixeira@SantaClaraCA.gov>

Subject: Re: Ulistac Natural Area

Thank you very much Julie. I see the priority meetings are coming up next week. Can you please make sure this request goes before the Council as part of those meetings?

I have been told that UNA has not previously been prioritized by the Mayor and Council. Given the inability to get volunteer boots on the ground for over a year (and probably more) I want to be sure this issue is on the table for the prioritization meeting(s). The OSA funding is just sitting there waiting to be tapped. Santa Clara citizens have already paid for it. Getting the applications and approvals could all be done while we are waiting for the covid restrictions to be relaxed.

I used the words planning and budget in my attached letter, but not prioritization, so I want to make this clearer to the Council and to Staff so it is considered as part of the prioritization process.

Thank you,

Clysta Seney

> On Jan 27, 2021, at 2:39 PM, Mayor and Council <MAYORANDCOUNCIL@santaclaraca.gov> wrote:

>

> Hello Ms. Seney,

>

> Our office confirms receipt of your correspondence, which has been forwarded to the full City Council for their review and consideration.
> Best regards,
> Julie Minot, SPHR Executive Assistant, Mayor and City Council Mayor > & Council Offices City of Santa Clara > 1500 Warburton Avenue, Santa Clara, CA 95050
> Tel: 408-615-2252 http://www.santaclaraca.gov/
>Original Message
> From: cesm <clysta@igc.org></clysta@igc.org>
> Sent: Saturday, January 23, 2021 9:04 AM
> To: Mayor and Council <mayorandcouncil@santaclaraca.gov></mayorandcouncil@santaclaraca.gov>
> Cc: James Teixeira <jteixeira@santaclaraca.gov></jteixeira@santaclaraca.gov>
> Subject: Ulistac Natural Area
>
> Dear Mayor and Council Members
> ·
I am writing because of the upcoming strategic planning and budgeting meetings.
> Because of the pandemic volunteer work at Ulistac Natural Area has been cancelled by the City. Basically volunteer work has been unable to be done for more than a year.
> I would like the Council to direct the Parks Department to apply this calendar year for an infusion of Santa Clara Valley Open Space Funds to get the natural area back on track and to plan for applying 20% funding over the strategic planning cycle for the Oak Woodland, Riparian Woodland and Grasslands in the UNA General Plan.
> With approval of OSA's Measure T and the agency's ongoing 20% funding program it is important to bring back the open space assessments that Santa Clara citizens pay to benefit Santa Clara citizens in Santa Clara.
> Getting funding from the Santa Clara Valley Open Space into the strategic plan and operating budget for UNA would helpful. These kinds of projects take many years. Focusing on establishing and nurturing mature trees throughout will strengthen the lungs of our city and our citizens as well as provide habitat for wildlife for us to enjoy. Thank you for your attention to Ulistac Natural Area.
> Cimearah
> Sincerely,
> Clusta Sanay
> Clysta Seney >
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>
>
>

02-02-21

RTC#21-162

Julie Minot

From:

Gabriela Landaveri < gabriela.landaveri@gmail.com>

Sent:

Sunday, January 31, 2021 11:27 PM

To:

Mayor and Council

Cc:

Clerk

Subject:

Request to accelerate implementation of safer and easier active mobility as Council

Priority during the Council Priority Setting Session

Attachments:

 ${\sf SVBC_Santa_Clara_Letter_to_City_Council_and_Mayor.pdf}$

Hello Mayor Gillmor and City Council,

Hope you are all doing well. Please find attached the letter we submit on behalf of SVBC Santa Clara to please accelerate implementation of safer and easier active mobility as a Council Priority during your Council Priority Setting Session on Feb 1 and Feb 2.

Thank you for your consideration.

Sincerely,

Gabriela Landaveri

Dear Santa Clara City Council and Mayor,

We urge you to accelerate implementation of safer and easier active mobility as Council Priority during the Council Priority Setting Session on Mon Feb 1 and Tues Feb 2.

Specifically, we ask you to make the following activities priorities.

- 1. Fund implementation of the Priority Projects listed bicycle plan listed in the 2018 Bicycle Plan Update in coordination with pavement maintenance and projects within the next 4 years,
- 2. Adopt a Vision Zero policy in 2021 and fund development of a Vision Zero Plan in FY21/22.

As car traffic has grown in the city, it has become increasingly unsafe for cyclists and pedestrians alike. Between 2013 and 2017, 160 people riding a bicycle were injured as a result of a collision with a motor vehicle. Seven percent were collision resulting in serious injuries and fortunately none were fatal. Since then, there have been two bicyclist fatalities in Santa Clara, one on El Camino Real in November 2020 and on Great America Parkway in October 2018. Pedestrian/vehicle collisions are only 7% of all collisions in Santa Clara, yet account for 1/3 of all fatalities. This is unacceptable.

Santa Clara's Bicycle Master Plan and Pedestrian Plan contain many solid recommendations to make Santa Clara safer for people bicycling and walking. The sooner we implement these changes, the more lives will be saved in the future. As you can see in the attached status update "2018 Bicycle Plan Update - Priority Projects Status Report", the priority projects from the 2018 Bicycle Master Plan are barely 10% done, with many not begun or still awaiting planning or study.

Both the Bicycle Plan and the Pedestrian Master Plan recommend to study implementing a Vision Zero Policy before 2024. Santa Clara should not wait another three years to make it a priority to strive for zero fatalities on its roads. The neighboring cities of Sunnyvale, and San Jose have already adopted Vision Zero policies and created Vision Zero Plans to achieve the policy goal of reducing fatalities and serious injuries by 50% with the next decade. We urge the City of Santa Clara to adopt a Vision Zero policy in 2021 and fund development of the Vision Zero Plan starting in the FY21/22 budget.

Implementation of the bicycle and pedestrian priority projects is extremely important for our children. Over the past decades, the percentage of children walking or biking to school has dropped precipitously. According to the <u>Safe Routes to School program</u>, in 1969 almost half of all students walked or biked to school; currently, less than 16% of youth walk or bike to school. Kids who walk or bike to school are healthier, perform better academically, are more likely to be physically active in the future, and are less likely to suffer from depression and anxiety. The Bicycle Master Plan and Pedestrian Plan include a Safe Routes to School Plan to make the getting to schools safer for

everyone. The Plans also include safer walking and biking infrastructure on city streets and multiple off-road nature trails. These are critical to the mental and physical health of our kids.

Having safe walking and biking infrastructure improves the livability of our city. It has been shown in cities across the US to increase quality of life, improve the health of residents, reduce harmful pollutants, and increase property values. Better bicycling infrastructure increases local shopping trips by people using bicycles. People traveling by bicycle spend more locally than people in cars per capita¹. It is especially important to create a low-stress network that many residents from ages 8 to 80 feel safe enough to use. Build walking and biking paths away from cars, their fumes, and danger they pose where possible and build protected bikeways on existing road. This is why it is critical to fund and build pedestrian and bicycle trails along Saratoga Creek, Calabazas Creek, and the Hetch Hetchy right-of-way.

Finally, implementing the Bicycle Master Plan and Pedestrian Plan quickly is crucial for Santa Clara to achieve its climate goals and its transportation goal of increasing bicycle mode share to 5% by 2026. In fact, according to the <u>results from the Climate Action Plan Online Survey #2</u> that the City published, respondents placed a high priority on funding and accelerating implementation of the Pedestrian and Bicycle Master Plans to help reduce greenhouse gas emissions.

As we have demonstrated, implementing and funding the Bicycle Plan and Pedestrian Plan is extremely important on many levels. These Plans are predicted to cost more than \$39 million, and grant money alone is not sufficient to cover in a timely manner. Additionally, investing in pedestrian and bicycle infrastructure costs significantly less than car infrastructure, reduces congestion thus reducing the need for additional car infrastructure. The city needs to commit significant funds to implement these plans.

We urge you to accelerate implementation of the Bicycle Master Plan Priority Projects as listed in the 2018 Bicycle Plan Update in coordination with pavement maintenance and projects, fund implementation of the bicycle plan, and adopt a Vision Zero policy in 2021 by making them Council priorities in 2021 and beyond.

Sincerely,

SVBC Santa Clara

https://www.bloomberg.com/news/articles/2015-03-13/every-study-ever-conducted-on-the-impact-converting-street-parking-into-bike-lanes-has-on-businesses

PRESS RELEASE - Traffic Fatality - Witnesses of the Incident are Being Asked to Contact SCPD

On Thursday, October 25, 2018, at approximately 5:21 p.m., a private commuter bus turning southbound from Bunker Hill Lane onto Great America Parkway struck a bicyclist. The bicyclist was traveling in the designated bike lane. The result of the impact left the bicyclist with life-threatening injuries. He succumbed to his injuries and died at the scene.

Traffic cameras at the intersection were recording at the moment of impact and clearly show the bus failing to yield the right of way to the bicyclist. At this time, the bicyclist is only being identified as a male, 49 years old, and a resident of Morgan Hill.

Date of Occurrence: October 25, 2018

Time: 5:21 p.m.

Incident: Traffic Fatality
Case Number: 18-10117

Location: Great America Parkway and Bunker Hill Lane

Fatal Traffic Collision. An 84-year old female resident of Santa Clara died from injuries she sustained while riding her bicycle on El Camino Real after colliding with a pickup truck.

On Thursday, Nov. 5, 2020, at about 1:56 p.m., Santa Clara police officers responded to the area of El Camino Real and Kiely Blvd. on a report of traffic collision involving an automobile and a bicyclist.

Upon arrival, officers located the female bicyclist who was suffering from significant injuries. She was transported to a nearby hospital for medical treatment, but later succumbed to her injuries.

The investigation revealed the bicyclist was traveling westbound El Camino Real in the eastbound lanes of traffic when she collided with a red 2010 Ford Ranger pickup truck that was turning onto the roadway from an adjacent parking lot.

The driver of the truck remained on scene and cooperated with the investigation. Alcohol, drug use, or distracted driving do not appear to have played a role in the collision.

Julie Minot

From:

Atisha Varshney <aatishavarshney@gmail.com>

Sent:

Monday, February 1, 2021 12:49 PM

To:

Mayor and Council; santa-clara-community-advocates@googlegroups.com

Subject:

Santa Clara Priority Session Inputs

Dear council,

Please find the letter I am forwarding on behalf of Santa Clara Community Advocates

To City Council And City Staff,

We would like to thank you for the leadership and support you have provided us through the ongoing Covid-19 pandemic, wildfires, and equity issue that have kept us all stressed. Our City Staff has worked tirelessly, and this council has adapted to new realities to keep the city functioning and growing.

We understand that resources are limited, but this is the year to set foundational priorities that will lead us on the path of sustainability, equity, and economic growth. We the members of Santa Clara Community Advocates would like to request the following items to be considered for the 2021 and 2022 priorities. We are pleased that the City has made a real commitment to creating opportunities for additional housing and affordable homes through the multiple area planning processes underway. We are concerned with what feels like a less robust process for planning for how these areas are integrated in terms of civic infrastructure (transit, school open space, and amenities) to support the density. Ensuring that new plans are embedded in an integrated vision is often critical to realizing the full potential of otherwise isolated plan areas.

Connected North Santa Clara

We are excited about all the development and planning work in North Santa Clara.

With Related Santa Clara, Kylli Planned Development, Freedom Circle, Tasman East, and Patrick Henry, the City is adding significant potential development. About 12,600 housing units and 655 million sqft of commercial space are collectively in the pipeline in District 1. Furthermore, there are similar numbers under consideration in Patrick Henry SP and Freedom Circle SP. We believe all this potential development is necessary and are pleased that City Staff is supporting more growth. We request that the city take a holistic view and approach North Santa Clara as an integrated growth area and plan for mobility and civic infrastructure to support increased development.

We recommend that staff revisit, update and bring forward for council approval a version of what was originally the North Santa Clara Plan. This update should address:

- 1. Analysis of the overlap between different plan areas, including cumulative traffic congestion, bicycle, and pedestrian connectivity, trail enhancements, increased transit options, open spaces, and local land uses like school, errand retail, and grocery to reduce traffic patterns.
- 2. Researching improved active transportation options, particularly in the north and south corridors for Santa Clara
- 3. Deprioritizing auto-oriented mobility solutions, prioritizing transit, and active transportation (walking, bicycling, scootering, etc).
- 4. Generating a long-term strategy focused on connecting North Santa Clara to Caltrain and Bart.

Leverage Santa Clara Station and BART Phase II:

Santa Clara Station is the second-largest transit station in the Bay Area that connects Caltrain, Amtrak (ACE + Capitol Corridor), and eventually BART. This is a tremendous opportunity and potential advantage that Santa

Clara will hold relative to other cities in the region to attract both jobs and housing. To optimize this potential, and leveraging the ongoing planning efforts that interface with the station, will

We recommend that the City revisit the Santa Clara Station Area plan to prioritize equitable, safe, and accessible transit. This revised plan should include the following items:

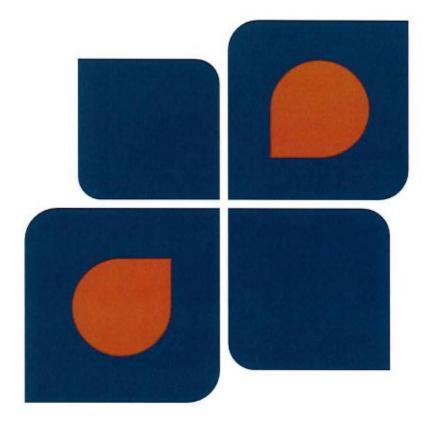
- 1. Conducting a comprehensive station access study
- 2. Prioritizing transit with safe, convenient, and equitable access via multiple modes of transportation and enhanced commuter amenities as part of the planning review process
- 3. Creating opportunity for Community to give feedback on transit access related planning and development projects.
- 4. Ensuring that the multi-modal station utilization is assessed in the context of other major planning processes in the city.

Thank you for your continued dedication to the city. We appreciate the opportunity to work together to help Santa Clara continue to be a healthy, thriving city.

Sincerely, SCCA Advocates

Gabriela Landaveri, Resident
Atisha Varshney, Resident, Principal Forward City Labs
Vince Rocha, Senior Director of Housing and Community Development Silicon Valley Leadership Group
Justin Wang, Advocacy Manager Greenbelt Alliance

Atisha Varshney,



Santa Clara City Council Priority Setting Session

Day 2 - February 2, 2021



Welcome and Schedule

DAY TWO SCHEDULE

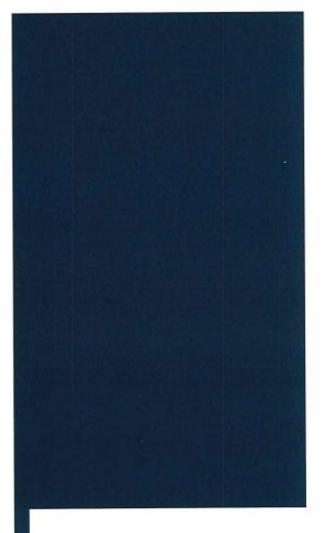
- Set Context for Day 2
- COVID-19 Response and Review of Council Pillars
- Council Discussion on Future Items
- Wrap-Up and Council Questions/Comments





Public Presentations





COVID-19 Emergency Response and Review of Council Pillars



2020 City Council Pillars



Promote and Enhance Economic, Housing and **Transportation** Development



Enhance Community Sports, Recreational and **Arts** Assets



Deliver and Enhance High Quality Efficient Services and Infrastructure



Manage Strategically Our Workforce Capacity and Resources



Enhance Community
Engagement and Transparency



Ensure Compliance with Measure J and Manage Levi's Stadium



Promote Sustainability and Environmental Protection



2020 Accomplishments

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Highlighted Pillars - COVID-19



Promote and Enhance Economic, Housing and Transportation Development



Enhance Community
Engagement and Transparency



Enhance Community Sports, Recreational and Arts Assets



Ensure Compliance with Measure J and Manage Levi's Stadium



Deliver and Enhance High Quality Efficient Services and Infrastructure



Promote Sustainability and Environmental Protection



Manage Strategically Our Workforce Capacity and Resources



COVID-19 Response Efforts

COVID-19 Relief Efforts for Santa Clara Residents and Businesses

RENTAL ASSISTANCE AVAILABLE FOR SANTA CLARANS

Are you a Santa Clara renter impacted by COVID-19? A second round of funding for the City's Emergency Rental Assistance Program is now available. The funding will assist eligible renters, based on income levels, in Santa Clara. For more information on whether you qualify for rental assistance, visit SantaClaraCA.gov/RentRelief.



amall businesses and nonprofits impacted by COVID-19 in Santa Clara. In addition to payroll and lease expenses, grant recipients may use the

funding for necessary business improvements to comply with the County of Santa Clara public health order. At this time, the City is reviewing grant applications on the waiting list. For more details, visit Santa Clara CA.gov/Small Business Grant.

SENIOR MEALS TO-GO

The City's Senior Nutrition Program offers curbside lunch pickup weekdays at the Santa Clara Senior Center. On Friday, the City is also providing seniors with weekend breakfast and homebound delivery. For more information and to reserve meals, call 408-615-3170.

RESIDENTIAL WATER & SEWER RATE ASSISTANCE

To further support customers who may be impacted by the pandemic, the City will offer its most flexible payment plans to customers who indicate either an impact or bardship as a result of

COVID-19. If approved, customers listed on the Water & Sewer Rate Assistance Program (NSRAP) will receive a discount on water and sewer bills of 25%. For more information regarding how to qualify and apply for the Water & Sewer Rate Assistance Program, visit SantaClaraCA.cov/Assist.

HELP YOUR NEIGHBOR WITH UTILITY BILLS

The Help Your Neighbor program provides emergency assistance with utility bill paymenta for residents who are experiencing financial hardship. The City will use the donated funds to

help residents who are having difficulty paying their utility bills during the COVID-19 pandemic. For more details, visit SantaClaraCA.gov/COVID19Donations.

COVID-19 ELECTRIC RELIEF

Has your income been recently affected by the COVID-19 pandemic? Silicon Valley Power is offering a temporary relief program that provides a 25% discount on City of Santa Clara municipal utilities electric charges for residents.

For details, visit SiliconValleyPower.com/Assist.

SANTA CLARA SUPPORTS LOCAL RESTAURANTS

The City is limiting third-party food delivery fees to help our local restaurants. Since indoor diring is closed due to State and County public health orders, restaurants are relying on third-

party applications to deliver takeout. Service fees from these food delivery apps are capped at up to 15% during the COVID-19 local emergency. For more information, visit. SantsClarsCA.gov/CoronavirusUpdates.

SMALL BUSINESS ENERGY EFFICIENCY GRANTS

Silicon Valley Power is offering grants to help small businesses fund energy efficiency upgrades. These upgrades will help lower business operating costs by reducing electric consumption. For more information, visit

SiliconValleyPower.com/BusinessRebates.

BACK TO SCHOOL RESOURCES

To help with the transition to school during the pandemic, explore the City's variety of online resources that are tailored for parents, caregivers and students in kindergarten through 12th grade. The Santa Clara Police Department also provides

helpful safety tips for parents to help make the transition easier for children and adults alike. Visit SantaClaraCA. gov/BacktoVirtualSchool.









- 1. Developed and launched a **Small Business Assistance Grant Program** that awarded funds within one week of grant award
- 2. Hosted **small business webinars**, in partnership with neighboring cities, related to the economic recovery from COVID-19
- 3. Implemented a cap on third-party food delivery fees
- Implemented a six-month relief on garbage rates for all residents and businesses
- Launched a Small Business Energy Efficiency Grant Program to help businesses
- 6. Implemented a temporary outdoor dining ordinance
- 7. Provided **TOT payment extension** for hotels/motels





- 8. Adopted an Ordinance for a **temporary moratorium on evictions** for non-payment of rent
- 9. Developed an emergency rental assistance program
- 10. Implemented a **suspension on service disconnections for utility** (electric and water) nonpayment to assist with those impacted by COVID-19
- 11. Leveraged the Silicon Valley Power Public Benefits Program to issue a \$30 credit on all residential electric bills to assist during the COVID-19 pandemic
- 12. Expanded **Silicon Valley Power's rate assistance program** (25% off) to include residents financially impacted by COVID-19
- 13. Introduced **Water and Sewer rate assistance program** for residential customers experiencing hardship due to COVID-19





- 14. Activated the **City's Emergency Operations Center** to increase our ability to maintain situational awareness, manage resources, and coordinate public information and remained active seven months later
- 15. Distributed **regular COVID-19 updates to the community** with the latest information on the pandemic as well as the City's response efforts
- 16. Issued a **Local State of Emergency** to maximize financial reimbursement for City and optimize resources
- 17. Supplied donated masks/face coverings to the community
- 18. Developed internal FEMA recovery processes and training for departments
- 19. Adapted to "essential service" model for City services under tight timeline





- 20. Secured \$1.59 million in CARES Act funding through working with the City's legislative consultants that provided funding for the City's food assistance program, Small Business Assistance Grant and other COVID-19 related expenditures
- 21. City continues to advocate for up to \$34 million from federal government
- 22. Implemented virtual construction/building inspection options
- 23. Developed an outdoor activity permit
- 24. Relaunched the Help Your Neighbor Program
- 25. Reopened drive-through window at City Hall for safe utility bill payment
- 26. Implemented touchless credit card services





- 27. Launched the **Healthy Meals Santa Clara program** to provide Santa Clara Union School District kids with weekend meals
- 28. Adjusted **Senior Nutrition Program** to a Drive-thru Meals Program for about 150-180 seniors per day in response to the COVID-19 pandemic to keep seniors safe and healthy
- 29. Implemented **delivery of weekend meals to homebound seniors** in partnership with Santa Clara Firefighters Foundation
- 30. Negotiated and executed an agreement with the Salvation Army Silicon Valley that would formalize this partnership to allow for ongoing use of City employees as Disaster Service Workers to support a weekly food distribution program





- 31. City Council, public meetings and town halls are conducted virtually in support of COVID-19 shelter-in-place.
- 32. Implemented "Mayor @ Noon" Facebook Live series
- 33. Stay Covered Santa Clara outreach campaign
- 34. Recorded **video messages from the Mayor** about important updates to the community
- 35. Established a **City of Santa Clara Reference Line** launched for residents who may have questions about City services and programs during the COVID-19 emergency response
- 36. Transitioned to **Council and public meetings virtually** allowing for community engagement





- 37. Provided Virtual Recreation series during required shelter-in-place
- 38. Hosted **regular virtual programming** on Facebook and YouTube, including daily storytimes, concerts, interviews
- 39. Implemented scheduled **Bookmobile pick-up** at Northside and Mission Libraries
- 40. Launched Drive-Up Library Services, including contactless curbside pickup
- 41. Facilitated the use of the City Library branches as COVID-19 testing sites





- 42. Implemented several **new Human Resources policies as required by state** and federal guidelines under a tight timeline
- 43. Developed city-wide COVID-19 training for all employees
- 44. Developed a Remote Access Policy, to transition staff to work from home
- 45. Provided additional remote access capabilities to approximately 170 staff enabling a total of 440 staff members to be able to work remotely
- 46. Launched Intranet site (CSI online) for **increased information sharing**, online forms, Pop-Up messaging and other public communications
- 47. Established **IT Tech Café** to address technology questions during the transition





- 49. Set up **training for over 200 Disaster Service Worker staff** for five Commodity Points of Distribution (CPODs)
- 50. Partnered with Mission City Community Fund to raise money for the City's Healthy Meals Santa Clara food distribution program for kids
- 51. Worked with **Santa Clara Firefighters Foundation** to support weekly weekend meal delivery to seniors
- 52. Housed a **temporary Federal Medical Station (FMS) at the Santa Clara Convention Center** and coordinated with a number of regional organizations in support of this effort
- 53. Worked with **Second Harvest/Salvation Army for food distribution** and future collaboration opportunities



In June 2020, Council received an update detailing the need to place these items on hold due to COVID-19 as part of the FY2020/21 and FY2021/22 Adopted Biennial Capital Improvement Program Budget.

- 23 priority items approved by Council in Feb. 2020:
 - Completed 6 items
 - Ongoing 1 item
 - Delayed due to COVID-19 16 items



Completed Items (6)

- Add transportation to the pillar, "Promote and Enhance Economic and Housing Development"
- Add arts to the pillar, "Enhance Community Sports and Recreational Assets"
- Machado Park signage regarding closure and next steps
- MySantaClara add "Other" category and address processes for closing items
- Add additional information to Fiscal Impact section of staff report, make it more visible, move it up
- Noise at San Jose Airport (John Wayne Airport) leverage new lobbyist



Ongoing Items (1)

Better coordination and collaboration with community partners to address homelessness



Items Delayed due to COVID-19 (16)

- Traffic mitigation Left-lagging lights and Smart City initiatives (split into two items)
- Explore a community benefits policy
- VTA Transit Oriented Community Playbook (some work completed)
- Expansion of senior services/senior center hours, and explore potential of new senior center
- Proactive policing to respond to property crimes
- RV Parking update
- Explore responsible construction ordinance and wage-theft protections



Items Delayed due to COVID-19 (16)

- Market to prospective employees, active recruitment
- Workforce capacity study
- Explore collaborative engagement software and partnership with Catalyze SV, esp. for development projects
- Reinstate International Exchange Commission
- Host monthly town halls (Mayor@Noon COVID Program initiated)
- Ensure community access at Levi's Stadium
- Revisit recommendations from community study study needs to be updated



Items Delayed due to COVID-19 (16)

- Explore permit parking for northside Santa Clara (KW) and possibly extending the red sticker program
- Ensure more revenue from non-NFL events



Parking Lot Items

- Public private partnerships community shuttle
- Business employee tax
- Explore a tenant protection ordinance
- Multi-use arts center downtown with Santa Clara University
- Revisit curfew issue





Council Discussion on Future Items



2020 City Council Pillars



Promote and Enhance Economic, Housing and **Transportation** Development



Enhance Community Sports, Recreational and **Arts** Assets



Deliver and Enhance High Quality Efficient Services and Infrastructure



Manage Strategically Our Workforce Capacity and Resources



Enhance Community
Engagement and Transparency



Ensure Compliance with Measure J and Manage Levi's Stadium



Promote Sustainability and Environmental Protection



Discussion Questions

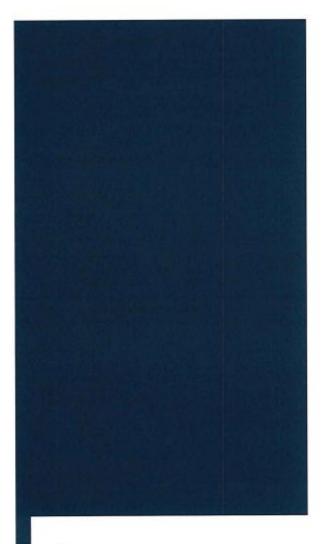
- What are the urgent and important items for 2021? These are determined to be critical in the near-term, needing immediate focus and attention.
- What are the less urgent but still important items? These will continue on the work plan but at a lower priority.
- What items would you like Council to consider for a future Priority Session check-in (late 2021) or for 2022?





Public Presentations





Summary and Questions





City of Santa Clara

The Center of What's Possible