

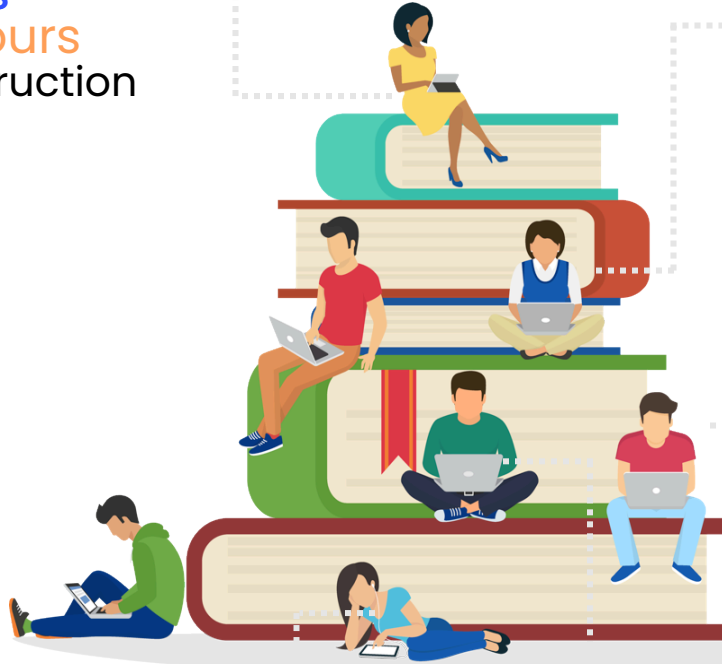
Read Santa Clara FY 2020-21: At a Glance

78 Adult Learners
received **2,926 hours**
of free literacy instruction

33 Volunteers
donated **2,616 hours**



5 New Tutors
joined the program



861 books along with activity kits were
given to **77 families with 117 children**

323 technology help sessions
for adult learners

32 online family literacy events and
100 1:1 assistance sessions to help
families with online resources

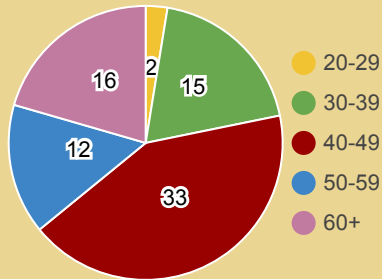
Read Santa Clara: Diverse and Inclusive

The demographics of adult learners and literacy volunteers in FY 2020– 2021



Our Adult Learners

Age



Ethnicity

- Asian: 40
- Black: 19
- Latino: 11
- Pacific Islander: 1
- White: 3
- Other: 3
- Unknown: 1

Cis or Transgender



63



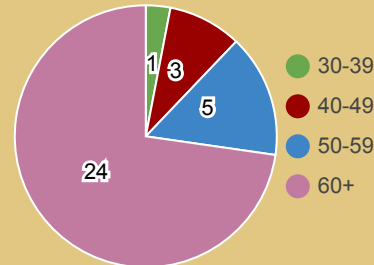
14

Preferred not to answer: 1



Our Volunteers

Age



Ethnicity

- Asian: 6
- Black: 2
- Latino: 1
- White: 24
- Other: 1

Cis or Transgender



22



11

Read Santa Clara

Goals Met by Adult Learners

FY 2020–2021



60 adult learners (77% of those served) met a goal they had set.



73%

Read a book



81%

Read the newspaper



58%

Learn new technology



68%

Write a letter



Fill out forms

50%



Get a job

50%

Take a family member to a library program (online)

85%



71%

Access community resources

85%

Read Easy Voter Guide or register to vote

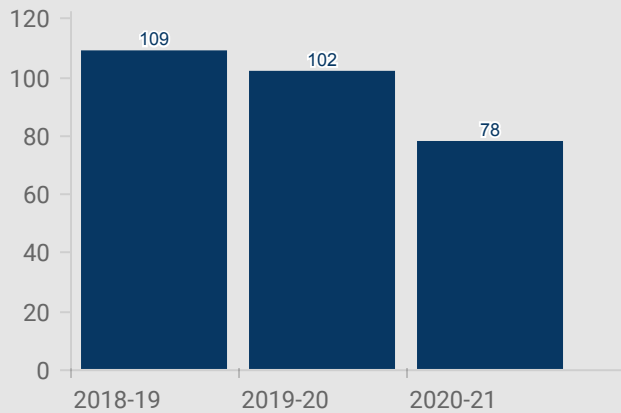
67%

Navigate systems or services

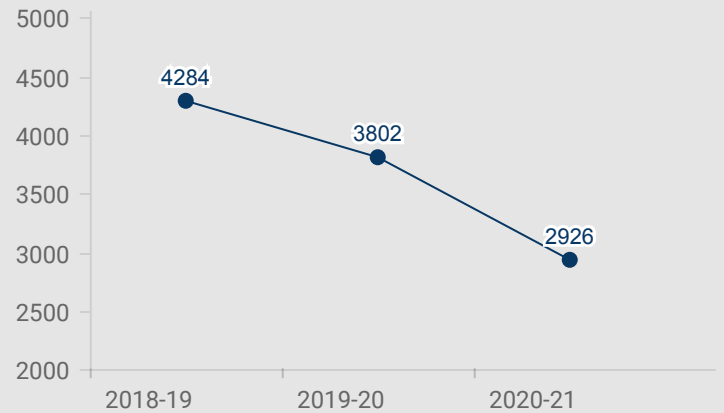
5 got digital literacy certificates. 2 earned their high school diploma.

Read Santa Clara: Impact of the Pandemic

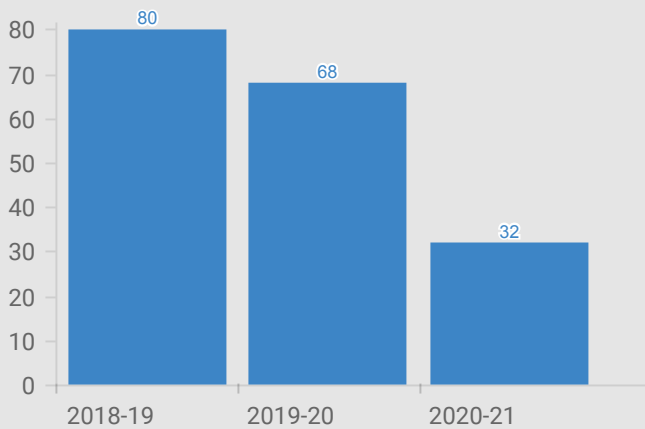
Adult learners served:



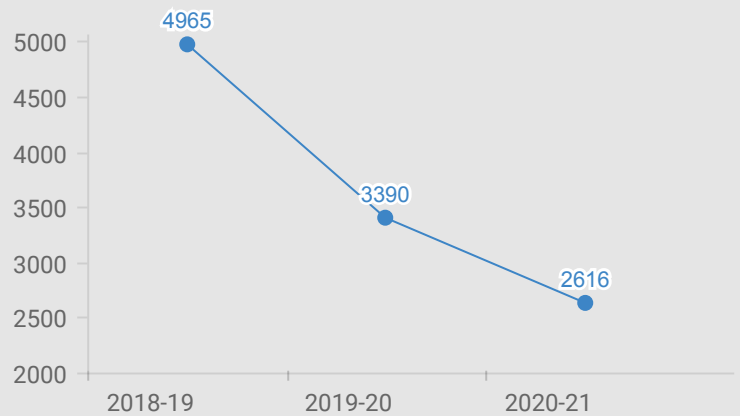
Instructional Hours for Adult learners:



Number of active volunteer tutors:



Number of volunteer hours:



What Worked Well:

- More learners and volunteers became comfortable using technology
- 15 NorthStar Digital Literacy certificates were issued
- Tutor training was offered virtually for the first time
- Staff supported more learners, tutors, and families in accessing online resources
- Family literacy had a new model, with literacy packets and events on Zoom/Google Meet
- Learners wrote and read stories for the Read podcast